

D-SE-15-T01

Biometric data in large EU IT-systems in the areas of borders, visa and asylum – fundamental rights implications

Questions and Answers II

Vienna, the *OS/O9/2015* Ref: 2015-outgoing- *OO*(260)

Reference: Open call for tenders D-SE-15-T01

Subject: Clarifications during tendering

Dear Sir/Madam,

We received a question of general interest from a potential tenderer. Please find herewith the answer to this question.

Yours sincerely,

Constantinos Manolopoulos

Director a.i.

Clarifications during tendering D-SE-15-T01

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Question 2:

Activity 5: Expert interviews

Target group 3 (v) (p.24): DMCPs: interviews should be conducted with the ambassador, the head of the DMCP or someone acting in this capacity. At least 1 interview in each DMCP covered by the research (that is, at least 2 interviews per Member State).

It seems coherent to contact the head of diplomatic mission currently in post in the non-EU countries. It represents at least 12 interviews. For logistical reasons, it seems rational to conduct these interviews by telephone. Are these phone calls falling under the following statement (p.25): "This limitation (30%) can be exceeded in geographically large Member States with interviewees at different locations"?

Answer 2:

All expert interviews carried out under activity 5 should be conducted face-to-face. Only in case of difficulties in organising face-to-face interviews, the contractor should inform FRA in advance, justifying the need for conducting telephone interviews instead of face-to-face interviews. Telephone interviews can only be conducted after written approval by FRA though phone interviews cannot exceed 30 percent of all interviews to be carried out. This limitation can be exceeded only in geographically large Member States with interviewees at different locations.

Question 3:

Activity 6: Qualitative interviews with 'right-holders'

Last paragraph of p. 26 states "The number of interviews should be outlined by the tenderer in their technical offer and should include at least 20 interviews for this group. The contractor should guarantee a balanced distribution between interviews with asylum seekers, migrants in an irregular situation apprehended internally as well as at the border and 'complainants'".

We understand that the minimum number of interviews is 20 in total for the 3 groups (Apprehended TCN, Asylum seekers and complainants) covering all 6 Member States. Is that correct?

Answer 3:

The description on page 26 refers to interviews within the territory of the Member State. Therefore, under activity 6 at least 20 interviews should be conducted per Member State.

Question 4:

Activity 6: Qualitative interviews with 'right-holders'

Regarding the methodology for this activity, it is not specified as it is for the previous activity (Experts interviews). Is there a required methodology?

Answer 4:

The detailed methodology for activity 6 should be outlined in the offer and will be part of the evaluation of the proposal. Basic requirements for the methodology are outlined in the technical specifications (for activity 6 see pp. 25-27).

Question 5:

Activity 8 & 10: Small scale survey of DMCPs staff and BCP border guards. Regarding the methodology for this activity, it is not specified as it is for previous activity. Is there a required survey methodology?

Answer 5:

The main requirements are outlined in the technical specifications and the tenderer is welcome to provide a more detailed description of the methodology in the offer (for activity 8 see pp. 28-29, and for activity 10 see p. 30).

Question 6:

Profiles

ToR requires country manager to have either Social, Political sciences or Law background, yet, at least 3 publications in the field of migration and asylum and/or biometrics and technology of sciences is expected.

Publications in the field of biometrics and technology of science are mainly drafted by experts with different educational background.

Therefore, can the educational requirement be extended to some other fields?

Answer 6:

The educational requirements cannot be extended as such, however, social or political sciences or law may include and be complemented by a variety of fields, such as ethics of information technology. Moreover, educational qualifications in other fields may have been complemented by a solid background in social or political sciences or law.