

# **EU-MIDIS**

## **European Union Minorities and Discrimination Survey**

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### **QUESTIONNAIRE**

**2009**

**ADMINISTRATION PAGE -- TBD**

**<< INTERVIEWER ENTER THE FOLLOWING >>**

TIME WHEN INTERVIEW STARTED:

\_\_\_\_\_:\_\_\_\_\_  
hh mm

TIME WHEN INTERVIEW ENDED:

\_\_\_\_\_:\_\_\_\_\_  
hh mm

INTERVIEW DATE:

\_\_\_ / \_\_\_ / \_\_\_  
Day / Month / Year

COUNTRY CODE: \_\_\_\_\_

LOCATION CODE: \_\_\_\_\_

HOUSEHOLD CODE: \_\_\_\_\_

RESPONDENT CODE: \_\_\_\_\_

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Note:

- Where some or all response categories are separated by a horizontal line (see e.g. question C4A), the categories below the line were not read out to the respondent. Also when the line is placed above all answer categories it means that none of them were read out.
- The words or terms shown in square brackets have been replaced by relevant terms for each Member State.

**A. DISCRIMINATION – GENERAL**

**I would like to ask you a few questions about discrimination. By discrimination we mean when somebody is treated less favourably than others because of a specific personal feature, such as age, gender or minority background.**

**A1. For each of the following types of discrimination, could you please tell me whether, in your opinion, it is very widespread, fairly widespread, fairly rare, or very rare in [COUNTRY]?**

**Discrimination on the basis of ...**

SHOW CARD A1

	Very widespread	Fairly widespread	Fairly rare	Very rare	Non-existent	Refused	Does not understand question	DK/No opinion
A - Ethnic or immigrant origin	1	2	3	4	5	6	7	9
B - Gender	1	2	3	4	5	6	7	9
C - Sexual orientation (gay or lesbian)	1	2	3	4	5	6	7	9
D - Age	1	2	3	4	5	6	7	9
E - Religion or belief	1	2	3	4	5	6	7	9
F - Disability	1	2	3	4	5	6	7	9

ASK ALL

SHOW CARD A2

**A2. In the past 12 months have you personally felt discriminated against or harassed in [COUNTRY] on the basis of one or more of the following grounds? Please tell me all that apply.**

DO NOT READ OUT - SHOW CARD WITH LETTERS - CODE ALL RESPONSES

	Mentioned	Not mentioned	None of these	Refused	Does not understand question	DK/No opinion
A - Ethnic or immigrant origin	1	2	3	6	7	9
B - Gender	1	2	↓	↓	↓	↓
C - Sexual orientation	1	2	↓	↓	↓	↓
D - Age	1	2	↓	↓	↓	↓
E - Religion or belief	1	2	↓	↓	↓	↓
F - Disability	1	2	↓	↓	↓	↓
X - For another reason	1	2	↓	↓	↓	↓

**A3. Do you know of any organisation in [COUNTRY] that can offer support or advice to people who have been discriminated against – for whatever reason?**

1 - Yes – If ‘Yes’ ask: **What is it/are they called? WRITE IN UP TO THREE ENTRIES:**  
 2 - No

6 - Refused  
 7 - Does not understand question  
 9 - DK/No opinion

A3A. ....  
 A3B. ....  
 A3C. ....

99 – does not know the name

**A4. Would you say that, with equivalent qualifications or diplomas, the following people would be less likely, as likely, or more likely than others to get a job, be accepted for training or be promoted in [COUNTRY]?**

**A. A person of different ethnic origin than the rest of the population?**

IF NECESSARY, CLARIFY: by 'rest of population' we mean people not from a minority background.

- 1 - Less likely
- 2 - As likely
- 3 - More likely \_\_\_\_\_
- 6 - Refused
- 7 - Does not understand question
- 9 - DK/No opinion

**B. A person who practices a different religion than that of the rest of the country?**

IF NECESSARY, CLARIFY: by 'different religion' we mean one that most people in [COUNTRY] don't practice.

- 1 - Less likely
- 2 - As likely
- 3 - More likely \_\_\_\_\_
- 6 - Refused
- 7 - Does not understand question
- 9 - DK/No opinion

**A5. Would you be in favour of or opposed to providing, on an anonymous basis, information about your ethnic origin, as part of a census, if that could help to combat discrimination in [COUNTRY]? And how about providing, on an anonymous basis, information about your religion or belief?**

	Yes	No	Refused	Does not understand question	DK/No opinion
a - Ethnic origin?	1	2	6	7	9
b - Religion or belief?	1	2	6	7	9

**B. RIGHTS AWARENESS**

ASK ALL

**B1. What do you think, is there a law in [COUNTRY] that forbids discrimination against immigrants and ethnic minority people...**

	Yes	No	Refused	Does not understand question	DK/No opinion
a - when applying for a job?	1	2	6	7	9
b - when entering or in a shop, restaurant or club?	1	2	6	7	9
c - when renting or buying a flat?	1	2	6	7	9

**B2A. Have you ever heard of the [NAME OF EQUALITY BODY1]?**

1 - Yes

2 - No

6 - Refused

7 - Does not understand question

9 - DK/No opinion

WHERE APPLICABLE

**B2B. And have you ever heard of the [NAME OF EQUALITY BODY2]?**

1 - Yes

2 - No

6 - Refused

7 - Does not understand question

9 - DK/No opinion

WHERE APPLICABLE

**B2C. How about [NAME OF EQUALITY BODY3], have you ever heard of this one?**

1 - Yes

2 - No

6 - Refused

7 - Does not understand question

9 - DK/No opinion

**B3. Are you familiar with the “Charter of Fundamental Rights of the European Union”?**

1 - Yes and you know what it is.

2 - Yes, you have heard about it, but you are not sure what it is.

3 - No, you have never heard about it.

6 - Refused

7 - Does not understand question

9 - DK/No opinion

**C. DISCRIMINATION EXPERIENCES – SCREENERS**

ASK ALL, ONE RESPONSE PER COLUMN

	<b>CA0_1. Can I just check, have you ever looked for paid work during the last 5 years in [COUNTRY] [or since you've been in the country if less than 5 years]?</b>		<b>CB0_1. Did you have paid work at any time during the last 5 years in [COUNTRY], [or since you've been in the country if less than 5 years]?</b>	
Yes	1	Go to CB0_1	1	Go to Instruction before CA1
No	2	Go to CA0_2	2	Go to CB0_2
Refused	96	Go to CB0_1	96	Go to Instruction before CA1
Does not understand question	97	Go to CB0_1	97	Go to Instruction before CA1
DK/No opinion	99	Go to CB0_1	99	Go to Instruction before CA1
<b>IF "NO" ASK: DO NOT READ OUT RESPONSE OPTIONS ONE ANSWER ONLY</b>	<b>CA0_2. What was the main reason why you did not look for a job?</b>		<b>CB0_2. What was the main reason why you did not have paid work?</b>	
Because have been working and not seeking employment	01			
Have been looking for work but haven't found any			02	
Homemaker	03		03	
Retired	04		04	
Too ill to work	05		05	
Disabled	06		06	
Too young to work (still in education)	07		07	
Residence permit problems	08		08	
Language difficulties	09		09	
Other reason	10		10	
Refused	96		96	
Does not understand question	97		97	
DK/No opinion	99		99	

<b>READ OUT</b>							
<b>INTERVIEWER: ASK FROM CA1 TO CA2 THEN GO TO CB1 TO CB2.</b>							
<b>I will now ask you, if you, yourself, have ever been discriminated against in various situations because of your immigrant or minority background in [COUNTRY]. I'd like you to think about the last 5 years [or since you've been in the country if less than 5 years] – that is, since [MONTH 2003]. It is sometimes difficult to remember incidents, so please think carefully about each option. Please tell me also if you have not been in any of the situations that I am going to describe to you.</b>							
PROBE IF RESPONSE TO ANY = "NO" TO SEE IF NO CONTACT WITH OR NO NEED FOR SERVICE							
	Yes	No	Discriminated on grounds other than immigrant or minority background	No contact /Not applicable	Refused	Does not understand question	DK/ No opinion
ASK IF RESPONSE TO CA0 = 1 <b>CA1. During the last 5 years, [or since you've been in the country if less than 5 years], have you ever been discriminated against when looking for paid work in [COUNTRY] because of your immigrant/minority background?</b>	1	2	3	8	6	7	9
ASK IF RESPONSE TO CB0 = 1 <b>CB1. During the last 5 years, (or since you have been in [COUNTRY]), in [COUNTRY], have you ever been discriminated against at work by people who you work for or work with because of your immigrant/minority background?</b>	1	2	3	8	6	7	9
<b>CC1. Again, thinking about the last 5 years, (or since you have been in [COUNTRY]), have you ever been discriminated against in [COUNTRY] when looking for a house or apartment to rent or buy, by people working in a public HOUSING agency, or by a private landlord or agency.</b>	1	2	3	8	6	7	9



ASK THIS COLUMN ONLY IF ANSWER "YES" TO THE QUESTION ON THE LEFT	IF RESPONSE = 2, 6, 7, 9 GO TO NEXT DISCRIMINATION INCIDENT DETAILS					MARK ----- AFTER CJ1 SKIP TO THE FIRST RELEVANT
	In the last twelve months	Before then	Refused	Does not understand question	DK/No opinion	
ASK IF RESPONSE TO CA1 = 1 <b>CA2. Thinking about the last time this happened, when was this: in the last twelve months or before then?</b>	1	2	6	7	9	ASK BLOCK A
ASK IF RESPONSE TO CB1 = 1 <b>CB2. Thinking about the last time this happened, when was this: in the last twelve months or before then?</b>	1	2	6	7	9	ASK BLOCK B
ASK IF RESPONSE TO CC1 = 1 <b>CC2. Thinking about the last time this happened, when was this: in the last twelve months or before then?</b>	1	2	6	7	9	ASK BLOCK C



<p><b>CD1. In the last 5 years, (or since you have been in [COUNTRY]), have you ever been discriminated against in [COUNTRY] by people working in PUBLIC or PRIVATE HEALTH services? That could be anyone, such as a receptionist, nurse or doctor.</b></p>	1	2	3	8	6	7	9		<p>ASK IF RESPONSE TO CD1 = 1 <b>CD2. Thinking about the last time this happened, when was this: in the last twelve months or before then?</b></p>	1	2	6	7	8	9	ASK BLOCK D			
<p><b>CE1. Again, in the last 5 years, (or since you have been in [COUNTRY]), have you ever been discriminated against in [COUNTRY] by people working in PUBLIC EMPLOYMENT or SOCIAL INSURANCE services? This could be an agency where you have to register for work or which gives you benefits or money.</b></p>	1	2	3	8	6	7	9			<p>ASK IF RESPONSE TO CE1 = 1 <b>CE2. Thinking about the last time this happened, when was this: in the last twelve months or before then?</b></p>	1	2	6	7	8	9	ASK BLOCK E		
<p><b>CF1. Looking at the last 5 years again, (or since you have been in [COUNTRY]), in [COUNTRY], have you ever been discriminated against by people working in a school or in training? This includes schools, colleges and other further education. This could have happened to you as a student or as a parent.</b></p>	1	2	3	8	6	7	9				<p>ASK IF RESPONSE TO CF1 = 1 <b>CF2. Thinking about the last time this happened, when was this: in the last twelve months or before then?</b></p>	1	2	6	7	8	9	ASK BLOCK F	
<p><b>CG1. Again, in the last 5 years, (or since you have been in [COUNTRY]), have you ever been discriminated against in [COUNTRY] when in or trying to enter a café, restaurant, bar or nightclub.</b></p>	1	2	3	8	6	7	9					<p>ASK IF RESPONSE TO CG1 = 1 <b>CG2. Thinking about the last time this happened, when was this: in the last twelve months or before then?</b></p>	1	2	6	7	8	9	ASK BLOCK G
<p><b>CH1. And, in the last 5 years, (or since you have been in [COUNTRY]), have you ever been discriminated against in [COUNTRY] when in a shop or trying to enter a shop.</b></p>	1	2	3	8	6	7	9						<p>ASK IF RESPONSE TO CH1 = 1 <b>CH2. Thinking about the last time this happened, when was this: in the last twelve months or before then?</b></p>	1	2	6	7	8	9

<b>CI1. Lastly, during the last 5 years, (or since you have been in [COUNTRY]), have you ever been discriminated against in [COUNTRY] when trying to open a bank account or get a loan from a bank.</b>	1	2	3	8	6	7	9



<b>ASK IF RESPONSE TO CI1 = 1 CI2. Thinking about the last time this happened, when was this: in the last twelve months or before then?</b>	1	2	6	7	8	9	ASK BLOCK I

**CJ1. Do you avoid certain places, such as shops or cafes, for fear of being treated badly because of your immigrant/minority background?**

PROBE IF RESPONSE = 'NO' TO SEE IF NO CONTACT OR NEED FOR SERVICE

- 1 - Yes
- 2 - No

- 
- 5 - No contact with these services / Not applicable
  - 6 - Refused
  - 7 - Does not understand question
  - 9 - DK/No opinion

BLOCK A

ASK ALL IF RESPONSE TO CA2 = 1

**CA3. You mentioned that you have been discriminated against because of your immigrant/minority background when looking for paid work in [COUNTRY]. How many times in the last 12 months have you experienced this type of discrimination?**

- 01 - Once
- 02 - Twice
- 03 - Three times
- 04 - Four times
- 05 - Five times
- 06 - 6 to 10 times
- 07 - More than ten times
- 96 - Refused
- 97 - Does not understand question
- 99 - DK/No opinion

**CA4.**

INTERVIEWER, READ OUT FOR THE FIRST INCIDENT ONLY:

**People might report acts of discrimination to an organisation or an office where complaints can be made, or at the place where it happened.**

ASK ALL

**Please try to remember THE LAST TIME you were discriminated against when looking for paid work.**

**Did you or anyone else report this incident anywhere?**

- 1 - Yes ----- > **GO TO NEXT DISCRIMINATION INCIDENT DETAILS**
- 2 - No

---

- 6 - Refused ----- > **GO TO NEXT DISCRIMINATION INCIDENT DETAILS**
- 7 - Does not understand question ---- > **GO TO NEXT DISCRIMINATION INCIDENT DETAILS**
- 9 - DK/No opinion----- > **GO TO NEXT DISCRIMINATION INCIDENT DETAILS**

ASK IF RESPONSE TO CA4 = 2

**CA5. Why wasn't it reported?**

DO NOT READ OUT, CODE ALL RESPONSES, PROBE FOR MORE

	Mentioned	Not mentioned	Refused	Does not understand question	DK/No opinion
01 - Fear of intimidation from perpetrators if reported discrimination	1	2	6	7	9
02 - Concerned about negative consequences/contrary to my interest – such as not receiving a ‘good service’ in future	1	2	↓	↓	↓
03 - Didn't know how to go about reporting discrimination/where to report	1	2	↓	↓	↓
04 - Nothing would happen/change by reporting discrimination	1	2	↓	↓	↓
05 - Too trivial/not worth reporting it - it's normal, 'happens all the time'	1	2	↓	↓	↓
06 - Inconvenience/too much bureaucracy or trouble/no time	1	2	↓	↓	↓
07 - Dealt with the problem themselves/with help from family/friends	1	2	↓	↓	↓
08 - Residence permit problems – so couldn't report	1	2	↓	↓	↓
09 - Not reported because of language difficulties/insecurities	1	2	↓	↓	↓
10 - Other	1	2	↓	↓	↓

BLOCK B

ASK ALL IF RESPONSE TO CB2=1

**CB3. You mentioned that you have been discriminated against at work in [COUNTRY] because of your immigrant/minority background. How many times in the last 12 months have you experienced this type of discrimination?**

- 01 - Once
- 02 - Twice
- 03 - Three times
- 04 - Four times
- 05 - Five times
- 06 - 6 to 10 times
- 07 - More than ten times
- 96 - Refused
- 97 - Does not understand question
- 99 - DK/No opinion

**CB4.**

INTERVIEWER, READ OUT FOR THE FIRST INCIDENT ONLY:

**People might report acts of discrimination to an organisation or an office where complaints can be made, or at the place where it happened.**

ASK ALL

**Please try to remember the LAST TIME you were discriminated against at work. Did you or anyone else report this incident anywhere?**

- 1 - Yes ----- > **GO TO NEXT DISCRIMINATION INCIDENT DETAILS**
- 2 - No

---

- 6 - Refused ----- > **GO TO NEXT DISCRIMINATION INCIDENT DETAILS**
- 7 - Does not understand question ---- > **GO TO NEXT DISCRIMINATION INCIDENT DETAILS**
- 9 - DK/No opinion----- > **GO TO NEXT DISCRIMINATION INCIDENT DETAILS**

ASK IF RESPONSE TO CB4 = 2

**CB5 Why wasn't it reported?**

DO NOT READ OUT, CODE ALL RESPONSES, PROBE FOR MORE

	Mentioned	Not mentioned	Refused	Does not understand question	DK/No opinion
01 - Fear of intimidation from perpetrators if reported discrimination	1	2	6	7	9
02 - Concerned about negative consequences/contrary to my interest – such as not receiving a ‘good service’ in future	1	2	↓	↓	↓
03 - Didn't know how to go about reporting discrimination/where to report	1	2			
04 - Nothing would happen/change by reporting discrimination	1	2			
05 - Too trivial/not worth reporting it - it's normal, 'happens all the time'	1	2			
06 - Inconvenience/too much bureaucracy or trouble/no time	1	2			
07 - Dealt with the problem themselves/with help from family/friends	1	2			
08 - Residence permit problems – so couldn't report	1	2			
09 - Not reported because of language difficulties/insecurities	1	2			
10 - Other	1	2			

BLOCK C

ASK ALL IF RESPONSE TO CC2=1

**CC3. You mentioned that you have been discriminated against because of your immigrant/minority background when looking for a house or apartment to rent or buy. How many times in the last 12 months have you experienced this type of discrimination?**

- 01 - Once
- 02 - Twice
- 03 - Three times
- 04 - Four times
- 05 - Five times
- 06 - 6 to 10 times
- 07 - More than ten times
- 96 - Refused
- 97 - Does not understand question
- 99 - DK/No opinion

**CC4.**

INTERVIEWER, READ OUT FOR THE FIRST INCIDENT ONLY:

**People might report acts of discrimination to an organisation or an office where complaints can be made, or at the place where it happened.**

ASK ALL

**Please try to remember the LAST TIME you were discriminated against when looking for a house or apartment.**

**Did you or anyone else report this incident anywhere?**

- 1 - Yes ----- > GO TO NEXT DISCRIMINATION INCIDENT DETAILS
- 2 - No

---

- 6 - Refused ----- > GO TO NEXT DISCRIMINATION INCIDENT DETAILS
- 7 - Does not understand question ---- > GO TO NEXT DISCRIMINATION INCIDENT DETAILS
- 9 - DK/No opinion----- > GO TO NEXT DISCRIMINATION INCIDENT DETAILS

ASK IF RESPONSE TO CC4 = 2

**CC5. Why wasn't it reported?**

DO NOT READ OUT, CODE ALL RESPONSES, PROBE FOR MORE

	Mentioned	Not mentioned	Refused	Does not understand question	DK/No opinion
01 - Fear of intimidation from perpetrators if reported discrimination	1	2	6	7	9
02 - Concerned about negative consequences/contrary to my interest – such as not receiving a ‘good service’ in future	1	2	↓	↓	↓
03 - Didn't know how to go about reporting discrimination/where to report	1	2			
04 - Nothing would happen/change by reporting discrimination	1	2			
05 - Too trivial/not worth reporting it - it's normal, 'happens all the time'	1	2			
06 - Inconvenience/too much bureaucracy or trouble/no time	1	2			
07 - Dealt with the problem themselves/with help from family/friends	1	2			
08 - Residence permit problems – so couldn't report	1	2			
09 - Not reported because of language difficulties/insecurities	1	2			
10 - Other	1	2			

BLOCK D

ASK ALL IF RESPONSE TO CD2 = 1

**CD3. You mentioned that you have been discriminated against because of your immigrant/minority background by people working for the health service. How many times in the last 12 months have you experienced this type of discrimination?**

- 01 - Once
- 02 - Twice
- 03 - Three times
- 04 - Four times
- 05 - Five times
- 06 - 6 to 10 times
- 07 - More than ten times
- 96 - Refused
- 97 - Does not understand question
- 99 - DK/No opinion

**CD4.**

INTERVIEWER, READ OUT FOR THE FIRST INCIDENT ONLY:

**People might report acts of discrimination to an organisation or an office where complaints can be made, or at the place where it happened.**

ASK ALL

**Please try to remember the LAST TIME you were discriminated against by people in the health service.**

**Did you or anyone else report this incident anywhere?**

- 1 - Yes ----- > GO TO NEXT DISCRIMINATION INCIDENT DETAILS
- 2 - No

---

- 6 - Refused ----- > GO TO NEXT DISCRIMINATION INCIDENT DETAILS
- 7 - Does not understand question ---- > GO TO NEXT DISCRIMINATION INCIDENT DETAILS
- 9 - DK/No opinion----- > GO TO NEXT DISCRIMINATION INCIDENT DETAILS

ASK IF RESPONSE TO CD4 = 2

**CD5. Why wasn't it reported?**

DO NOT READ OUT, CODE ALL RESPONSES, PROBE FOR MORE

	Mentioned	Not mentioned	Refused	Does not understand question	DK/No opinion
01 - Fear of intimidation from perpetrators if reported discrimination	1	2	6	7	9
02 - Concerned about negative consequences/contrary to my interest – such as not receiving a ‘good service’ in future	1	2	↓	↓	↓
03 - Didn't know how to go about reporting discrimination/where to report	1	2			
04 - Nothing would happen/change by reporting discrimination	1	2			
05 - Too trivial/not worth reporting it - it's normal, 'happens all the time'	1	2			
06 - Inconvenience/too much bureaucracy or trouble/no time	1	2			
07 - Dealt with the problem themselves/with help from family/friends	1	2			
08 - Residence permit problems – so couldn't report	1	2			
09 - Not reported because of language difficulties/insecurities	1	2			
10 - Other	1	2			

BLOCK E

ASK ALL IF RESPONSE TO CE2 = 1

**CE3. You mentioned that you have been discriminated against because of your immigrant/minority background by people working for the public employment or social insurance services. How many times in the last 12 months have you experienced this type of discrimination?**

- 01 - Once
- 02 - Twice
- 03 - Three times
- 04 - Four times
- 05 - Five times
- 06 - 6 to 10 times
- 07 - More than ten times
- 96 - Refused
- 97 - Does not understand question
- 99 - DK/No opinion

**CE4.**

INTERVIEWER, READ OUT FOR THE FIRST INCIDENT ONLY:

**People might report acts of discrimination to an organisation or an office where complaints can be made, or at the place where it happened.**

ASK ALL

**Please try to remember the LAST TIME you were discriminated against by people working for the public employment or social insurance services.**

**Did you or anyone else report this incident anywhere?**

- 1 - Yes ----- > **GO TO NEXT DISCRIMINATION INCIDENT DETAILS**
- 2 - No

- 
- 6 - Refused ----- > **GO TO NEXT DISCRIMINATION INCIDENT DETAILS**
  - 7 - Does not understand question ---- > **GO TO NEXT DISCRIMINATION INCIDENT DETAILS**
  - 9 - DK/No opinion----- > **GO TO NEXT DISCRIMINATION INCIDENT DETAILS**

ASK IF RESPONSE TO CE4 = 2

**CE5. Why wasn't it reported?**

DO NOT READ OUT, CODE ALL RESPONSES, PROBE FOR MORE

	Mentioned	Not mentioned	Refused	Does not understand question	DK/No opinion
01 - Fear of intimidation from perpetrators if reported discrimination	1	2	6	7	9
02 - Concerned about negative consequences/contrary to my interest – such as not receiving a ‘good service’ in future	1	2	↓	↓	↓
03 - Didn't know how to go about reporting discrimination/where to report	1	2	↓	↓	↓
04 - Nothing would happen/change by reporting discrimination	1	2	↓	↓	↓
05 - Too trivial/not worth reporting it - it's normal, 'happens all the time'	1	2	↓	↓	↓
06 - Inconvenience/too much bureaucracy or trouble/no time	1	2	↓	↓	↓
07 - Dealt with the problem themselves/with help from family/friends	1	2	↓	↓	↓
08 - Residence permit problems – so couldn't report	1	2	↓	↓	↓
09 - Not reported because of language difficulties/insecurities	1	2	↓	↓	↓
10 - Other	1	2	↓	↓	↓

BLOCK F

ASK ALL IF RESPONSE TO CF2 = 1

**CF3. You mentioned that you [or your child] have been discriminated against because of your immigrant/minority background by people working in schools or other training facilities. How many times in the last 12 months have you experienced this type of discrimination?**

- 01 - Once
- 02 - Twice
- 03 - Three times
- 04 - Four times
- 05 - Five times
- 06 - 6 to 10 times
- 07 - More than ten times
- 96 - Refused
- 97 - Does not understand question
- 99 - DK/No opinion

**CF4.**

INTERVIEWER, READ OUT FOR THE FIRST INCIDENT ONLY:

**People might report acts of discrimination to an organisation or an office where complaints can be made, or at the place where it happened.**

ASK ALL

**Please try to remember the LAST TIME you were discriminated against by people working in schools or other training facilities.**

**Did you or anyone else report this incident anywhere?**

- 1 - Yes ----- > **GO TO NEXT DISCRIMINATION INCIDENT DETAILS**
- 2 - No

---

- 6 - Refused ----- > **GO TO NEXT DISCRIMINATION INCIDENT DETAILS**
- 7 - Does not understand question - > **GO TO NEXT DISCRIMINATION INCIDENT DETAILS**
- 9 - DK/No opinion ----- > **GO TO NEXT DISCRIMINATION INCIDENT DETAILS**

ASK IF RESPONSE TO CF4 = 2

**CF5. Why wasn't it reported?**

DO NOT READ OUT, CODE ALL RESPONSES, PROBE FOR MORE

	Mentioned	Not mentioned	Refused	Does not understand question	DK/No opinion
01 - Fear of intimidation from perpetrators if reported discrimination	1	2	6	7	9
02 - Concerned about negative consequences/contrary to my interest – such as not receiving a ‘good service’ in future	1	2	↓	↓	↓
03 - Didn't know how to go about reporting discrimination/where to report	1	2			
04 - Nothing would happen/change by reporting discrimination	1	2			
05 - Too trivial/not worth reporting it - it's normal, ‘happens all the time’	1	2			
06 - Inconvenience/too much bureaucracy or trouble/no time	1	2			
07 - Dealt with the problem themselves/with help from family/friends	1	2			
08 - Residence permit problems – so couldn't report	1	2			
09 - Not reported because of language difficulties/insecurities	1	2			
10 - Other	1	2			



BLOCK G

ASK ALL IF RESPONSE TO CG2 = 1

**CG3. You mentioned that you have been discriminated against because of your immigrant/minority background when trying to enter a café, restaurant, bar or nightclub. How many times in the last 12 months have you experienced this type of discrimination?**

- 01 - Once
- 02 - Twice
- 03 - Three times
- 04 - Four times
- 05 - Five times
- 06 - 6 to 10 times
- 07 - More than ten times
- 96 - Refused
- 97 - Does not understand question
- 99 - DK/No opinion

**CG4.**

INTERVIEWER, READ OUT FOR THE FIRST INCIDENT ONLY:

**People might report acts of discrimination to an organisation or an office where complaints can be made, or at the place where it happened.**

ASK ALL

**Please try to remember the LAST TIME you were discriminated against when trying to enter a café, restaurant, bar or nightclub.**

**Did you or anyone else report this incident anywhere?**

- 1 - Yes ----- > **GO TO NEXT DISCRIMINATION INCIDENT DETAILS**
- 2 - No

---

- 6 - Refused ----- > **GO TO NEXT DISCRIMINATION INCIDENT DETAILS**
- 7 - Does not understand question - > **GO TO NEXT DISCRIMINATION INCIDENT DETAILS**
- 9 - DK/No opinion ----- > **GO TO NEXT DISCRIMINATION INCIDENT DETAILS**

ASK IF RESPONSE TO CG4 = 2

**CG5. Why wasn't it reported?**

DO NOT READ OUT, CODE ALL RESPONSES, PROBE FOR MORE

	Mentioned	Not mentioned	Refused	Does not understand question	DK/No opinion
01 - Fear of intimidation from perpetrators if reported discrimination	1	2	6	7	9
02 - Concerned about negative consequences/contrary to my interest – such as not receiving a ‘good service’ in future	1	2	↓	↓	↓
03 - Didn't know how to go about reporting discrimination/where to report	1	2	↓	↓	↓
04 - Nothing would happen/change by reporting discrimination	1	2	↓	↓	↓
05 - Too trivial/not worth reporting it - it's normal, ‘happens all the time’	1	2	↓	↓	↓
06 - Inconvenience/too much bureaucracy or trouble/no time	1	2	↓	↓	↓
07 - Dealt with the problem themselves/with help from family/friends	1	2	↓	↓	↓
08 - Residence permit problems – so couldn't report	1	2	↓	↓	↓
09 - Not reported because of language difficulties/insecurities	1	2	↓	↓	↓
10 - Other	1	2	↓	↓	↓

BLOCK H

ASK ALL IF RESPONSE TO CH2 = 1

**CH3. You mentioned that you have been discriminated against because of your immigrant/minority background when in a shop or trying to enter a shop. How many times in the last 12 months have you experienced this type of discrimination?**

- 01 - Once
- 02 - Twice
- 03 - Three times
- 04 - Four times
- 05 - Five times
- 06 - 6 to 10 times
- 07 - More than ten times
- 96 - Refused
- 97 - Does not understand question
- 99 - DK/No opinion

**CH4.**

INTERVIEWER, READ OUT FOR THE FIRST INCIDENT ONLY:

**People might report acts of discrimination to an organisation or an office where complaints can be made, or at the place where it happened.**

ASK ALL

**Please try to remember the LAST TIME you were discriminated against when in a shop or trying to enter a shop.**

**Did you or anyone else report this incident anywhere?**

- 1 - Yes ----- > **GO TO NEXT DISCRIMINATION INCIDENT DETAILS**
- 2 - No

---

- 6 - Refused ----- > **GO TO NEXT DISCRIMINATION INCIDENT DETAILS**
- 7 - Does not understand question - > **GO TO NEXT DISCRIMINATION INCIDENT DETAILS**
- 9 - DK/No opinion ----- > **GO TO NEXT DISCRIMINATION INCIDENT DETAILS**

ASK IF RESPONSE TO CH4 = 2

**CH5. Why wasn't it reported?**

DO NOT READ OUT, CODE ALL RESPONSES, PROBE FOR MORE

	Mentioned	Not mentioned	Refused	Does not understand question	DK/No opinion
01 - Fear of intimidation from perpetrators if reported discrimination	1	2	6	7	9
02 - Concerned about negative consequences/contrary to my interest – such as not receiving a ‘good service’ in future	1	2	↓	↓	↓
03 - Didn't know how to go about reporting discrimination/where to report	1	2	↓	↓	↓
04 - Nothing would happen/change by reporting discrimination	1	2	↓	↓	↓
05 - Too trivial/not worth reporting it - it's normal, 'happens all the time'	1	2	↓	↓	↓
06 - Inconvenience/too much bureaucracy or trouble/no time	1	2	↓	↓	↓
07 - Dealt with the problem themselves/with help from family/friends	1	2	↓	↓	↓
08 - Residence permit problems – so couldn't report	1	2	↓	↓	↓
09 - Not reported because of language difficulties/insecurities	1	2	↓	↓	↓
10 - Other	1	2	↓	↓	↓

BLOCK I

ASK ALL IF RESPONSE TO CI2 = 1

**CI3. You mentioned that you have been discriminated against because of your immigrant/minority background when trying to open a bank account or get a loan from a bank. How many times in the last 12 months have you experienced this type of discrimination?**

- 01 - Once
- 02 - Twice
- 03 - Three times
- 04 - Four times
- 05 - Five times
- 06 - 6 to 10 times
- 07 - More than ten times
- 96 - Refused
- 97 - Does not understand question
- 99 - DK/No opinion

**CI4.**

INTERVIEWER, READ OUT FOR THE FIRST INCIDENT ONLY:

**People might report acts of discrimination to an organisation or an office where complaints can be made, or at the place where it happened.**

ASK ALL

**Please try to remember the LAST TIME you were discriminated against when trying to open a bank account or get a loan from a bank.**

**Did you or anyone else report this incident anywhere?**

- 1 - Yes ----- > GO TO SECTION D
  - 2 - No
- 
- 6 - Refused ----- > GO TO SECTION D
  - 7 - Does not understand question --- > GO TO SECTION D
  - 9 - DK/No opinion ----- > GO TO SECTION D

ASK IF RESPONSE TO CI4 = 2

**CI5. Why wasn't it reported?**

DO NOT READ OUT, CODE ALL RESPONSES, PROBE FOR MORE

	Mentioned	Not mentioned	Refused	Does not understand question	DK/No opinion
01 - Fear of intimidation from perpetrators if reported discrimination	1	2	6	7	9
02 - Concerned about negative consequences/contrary to my interest – such as not receiving a ‘good service’ in future	1	2	↓	↓	↓
03 - Didn't know how to go about reporting discrimination/where to report	1	2			
04 - Nothing would happen/change by reporting discrimination	1	2			
05 - Too trivial/not worth reporting it - it's normal, 'happens all the time'	1	2			
06 - Inconvenience/too much bureaucracy or trouble/no time	1	2			
07 - Dealt with the problem themselves/with help from family/friends	1	2			
08 - Residence permit problems – so couldn't report	1	2			
09 - Not reported because of language difficulties/insecurities	1	2			
10 - Other	1	2			

**D. EXPERIENCE OF CRIME**

I'm now going to ask you about crimes that you may have experienced. Like before, I'd like you to think about the last 5 years [or since you've been in the country if less than 5 years] – that is, since [MONTH 2003]. It is sometimes difficult to remember incidents so please take your time to think carefully about them.

**BLOCK DA**

**DA1. During the last 5 years in [COUNTRY], was any car, van, truck, motorbike, moped or bicycle - or some other form of transport belonging to you or your household - stolen, or had something stolen from it? [IF NEEDED, CLARIFY: All forms of motorised and non-motorised transport can be included].**

- 1 - Yes
- 2 - No ----- > **GO TO DA4**

---

- 6 - Refused ----- > **GO TO DA4**
- 7 - Does not understand question ----- > **GO TO DA4**
- 9 - DK/No opinion ----- > **GO TO DA4**

ASK IF RESPONSE TO DA1=1

**DA2. Thinking about the last time this happened, when was this: in the last twelve months or before then?**

- 1 - In the last twelve months
- 2 - Before then ----- > **GO TO DB1**

---

- 6 - Refused ----- >  
**GO TO DB1**
- 7 - <text\_32980----- > **GO TO DB1**
- 9 - DK/No opinion ----- > **GO TO DB1**

ASK IF RESPONSE TO DA2 = 1

**DA3. Do you think that this incident or any incident like this IN THE LAST 12 MONTHS happened partly or completely because of your immigrant/minority background?**

REFERRAL TO RELIGIOUS BACKGROUND AS BASIS OF VICTIMISATION COUNTS AS A MINORITY BACKGROUND AS WELL.

- 1 - Yes, including the most recent ----- > **GO TO DB1**
- 2 - Yes, but not including the most recent ----- > **GO TO DB1**

---

- 3 - No ----- > **GO TO DB1**

---

- 6 - Refused ----- > **GO TO DB1**
- 7 - Does not understand question ----- > **GO TO DB1**
- 9 - DK/No opinion ----- > **GO TO DB1**

ASK IF RESPONSE TO DA1 >= 2

**DA4. Have you or your household owned any of these vehicles in the last 5 years: car, van, truck, motorbike, moped, bicycle?**

- 1 - Yes
- 2 - No

---

- 6 - Refused
- 7 - Does not understand question
- 9 - DK/No opinion

BLOCK DB

ASK ALL

**DB1. During the last 5 years, did anyone get into your home without permission and steal or try to steal something? [Does include cellars - Does NOT include garages, sheds lock-ups or gardens].**

- 1 - Yes
- 2 - No ----- > GO TO DC1
- 6 - Refused ----- > GO TO DC1
- 7 - Does not understand question --- > GO TO DC1
- 9 - DK/No opinion ----- > GO TO DC1

ASK IF RESPONSE TO DB1 = 1

**DB2. Thinking about the last time this happened, when was this: in the last twelve months or before then?**

- 1 - In the last twelve months
- 2 - Before then ----- > GO TO DC1
- 6 - Refused ----- > GO TO DC1
- 7 - Does not understand question ----- > GO TO DC1
- 9 - DK/No opinion ----- > GO TO DC1

ASK IF RESPONSE TO DB2 = 1

**DB3. Do you think that this incident or any incident like this IN THE LAST 12 MONTHS happened partly or completely because of your immigrant/minority background?**

REFERRAL TO RELIGIOUS BACKGROUND AS BASIS OF VICTIMISATION COUNTS AS A MINORITY BACKGROUND AS WELL.

- 1 - Yes, including the most recent
- 2 - Yes, but not including the most recent
- 3 - No
- 6 - Refused
- 7 - Does not understand question
- 9 - DK/No opinion

BLOCK DC

ASK ALL

**DC1. Apart from theft involving force or threat, there are many other types of theft of personal property, such as pick-pocketing or theft of a purse, wallet, clothing, jewellery, or mobile phone. This can happen at work, on public transport, in the street – or anywhere. Over the last five years have you personally been the victim of any of these thefts that did not involve force?**

- 1 - Yes
- 2 - No ----- > GO TO DD1
- 6 - Refused ----- > GO TO DD1
- 7 - Does not understand question ----- > GO TO DD1
- 9 - DK/No opinion ----- > GO TO DD1

ASK IF RESPONSE TO DC1 =1

**DC2. Thinking about the last time this happened, when was this: in the last twelve months or before then?**

- 1 - In the last twelve months
- 2 - Before then ----- > GO TO DD1
- 6 - Refused ----- > GO TO DD1
- 7 - Does not understand question ----- > GO TO DD1
- 9 - DK/No opinion ----- > GO TO DD1

ASK IF RESPONSE TO DC2 = 1

**DC3. Do you think that this incident or any incident like this IN THE LAST 12 MONTHS happened partly or completely because of your immigrant/minority background?**

REFERRAL TO RELIGIOUS BACKGROUND AS BASIS OF VICTIMISATION COUNTS AS A MINORITY BACKGROUND AS WELL.

- 1 - Yes, including the most recent
- 2 - Yes, but not including the most recent
- 3 - No
- 6 - Refused
- 7 - Does not understand question
- 9 - DK/No opinion

BLOCK DD

ASK ALL

**DD1. During the last 5 years, have you been personally attacked, that is hit or pushed, or threatened by someone in a way that REALLY frightened you? This could have happened at home or elsewhere, such as in the street, on public transport, at your workplace - or anywhere. Please take your time in answering.**

- 1 - Yes
- 2 - No ----- > GO TO DE1

---

- 6 - Refused ----- > GO TO DE1
- 7 - Does not understand question ----- > GO TO DE1
- 9 - DK/No opinion ----- > GO TO DE1

ASK IF RESPONSE TO DD1 = 1

**DD2. Thinking about the last time this happened, when was this: in the last twelve months or before then?**

- 1 - In the last twelve months
- 2 - Before then ----- > GO TO DE1

---

- 6 - Refused ----- > GO TO DE1
- 7 - Does not understand question ----- > GO TO DE1
- 9 - DK/No opinion ----- > GO TO DE1

ASK ALL IF RESPONSE TO DD2 = 1

**DD3. How many times has something like this happened to you in the last 12 months?**

- 01 - Once
- 02 - Twice
- 03 - Three times
- 04 - Four times
- 05 - Five times
- 06 - 6 to 10 times
- 07 - More than ten times
- 96 - Refused
- 97 - Does not understand question
- 99 - DK/No opinion

**DD4. Do you think that [this incident/any of these incidents] IN THE LAST 12 MONTHS happened partly or completely because of your immigrant/minority background?**

IF 'YES' AND MORE THAN ONE INCIDENT IN THE LAST 12 MONTHS (DD3=2, 3, 4, 5, 6 OR 7) THEN CLARIFY IF INCLUDING THE MOST RECENT INCIDENT OR NOT. REFERRAL TO RELIGIOUS BACKGROUND AS BASIS OF VICTIMISATION COUNTS AS A MINORITY BACKGROUND AS WELL.

- 1 - Yes, including the most recent
- 2 - Yes, but not including the most recent
- 3 - No

---

- 6 - Refused
- 7 - Does not understand question
- 9 - DK/No opinion

ASK FEMALE RESPONDENTS ONLY

**DD4a. Do you think that [this incident/any of these incidents] IN THE LAST 12 MONTHS happened partly or completely because you are a woman?**

- 1 - Yes, including the most recent
  - 2 - Yes, but not including the most recent
  - 3 - No
- 
- 6 - Refused
  - 7 - Does not understand question
  - 8 - Not applicable
  - 9 - DK/No opinion

ASK ALL IF RESPONSE TO DD2 = 1

**DD5. Please think about the last time when this happened. Was anything stolen or did they try to steal something?**

- 1 - Yes
  - 2 - No
- 
- 6 - Refused
  - 7 - Does not understand question
  - 9 - DK/No opinion

**DD6. Thinking about this last time again: was the perpetrator alone, or were there more perpetrators?**

- 
- 1 - Alone
  - 2 - More perpetrators
  - 6 - Refused
  - 7 - Does not understand question
  - 9 - DK/No opinion

**DD7. Using this card, can you please tell me who was/were involved?**

SHOW CARD DD7 - CODE ALL, MULTIPLE RESPONSE OPTIONS POSSIBLE

	Mentioned	Not mentioned	Did not see the offender(s)	Refused	Does not understand question	DK/No opinion
01 - Member of your household – that can include someone you live with or used to live with	1	2	3	6	7	9
02 - Someone from your neighbourhood	1	2	↓	↓	↓	↓
03 - Someone you work with/colleague	1	2				
04 - A customer, client or patient	1	2				
05 - Someone else you know	1	2				
06 - Member of a right-wing/racist gang	1	2				
07 - Police officer	1	2				
08 - Other public official	1	2				
09 - A stranger (someone else you didn't know)	1	2				
10 - Other	1	2				



**DD8. Still thinking about the last time, was the perpetrator/were any of the perpetrators from the same immigrant/minority background as you, from a different immigrant/minority background or a [NATIONAL]?**

CODE ALL, MULTIPLE RESPONSE OPTIONS POSSIBLE

	Mentioned	Not mentioned	Did not see the offender(s)	Refused	Does not understand question	DK/No opinion
1 - From the same immigrant/minority background as me	1	2	3 ↓	6 ↓	7 ↓	9 ↓
2 - From a different immigrant/minority background to me	1	2				
3 - [NATIONAL]	1	2				

**DD9. This last time, was racist or religiously offensive language used?**

READ OUT

- 1 - Yes, both racist and religiously offensive
- 2 - Yes, specifically racist
- 3 - Yes, specifically about my religion
- 4 - No, but generally abusive language
- 5 - No

---

- 6 - Refused
- 7 - Does not understand question
- 9 - DK/No opinion

**DD10. Can you tell me what happened: were you threatened or was force/violence actually used as well?**

- 1 - Threatened only
- 2 - Force/violence used
- 6 - Refused
- 7 - Does not understand question
- 9 - DK/No opinion

**DD11. Still thinking about the last time this happened - Did you or anyone else report the incident to the police?**

- 1 - Yes
- 2 - No ----- > GO TO DD13

---

- 6 - Refused----- > GO TO DD14
- 7 - Does not understand question----- > GO TO DD14
- 9 - DK/No opinion----- > GO TO DD14

**DD12. On the whole, were you generally satisfied or dissatisfied with how the police dealt with the matter?**

- 1 - Satisfied
- 2 - Dissatisfied
- 3 - Neither satisfied nor dissatisfied
- 6 - Refused
- 7 - Does not understand question
- 9 - DK/No opinion

ASK IF RESPONSE TO DD11 = 2

**DD13. Why wasn't the incident reported to the police?**

DO NOT READ OUT, CODE ALL RESPONSES, PROBE FOR MORE

	Mentioned	Not mentioned	Refused	Does not understand question	DK/No opinion
01 - Fear of intimidation from perpetrators if reported incident	1	2	6	7	9
02 - Concerned about negative consequences if reported	1	2	↓	↓	↓
03 - Not confident the police would be able to do anything	1	2			
04 - Too trivial/not worth reporting	1	2			
05 - Dealt with the problem themselves/with help from family/friends	1	2			
06 - Dislike/fear the police/previous bad experience with police	1	2			
07 - Reported to other authorities instead	1	2			
08 - Residence permit problems - so couldn't report	1	2			
09 - Not reported because of language difficulties/insecurities	1	2			
10 - Inconvenience/too much bureaucracy or trouble/no time	1	2			
11- Other	1	2			

ASK ALL IF RESPONSE TO DD2 = 1

**DD14. Taking everything into account, how serious was this incident for you? Was it very serious, fairly serious or not very serious?**

- 1 - Very serious
- 2 - Fairly serious
- 3 - Not very serious
- 6 - Refused
- 7 - Does not understand question
- 9 - DK/No opinion

BLOCK DE

ASK ALL

**DE1. During the last 5 years, have you been personally harassed by someone or a group in a way that REALLY upset, offended or annoyed you? By 'harassment' we mean unwanted and disturbing behaviour towards you that did not involve actual violence or the threat of violence. This could have happened at home, at work, on the street, on public transport, in a shop, in an office - or anywhere. Please take your time in answering.**

- 1 - Yes
- 2 - No ----- > GO TO DF1

---

- 6 - Refused ----- > GO TO DF1
- 7 - Does not understand question ----- > GO TO DF1
- 9 - DK/No opinion ----- > GO TO DF1

ASK IF RESPONSE TO DE1 = 1

**DE2. Thinking about the last time this happened, when was this: in the last twelve months or before then?**

- 1 - In the last twelve months
- 2 - Before then ----- > GO TO DF1

---

- 6 - Refused ----- > GO TO DF1
- 7 - Does not understand question ----- > GO TO DF1
- 9 - DK/No opinion ----- > GO TO DF1

ASK IF RESPONSE TO DE2 = 1

**DE3. How many times has something like this happened to you in the last 12 months?**

- 01 - Once ----- > GO TO DE5
- 02 - Twice
- 03 - Three times
- 04 - Four times
- 05 - Five times
- 06 - 6 to 10 times
- 07 - More than ten times

---

- 96 - Refused
- 97 - Does not understand question
- 99 - DK/No opinion

ASK IF MORE THAN ONCE - DE3 = 02, 03, 04, 05, 06, 07

**DE4. Were the same people involved in more than one incident?**

- 1 - Yes
- 2 - No

---

- 6 - Refused
- 7 - Does not understand question
- 9 - DK/No opinion

ASK IF RESPONSE TO DE2 = 1

**DE5. Do you think that [this incident/any of these incidents] IN THE LAST 12 MONTHS happened partly or completely because of your immigrant/minority background?**

IF 'YES' AND MORE THAN ONE INCIDENT IN THE LAST 12 MONTHS (DE3=2, 3, 4, 5, 6 OR 7) THEN CLARIFY IF INCLUDING THE MOST RECENT INCIDENT OR NOT. REFERRAL TO RELIGIOUS BACKGROUND AS BASIS OF VICTIMISATION COUNTS AS A MINORITY BACKGROUND AS WELL.

- 1 - Yes, including the most recent
  - 2 - Yes, but not including the most recent
  - 3 - No
- 
- 6 - Refused
  - 7 - Does not understand question
  - 9 - DK/No opinion

ASK FEMALE RESPONDENTS ONLY

**DE5a Do you think that [this incident/any of these incidents] IN THE LAST 12 MONTHS happened partly or completely because you are a woman?**

IF 'YES' AND MORE THAN ONE INCIDENT IN THE LAST 12 MONTHS (DE3=2, 3, 4, 5, 6 OR 7) THEN CLARIFY IF INCLUDING THE MOST RECENT INCIDENT OR NOT.

- 1 - Yes, including the most recent
  - 2 - Yes, but not including the most recent
  - 3 - No
- 
- 6 - Refused
  - 7 - Does not understand question
  - 9 - DK/No opinion

ASK IF RESPONSE TO DE2 = 1

**DE6. Thinking about the last time when it happened: was the perpetrator alone, or were there more perpetrators?**

- 
- 1 - Alone
  - 2 - More perpetrators
  - 6 - Refused
  - 7 - Does not understand question
  - 9 - DK/No opinion

**DE7. Using this card, can you please tell me who was/were involved?**

SHOW CARD DE7 - CODE ALL RESPONSES, PROBE FOR MORE

	Mentioned	Not mentioned	Did not see the offender(s)	Refused	Does not understand question	DK/No opinion
01 - Member of your household – that can include someone you live with or used to live with	1	2	3 ↓	6 ↓	7 ↓	9 ↓
02 - Someone from your neighbourhood	1	2				
03 - Someone you work with/colleague	1	2				
04 - A customer, client or patient	1	2				
05 - Someone else you know	1	2				
06 - Member of a right-wing/racist gang	1	2				
07 - Police officer	1	2				
08 - Other public official	1	2				
09 - A stranger (someone else you didn't know)	1	2				
10 - Other	1	2				

**DE8. Still thinking about the last time, was the perpetrator/were any of the perpetrators from the same immigrant/minority background as you, from a different immigrant/minority background or a [NATIONAL]?**

CODE ALL, MULTIPLE RESPONSE OPTIONS POSSIBLE

	Mentioned	Not mentioned	Did not see the offender(s)	Refused	Does not understand question	DK/No opinion
1 - From the same immigrant/minority background as me	1	2	4 ↓	6 ↓	7 ↓	9 ↓
2 - From a different immigrant/minority background to me	1	2				
3 - [NATIONAL]	1	2				

**DE9. This last time, was racist or religiously offensive language used?**

READ OUT – INTERVIEWER TO CLARIFY

- 1 - Yes, both racist and religiously offensive
- 2 - Yes, specifically racist
- 3 - Yes, specifically about my religion
- 4 - No, but generally abusive language
- 5 - No

---

- 6 - Refused
- 7 - Does not understand question
- 9 - DK/No opinion

**DE10. Still thinking about the last time this happened – Did you or anyone else report the incident to the police?**

- 1 - Yes
- 2 - No----- > GO TO DE12

---

- 6 - Refused----- > GO TO DE13
- 7 - Does not understand question----- > GO TO DE13
- 9 - DK/No opinion----- > GO TO DE13

**DE11. On the whole, were you generally satisfied or dissatisfied with how the police dealt with the matter?**

- 1 - Satisfied----- > GO TO DE13
- 2 - Dissatisfied----- > GO TO DE13

---

- 3 - Neither satisfied nor dissatisfied----- > GO TO DE13
- 6 - Refused----- > GO TO DE13
- 7 - Does not understand question----- > GO TO DE13
- 9 - DK/No opinion----- > GO TO DE13

ASK IF RESPONSE TO DE10 = 2

**DE12. Why wasn't the incident reported to the police?**

DO NOT READ OUT, CODE ALL RESPONSES, PROBE FOR MORE

	Mentioned	Not mentioned	Refused	Does not understand question	DK/No opinion
01 - Fear of intimidation from perpetrators if reported incident	1	2	6	7	9
02 - Concerned about negative consequences if reported	1	2	↓	↓	↓
03 - Not confident the police would be able to do anything	1	2			
04 - Too trivial/not worth reporting	1	2			
05 - Dealt with the problem themselves/with help from family/friends	1	2			
06 - Dislike/fear the police/previous bad experience with police	1	2			
07 - Reported to other authorities instead	1	2			
08 - Residence permit problems – so couldn't report	1	2			
09 - Not reported because of language difficulties/insecurities	1	2			
10 - Inconvenience/too much bureaucracy or trouble/no time	1	2			
11- Other	1	2			

ASK IF RESPONSE TO DE2 = 1

**DE13. Taking everything into account, how serious was this incident of harassment for you? Was it very serious, fairly serious or not very serious?**

- 1 - Very serious
- 2 - Fairly serious
- 3 - Not very serious

---

- 6 - Refused
- 7 - Does not understand question
- 9 - DK/No opinion

ASK ALL

**DF1. Do you avoid certain places or locations for fear of being assaulted, threatened or harassed because of your immigrant/minority background?**

1 - Yes

2 - No

---

6 - Refused

7 - Does not understand question

8 - Not applicable

9 - DK/No opinion

**E. CORRUPTION**

ASK ALL

**E1. During the last five years did any government official in [COUNTRY], for instance a customs officer, a police officer, a judge or an inspector, ask you or expect you to pay a bribe for his or her services?**

- 1 - Yes
- 2 - No ----- > GO TO NEXT SECTION "F"
- 6 - Refused ----- > GO TO NEXT SECTION "F"
- 7 - Does not understand question --> GO TO NEXT SECTION "F"
- 9 - DK/No opinion ----- > GO TO NEXT SECTION "F"

ASK IF RESPONSE TO E1 = 1

**E2. Thinking about the last time this happened, when was this: in the last twelve months or before then? Please take your time in answering.**

- 1 - In the last twelve months
- 2 - Before then ----- > GO TO NEXT SECTION "F"
- 6 - Refused -----> GO TO NEXT SECTION "F"
- 7 - Does not understand question --> GO TO NEXT SECTION "F"
- 9 - DK/No opinion ----- > GO TO NEXT SECTION "F"

ASK IF RESPONSE TO E2 = 1

**E3. How many times has this happened to you in the last 12 months?**

- 01 - Once
- 02 - Twice
- 03 - Three times
- 04 - Four times
- 05 - Five times
- 06 - 6 to 10 times
- 07 - More than ten times
- 96 - Refused
- 97 - Does not understand question
- 99 - DK/No opinion

**E4. Do you think that [this incident/any of these incidents] IN THE LAST 12 MONTHS happened partly or completely because of your immigrant/minority background?**

IF 'YES' AND MORE THAN ONE INCIDENT IN THE LAST 12 MONTHS (E3=2, 3, 4, 5, 6 OR 7) THEN CLARIFY IF INCLUDING THE MOST RECENT INCIDENT OR NOT. REFERRAL TO RELIGIOUS BACKGROUND AS BASIS OF VICTIMISATION COUNTS AS A MINORITY BACKGROUND AS WELL.

- 1 - Yes, including the most recent
- 2 - Yes, but not including the most recent
- 3 - No
- 6 - Refused
- 7 - Does not understand question
- 9 - DK/No opinion



SHOW CARD E5

**E5. Thinking about the last time this happened, what type of official was involved?**

ONE ANSWER ONLY

- 01 - Immigration officer, customs or border control personnel
- 02 - Police officer
- 03 - Judge/magistrate/prosecutor
- 04 - Inspector – health, construction, food quality, sanitary control, licensing
- 05 - Doctor, nurse
- 06 - Other public official/civil servant
- 07 - Other
- 96 - Refused
- 97 - Does not understand question
- 99 - DK/No opinion

**E6. Thinking about the last time this happened, did you or anyone else report the incident anywhere?**

- 1 - Yes ----- > GO TO NEXT SECTION “F”
- 2 - No
- 6 - Refused----- > GO TO NEXT SECTION “F”
- 7 - Does not understand question----- > GO TO NEXT SECTION “F”
- 8 - Not applicable----- > GO TO NEXT SECTION “F”
- 9 - DK/No opinion----- > GO TO NEXT SECTION “F”

ASK IF RESPONSE TO E6 = 2

**E7. Why wasn't it reported?**

DO NOT READ OUT, CODE ALL RESPONSES, PROBE FOR MORE

	Mentioned	Not mentioned	REF	Does not understand question	NA	DK/No opinion
01 - Fear of intimidation from perpetrators if reported incident	1	2	6	7	8	9
02 - Concerned about negative consequences/contrary to my interest – such as not receiving a ‘good service’ in future			↓	↓	↓	↓
03 - Didn't know how to go about reporting the incident/where to report	1	2				
04 - Nothing would happen/change by reporting the incident	1	2				
05 - Too trivial/not worth reporting it – it's normal, 'happens all the time	1	2				
06 - Concerned would be under suspicion myself as a result of incident	1	2				
07 - Residence permit problems – so couldn't report	1	2				
08 - Not reported because of language difficulties/insecurities	1	2				
09 - Inconvenience/too much bureaucracy or trouble/no time	1	2				
10 - Other	1	2				

**F. POLICE - STOP AND CONTACT**

ASK ALL

**F1. Would you say you tend to trust the police in [COUNTRY] or tend not to trust them?**

- 1 - Tend to trust
- 2 - Tend not to trust

---

- 3 - Neither trust nor distrust
- 6 - Refused
- 7 - Does not understand question
- 9 - DK/No opinion

**F2. In this country, within the last five years, have you EVER been stopped by the police when you were in a car, on a motorbike or bicycle, on public transport or just on the street?**

- 1 - Yes
- 2 - No ----- > GO TO F9

---

- 6 - Refused ----- > GO TO F9
- 7 - Does not understand question --> GO TO F9
- 9 - DK/No opinion ----- > GO TO F9

IF RESPONSE TO F2 = 1

**F3. Thinking about the last time you were stopped in this country, when was this? Was it in the last 12 months or before then?**

- 1 - In the last twelve months
- 2 - Before then ----- > GO TO F9

---

- 6 - Refused ----- > GO TO F9
- 7 - Does not understand question --> GO TO F9
- 9 - DK/No opinion ----- > GO TO F9

**F4. In the last 12 months, how many times have you been stopped by the police in this country?**

- 01 - Once
- 02 - Twice
- 03 - Three times
- 04 - Four times
- 05 - Five times
- 06 - 6 to 10 times
- 07 - More than ten times
- 96 - Refused
- 97 - Does not understand question
- 99 - DK/No opinion

**F5. Do you think that [the last time you were stopped/any time you were stopped] IN THE LAST 12 MONTHS was because of your immigrant/minority background?**

IF 'YES' AND MORE THAN ONE INCIDENT IN THE LAST 12 MONTHS (F4=2, 3, 4, 5, 6 OR 7) THEN CLARIFY IF INCLUDING THE MOST RECENT STOP OR NOT. REFERRAL TO RELIGIOUS BACKGROUND AS BASIS OF VICTIMISATION COUNTS AS A MINORITY BACKGROUND AS WELL.

- 1 - Yes, including the most recent stop
- 2 - Yes, but not including the most recent stop
- 3 - No

---

- 4 - Not sure / can't decide
- 6 - Refused
- 7 - Does not understand question
- 9 - DK/No opinion

**F6. Thinking about THE LAST TIME you were stopped by the police in this country, were you in a car, on a motorbike or bicycle, on public transport or just on the street?**

- 01 - Car
- 02 - Motorbike [includes moped]
- 03 - Bicycle
- 04 - Public transport (bus, tram, train, underground etc.)
- 05 - On the street
- 06 - Other

- 
- 96 - Refused
  - 97 - Does not understand question
  - 99 - DK/No opinion

**F7. Thinking about the last time you were stopped, what did the police actually do?**

DO NOT READ OUT, CODE ALL RESPONSES, PROBE FOR MORE

	Mentioned	Not mentioned	Refused	Does not understand question	DK/No opinion
01 - Ask you questions	1	2	6 ↓	7 ↓	9 ↓
02 - Ask for identity papers - ID card passport/residence permit	1	2			
03 - Ask for driving licence or vehicle documents	1	2			
04 - Search you or your car/vehicle	1	2			
05 - Give some advice or warn you about your behaviour (including your driving or vehicle)	1	2			
06 - Did an alcohol or drug test					
07 - Fine you	1	2			
08 - Arrest you/take you to a police station	1	2			
09 - Take money or something from you in the form of a bribe	1	2			
10 - Other	1	2			

**F8. Again, thinking about the last time you were stopped, how respectful were the police when dealing with you?**

- 1 - Very respectful
- 2 - Fairly respectful
- 3 - Neither respectful nor disrespectful
- 4 - Fairly disrespectful
- 5 - Very disrespectful

- 
- 6 - Refused
  - 7 - Does not understand question
  - 9 - DK/No opinion

ASK ALL

**F9. Apart from the police stopping you, which I've already asked you about, have you had any contact with the police in this country in the last 12 months? By this I mean you could have reported something to them yourself, or you may have had to register something with them, etc.**

- 1 - Yes
- 2 - No----- > GO TO NEXT SECTION "G"

- 
- 6 - Refused----- > GO TO NEXT SECTION "G"
  - 7 - Does not understand question----- > GO TO NEXT SECTION "G"
  - 9 - DK/No opinion----- > GO TO NEXT SECTION "G"

ASK IF RESPONSE TO F9 = 1

**F10. Thinking about the last time you had contact with the police in this country - that DID NOT involve them stopping you - how respectful were they to you?**

- 1 - Very respectful
- 2 - Fairly respectful
- 3 - Neither respectful nor disrespectful
- 4 - Fairly disrespectful
- 5 - Very disrespectful

- 
- 6 - Refused
  - 7 - Does not understand question
  - 9 - DK/No opinion

**G. CUSTOMS, BORDER CONTROL**

ASK ALL

**G1. During the last 12 months, have you ever entered [COUNTRY] from a visit abroad when either immigration, customs or border control were present?**

- 1 - Yes
- 2 - No ----- > GO TO RESPONDENT BACKGROUND
- 6 - Refused ----- > GO TO RESPONDENT BACKGROUND
- 7 - Does not understand question --> GO TO RESPONDENT BACKGROUND
- 9 - DK/No opinion ----- > GO TO RESPONDENT BACKGROUND

ASK IF RESPONSE TO G1 = 1

**G2. During the last 12 months, were you ever stopped by [COUNTRY NATIONALITY] immigration, customs or border control when coming back into the country?**

- 1 - Yes
- 2 - No ----- > GO TO RESPONDENT BACKGROUND
- 6 - Refused ----- > GO TO RESPONDENT BACKGROUND
- 7 - Does not understand question --- > GO TO RESPONDENT BACKGROUND
- 8 - Not applicable ----- > GO TO RESPONDENT BACKGROUND
- 9 - DK/No opinion ----- > GO TO RESPONDENT BACKGROUND

ASK IF RESPONSE TO G2 = 1

**G3. Do you think you were singled out for stopping by [COUNTRY NATIONALITY] immigration, customs or border control specifically because of your immigrant/minority background?**

- 1 - Yes
- 2 - No
- 6 - Refused
- 7 - Does not understand question
- 8 - Not applicable
- 9 - DK/No opinion

**BG. BACKGROUND**

DO NOT ASK BG0 JUST RECORD

**BG0. – RESPONDENT GENDER**

- 1 - Male
- 2 - Female

ASK ALL

Now, I would like to ask a few questions about yourself.

**BG1. First, in which year were you born?**

ASK ALL,  
EXCEPT WHEN RESPONDENT HIM/HERSELF ALREADY GAVE THEIR YEAR OF BIRTH IN  
THE HOUSEHOLD COMPOSITION GRID

- WRITE IN: \_\_\_\_\_

- 9996 - Refused
- 9997 - Does not understand question
- 9999 - DK/No opinion

IF RESPONDENT UNWILLING TO GIVE EXACT YEAR, PROBE WITH LISTED CATEGORIES

- |            |            |
|------------|------------|
| 01 - 16-19 | 06 - 40-49 |
| 02 - 20-24 | 07 - 50-59 |
| 03 - 25-29 | 08 - 60-69 |
| 04 - 30-34 | 09 - 70-79 |
| 05 - 35-39 | 10 - 80-   |

- 96 - Refused
- 97 - Does not understand question
- 98 - Not applicable
- 99 - DK/No opinion

**BG2. How important is religion in your life? Is it very important, fairly important, not very important or not important at all?**

- 1 - Very important
- 2 - Fairly important
- 3 - Not very important
- 4 - Not important at all
- 5 - Has no religion
- 6 - Refused
- 7 - Does not understand question
- 9 - DK/No opinion

ASK IF RESPONSE TO BG2 < 5

**BG3. What is your religion?**

INTERVIEWER: FOR "CHRISTIAN" AND "MUSLIM" PROBE

- 10 - Christian – no specific denomination
- 11 - Christian – Catholic
- 12 - Christian – Orthodox
- 13 - Christian - Protestant
- 14 - Christian – Other Christian
  
- 20 - Islam – no specific denomination
- 21 - Islam – Alevi/Aleviter
- 22 - Islam – Ismaili (Seveners)
- 23 - Islam – Ithna'ashari (Twelvers)
- 24 - Islam – Sunni
- 25 - Islam – Shia
- 26 - Islam – Sufi
- 27 - Islam – Zayadi
  
- 30 - Jewish
- 40 - Hindu
- 50 - Sikh
- 60 - Buddhist
- 70 - Other

---

- 95 - Has no religion
- 96 - Refused
- 97 - Does not understand question
- 98 - Not applicable
- 99 - DK/No opinion

ASK ALL

**BG4. Do you usually wear traditional or religious clothing when out in public that is different to the type of clothing typically worn in [COUNTRY]?**

FOR FEMALE MUSLIM RESPONDENTS ONLY:: For example, such as a headscarf?

- 1 - Yes
- 2 - No

---

- 6 - Refused
- 7 - Does not understand question
- 8 - Not applicable
- 9 - DK/No opinion

**BG5. Are you working in a paid job or are you unemployed or doing something else? Using this card, how would you describe your main activity?**

SHOW CARD BG5 - ONLY ONE ANSWER IS POSSIBLE

- 01 - Paid work – full time
- 02 - Paid work – part time
- 03 - Self-employed
- 04 - Home maker – looking after the home/children/relatives etc. or on parental leave
- 05 - Unpaid or voluntary work
- 06 - Unemployed
- 07 - Student, in training, or getting unpaid work experience
- 08 - Retired
- 09 - Permanently disabled
- 10 - In compulsory military or community service
- 11 - Other

---

- 96 - Refused

- 97 - Does not understand question
- 98 - Not applicable
- 99 - DK/No opinion

**BG6. Could you please tell me what your household's net combined monthly income is, that is after deductions for tax, social insurance etc? A rough estimate will do - and your answers are strictly confidential. By 'household' I mean all the people who share the same address and share cooking and food with you.**

**WRITE IN:** .....

INTERVIEWER - IF RESPONDENT SLOW TO ANSWER, PROBE WITH LISTED CATEGORIES

- 1 - Under lowest quartile [SUBSTITUTE WITH APPROPRIATE NATIONAL FIGURES]
- 2 - Between lowest quartile and median
- 3 - Between median and highest quartile
- 4 - Above highest quartile

- 
- 6 - Refused
  - 7 - Does not understand question
  - 9 - DK/No opinion

**BG7. In total, for how many years did you go to school? Please include all your years at school and any years at college.**

INTERVIEWER: Include primary, secondary schooling, college, university etc INCLUDE FULL AND PART-TIME.

- 00 - Illiterate
- 01 - No school
- 02 - 5 years or less
- 03 - 6-9 years
- 04 - 10-13 years
- 05 - 14-17 years
- 06 - 18 years or more

- 
- 96 - Refused
  - 97 - Does not understand question
  - 99 - DK/No opinion

**BG8. What is your mother tongue, the main language that was spoken in your family when you were a small child?**

DO NOT PROBE, MULTIPLE RESPONSES ALLOWED FOR BILINGUAL PEOPLE ETC LIST OF NATIONAL LANGUAGES AND LANGUAGES RELEVANT TO THE TARGET GROUPS IN THE COUNTRY

WRITE IN: \_\_\_\_\_

- 
- 96 - Refused
  - 97 - Does not understand question
  - 99 - DK/No opinion

**BG8a. How long have you been living in [COUNTRY].**

WRITE IN: \_\_\_\_\_ years

- 00 - born in [COUNTRY]
- 96 - Refused
- 97 - Does not understand question
- 99 - DK/No opinion



**BG9. Are you a [COUNTRY] citizen?**

- 1 - Yes, only [NATIONALITY]
  - 2 - Yes, but also a citizen of another country
  - 3 - No
- 
- 6 - Refused
  - 7 - Does not understand question
  - 9 - DK/No opinion

ASK IF RESPONSE TO BG9 = 2 or 3

**BG10. What is your (other) citizenship?**

INTERVIEWER WRITE IN AND CODE RESPONSE

WRITE IN: \_\_\_\_\_

- 1 - Other EU Member State
- 2 - Other non-EU country
- 6 - Refused
- 7 - Does not understand question
- 9 - DK/No opinion

ASK ALL

**BG11. In which country were you born?**

INTERVIEWER CODE RESPONSE

CATEGORIES TO BE SET ACCORDING TO THE TARGET GROUPS IN THE COUNTRY

- 00- [COUNTRY]
- 01 - TARGET GROUP 1
- 02 - TARGET GROUP 2
- 03 - TARGET GROUP 3
- 04 - TARGET GROUP 4
- 88 - Other EU Member State
- 89 - Other non-EU country
- 96 - Refused
- 97 - Does not understand question
- 99 - DK/No opinion

ASK IF BG11 = 00

**BG12. Were any of your parents born outside of [COUNTRY]? If yes, were any of them born in... ?**

INTERVIEWER: PLEASE RECORD SEPARATELY FOR FATHER AND MOTHER

	<b>A. Father</b>	<b>B. Mother</b>
NO, born in [COUNTRY]	00	00
TARGET GROUP 1	01	01
TARGET GROUP 2	02	02
TARGET GROUP 3	03	03
TARGET GROUP 4	04	04
Other EU Member State	88	88
Other non-EU country	89	89
Refused	96	96
Does not understand question	97	97

DK/No opinion	99	99
---------------	----	----

**PI. POST-INTERVIEW**

**INTERVIEWER NOTE DOWN THE FOLLOWING DETAILS AFTER INTERVIEW  
DO NOT ASK**

**Please note down the street, and district :**

1) STREET NAME: \_\_\_\_\_

2) DISTRICT: \_\_\_\_\_

**PI01 Was the neighbourhood predominantly an immigrant/minority population neighbourhood [SPECIFY]?**

- 1 - yes
- 2 - no
- 3 - mixed

**PI02 Was the neighbourhood poor relative to other areas of the city?**

- 1 - yes
- 2 - no
- 3 - mixed

**PI13 Was the respondent a Black person?**

- 1 - yes
- 2 - no

**PI03 Was the respondent alone throughout the interview?**

- 1 - yes
- 2 - no

**PI04 Please rate the language proficiency of the respondent in the national language.**

- 1 - fluent, without foreign sounding accent
- 2 - fluent, with foreign sounding accent
- 3 - less than fluent

**PI05 Was the respondent interrupted / guided by others how to answer the questions [NOT INCLUDING LANGUAGE DIFFICULTIES]?**

- 1 - yes
- 2 - no

**PI06 Was the respondent interrupted / guided by others how to answer the questions due to language difficulties?**

- 1 - yes
- 2 - no

**PI07 Was the respondent cooperative throughout the survey?**

- 1 - very much
- 2 - somewhat
- 3 - not really

**PI08 Did the respondent appear to have any difficulty answering the questions? [MARK ALL THAT APPLY]**

- 1 - Yes - language
- 2 - Yes - nature of questions
- 3 - Yes - other reasons
- 4 - No

**PI09 Did you have to use the non [NATIONAL LANGUAGE] questionnaire variant to clarify questions? Which one?**

- 1 - yes: \_\_\_\_\_
- 2 - no

**PI10 Interviewer - please indicate if you're male or female**

- 1 - Male
- 2 - Female

**PI12 Interviewer - please indicate your ethnic background**

- 1 - ethnic [NATIONAL]
- 2 - minority, matching the respondent group
- 3 - other non-[NATIONAL]

**PI11 How would you describe the place where the respondent lives?**

- 1 - Flat/apartment/maisonette
- 2 - Separate detached house
- 3 - Terraced or row house
- 4 - Semi-detached house
- 5 - Other

SHOWCARDS

# **SHOWCARD A1**

**Very widespread**

**Fairly widespread**

**Fairly rare**

**Very rare**

## **SHOWCARD A2**

**A Ethnic or immigrant origin**

**B Gender**

**C Sexual orientation**

**D Age**

**E Religion or belief**

**F Disability**

## **SHOWCARD DD7 AND DE7**

- 01 Member of your household – that can include someone you live with or used to live with**
- 02 Someone from your neighbourhood**
- 03 Someone you work with/colleague**
- 04 A customer, client or patient**
- 05 Someone else you know**
- 06 Member of a right-wing/racist gang**
- 07 Police officer**
- 08 Other public official**
- 09 A stranger (someone else you didn't know)**
- 10 Other**

## **SHOW CARD E5**

**01 - Immigration officer, customs or border control personnel**

**02 - Police officer**

**03 - Judge/magistrate/prosecutor**

**04 - Inspector – health, construction, food quality, sanitary control, licensing**

**05 - Doctor, nurse**

**06 - Other public official/civil servant**

**07 - Other**

## **SHOWCARD BG5**

- 1 Paid work – full time**
- 2 Paid work – part time**
- 3 Self-employed**
- 4 Home maker – looking after the home/children/relatives etc.  
or on parental leave**
- 5 Unpaid or voluntary work**
- 6 Unemployed**
- 7 Student, in training, or getting unpaid work experience**
- 8 Retired**
- 9 Permanently disabled**
- 10 In compulsory military or community service**
- 11 Other**