

**Clarifications during tendering
F-SE-16-T01
Web application hosting services
Questions and Answers II**

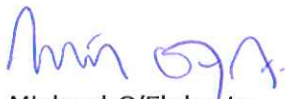
Vienna, the 16/02/2017
Ref: 2017-outgoing- 215

Reference: Open call for tender F-SE-16-T01 Web application hosting services
Subject: Clarifications during tendering

Dear Sir/Madam,

We received questions of general interest from the tenderers. Please find herewith the answer to these questions.

Yours sincerely,



Michael O'Flaherty
Director

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Question 1:

You have indicated that the purchase of software licenses such as Oracle is supported by FRA. In order to optimise the costs and size of the physical servers (the Oracle licenses are costed to the CPU), could you provide details of the licenses currently held by FRA?

Answer 1:

The FRA web applications are currently running one Oracle license (Oracle Database 10g Enterprise Edition Release 10.2.0.4.0) over a physical/dedicated Intel Xeon L5530 2,4 GHz QuadCore CPU.

Question 2:

What is currently available as bandwidth for hosting to FRA?

Answer 2:

The currently available bandwidth for each environment (production and staging) is 1 Gbps.

Question 3:

As regards the duration for Take-Over and Hand-Over (which is set as criteria D of the Technical evaluation) does FRA have any target time as to how long each of these should take? We have our own idea as to how long each could ideally take. Is there any flexibility in this regards? Some precision will help.

Answer 3:

There is no fixed target time for the handover and takeover. It is important that the Agency and the incoming and outgoing contractors liaise closely to ensure that the handover and takeover should proceed as smoothly as possible, with the minimum disruption to the availability of the FRA website and other applications.