

Introducing  
Clarity

For more  
information



<https://fra.europa.eu/clarity>

**FRA – European Union Agency for Fundamental Rights**

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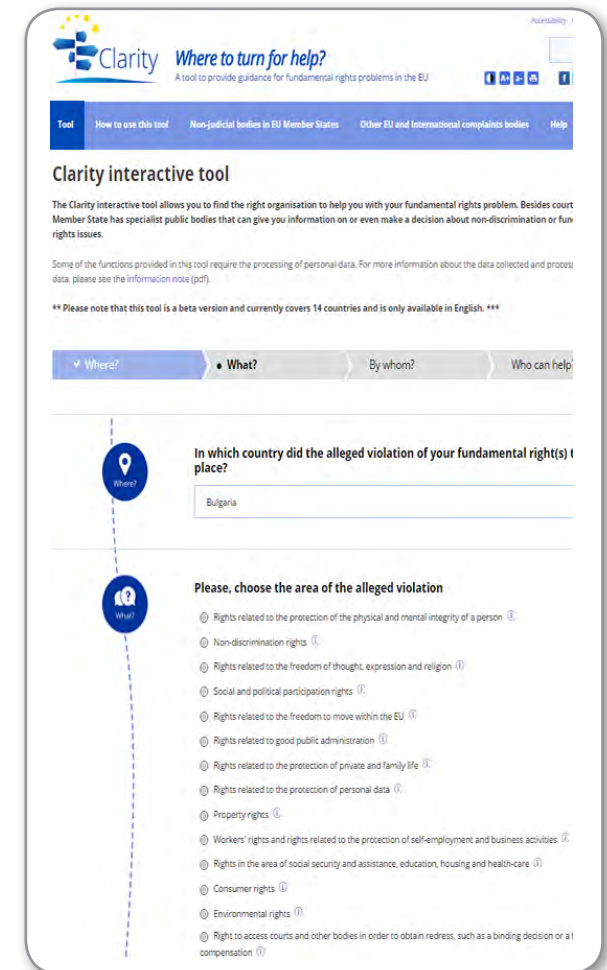
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# Clarity tool

Guiding you on your  
fundamental rights problems



Clarity is designed to be used on PC and mobile devices. It contains information on how to use the tool, a list of non-judicial bodies dealing with fundamental rights, as well as information about EU and international complaints bodies.



scan this code to  
access Clarity.

# What is Clarity?

The EU Agency for Fundamental Rights (FRA) has developed a pilot interactive tool called Clarity.

This online tool allows you to **get help with your fundamental rights problems.**

If you feel that your rights have been violated Clarity can help you identify the right organisation to assist you.

The pilot version of the Clarity tool currently provides information about organisations in Austria, Bulgaria, Cyprus, Finland, France, Greece, Hungary, Italy, Malta, Poland, Portugal, Romania, Slovakia, Spain and Northern Ireland.



scan this code for a video introducing Clarity.

# How does Clarity help?

By answering just a few questions, you can find which non-judicial bodies, such as an equality body or a national human rights institution, can provide help to you in a particular EU country.

First, you have to select the country in which the human rights violation occurred. Then you will be asked to select a general fundamental rights area, such as non-discrimination, and provide further details about the violation, including who committed the violation. You will then be provided with a list of organisations which might be able to assist you.

In some cases Clarity will allow you to send information to the organisation directly from within the tool. Alternatively, there are full contact details for each organisation enabling you to contact them via phone, email or in person.

The screenshot displays the Clarity tool's user interface. At the top, there are four tabs: 'Where?', 'What?', 'By whom?', and 'Who can help?'. The 'What?' tab is active, showing a list of categories: Age, Disability, Sexual Orientation, Religion and belief, and Other grounds. Below this, a question asks 'Was the alleged violation committed by a private or public entity?' with options: Public, Private, and 'I don't know' (which is selected and highlighted in yellow). A 'Restart' button is visible. The results section shows 'One non-judicial body has been identified who may be able to help you'. There are 'Print page' and 'Save to PDF' buttons. The identified body is the 'Ombudsman' in Greece, with contact details: 5 Hadjiyanni Meiri St., 115 28 Athens, Greece; Tel: (+30) 213 1306 600, (+30) 210 7289640; Website: http://www.synigoros.gr/; E-mail: communication@synigoros.gr. A map of Greece is also shown.