Mapping Paper

Summary overview of types and characteristics of institutions and community-based services for persons with disabilities available across the EU

**Country: Latvia**

**2014 and 2015**

**FRANET contractor: Latvian Centre for Human Rights (LCHR)**

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| DISCLAIMER: This document was commissioned under contract as background material for a comparative analysis by the European Union Agency for Fundamental Rights (FRA) for the project ‘[The right to independent living of persons with disabilities](http://fra.europa.eu/en/project/2014/rights-persons-disabilities-right-independent-living)’. The information and views contained in the document do not necessarily reflect the views or the official position of the FRA. The document is made publicly available for transparency and information purposes only and does not constitute legal advice or legal opinion. |

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| FRA asked its research network FRANET to collect information on types of institutional and community based services for persons with disabilities available in each EU Member State. The data collection focused on the main features of the service types (the type of the structure, the provider and funder of support) and the population provided for (age group, type of impairment, level of support provided). In addition, the data collection on institutional services included information on typical size, length of admissions, and length of time that institutions/services of that type have been operating. The data collection on community-based services included information on availability of the type of CBS in the country, eligibility and user control over the support provided).  More information is available in FRA’s [Summary overview of types and characteristics of institutional and community-based services for persons with disabilities available across the EU](http://fra.europa.eu/en/project/2014/rights-persons-disabilities-right-independent-living). |

# Overview of institutional services for persons with disabilities (2014)

**Table 1: Typology of institutions**

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| **TYPE OF SERVICE** | **SIZE** | **AGE GROUP** | **TYPE OF IMPAIRMENT** | **LEVEL OF SUPPORT PROVIDED** | **TYPICAL PROVIDER** | **TYPICAL FUNDER** | **LENGTH OF ADMISSION** | **AGE OF INSTITUTION/ SERVICE** |
| Long-term social care and social rehabilitation institution – (5 State social care centres) (*Ilgstošas sociālās aprūpes un sociālās rehabilitācijas institūcija – Valsts sociālās parūpes centri (4)* ) | Over 100 places  Total 5434 places[[1]](#footnote-1) | children, adult | mixed | 24 hour support provided | National authority | National authority | Over 2 years | 10-50 years |
| Long-term social care and social rehabilitation institution  (10 contract institutions)  (*Ilgstošas sociālās aprūpes un sociālās rehabilitācijas institūcija* | 30-100 places[[2]](#footnote-2) | children, adult | mixed | 24 hour support provided | Mainly independent | National authority | Over 2 years | 10-50 years |
| Long-term social care and social rehabilitation institution (*Ilgstošas sociālās aprūpes un sociālās rehabilitācijas institūcija*) | Over 100 places  Total 5647 persons[[3]](#footnote-3) | adult, older people | Mixed, older people | 24 hour support provided | mixed | Local authority | Over 2 years | 5-10 years |
| Long-term social care and social rehabilitation units of Psychiatric hospitals (*Psihoneiroloģisko slimnīcu ilgstošās sociālās aprūpes un sociālās rehabilitācijas nodaļas*) | Three institutions[[4]](#footnote-4) with 30-100 places  One institution[[5]](#footnote-5) over 100 places  Total 273 places[[6]](#footnote-6) | adult | Mental health problem | 24 hour support provided | National authority | National authority | Over 2 years | 5-10 years |
| Group house (apartment) (*Grupu māja (dzīvoklis)*) | 11-30  Total 177 places in eleven group houses[[7]](#footnote-7) | adult | Mental health problem | 24-hour support provided | Mixed | Mixed government and private | Mixed lengths of admission (Not determined and depends on the persons desire to leave a group home (apartment) or to return to long-term social care and social rehabilitation institution) | 5-10 years |
| Half – way – house (*Pusceļa māja*) | 11-30  Total 122 places in 5 half-way houses[[8]](#footnote-8) | adult | Mental health problem | 24-hour support provided | National and local authority/municipality | Mixed government and private | Mixed lengths of admission. Until 11.08.2008, when amendments to the regulation of the Cabinet of Ministers were adopted, length of admission was up to 24 months.[[9]](#footnote-9) | 5 -10 years |
| Day care centre[[10]](#footnote-10) (*Dienas aprūpes centrs*) | 11-30 (in most day care centres)  30-100 (in some day care centres)[[11]](#footnote-11)  24 Day care centres for persons with mental disabilities (non- residential)  782 persons with mental disorders, and 359 children with disability received services in all day care centres in Latvia in 2013[[12]](#footnote-12) | Children, adult | Mental health problem | Daytime support provided, no night time staffing | Mixed | Mixed | Not residential institution | 5 -10 years |
| Day care centre (*Dienas aprūpes centrs*) | 30-100 places  3 Day care centres for persons with physical disabilities (not residential)  246 persons with physical disorders received services in all day care centres in Latvia in 2013[[13]](#footnote-13) | Adult | Physical disability | Daytime support provided, no night time staffing | Mixed | Mixed | Not residential institution | 5-10 years |
| Day care centre (*Dienas aprūpes centrs*) | 11-30 places  30-100 places  (number of places vary in different day care centres)  10 Day care centres for persons of pensionable age (not residential) | Adult | Older people | Daytime support provided, no night time staffing | Mixed | Mixed | Not residential institution | 5-10 years |
| Service apartment[[14]](#footnote-14) (*Servisa dzīvoklis*) | 6 persons[[15]](#footnote-15) | adult | Mixed  (severe functional disorders)[[16]](#footnote-16) | Variable support provided, depending on the residents’ needs | Mixed | Regional/local/municipal/county authority | Mixed lengths of admission (not determined) | 5-10 years |
| Home care[[17]](#footnote-17) (*Pakalpojums “Aprūpe mājās”*) | 11325 persons[[18]](#footnote-18) | Children, adult | Mixed | Variable support provided, depending on the residents needs | Mixed | Mixed | Mixed lengths of admission | 5-10 years |

**Table 2: data sources**

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| --- | --- | --- | --- | --- | --- | --- |
| **TITLE/ REFERENCE** | **ORGANISATION COLLECTING DATA** | **YEAR OF DATA COLLECTION** | **PERIOD COVERED BY THE DATA** | **METHODOLODY FOR DATA COLLECTION** | **GEOGRAPHICAL SCOPE OF DATA COLLECTION** | **SERVICE SCOPE OF DATA COLLECTION** |
| **Please include: title of the survey, data set, study, report, administrative document etc, including full reference with URL if available** | **Name of organisation/ institution that collected the data.**  **Type of organisation e.g. government ministry, local authority, national statistical office academia, NGO** | **Year when data was collected** | **Time period covered by the data/ report** | **Desk research, questionnaire, visits to institutions, design, sampling, administrative data** | **Local authority area, region, federal state, national** | **Services for people with mental health problems, services for people with intellectual disabilities, services for older people, services for children, large residential homes etc** |
| The Accessibility and Costs of mental health and social care community-based services compared to institutional care in Latvia (2004 – 2011)  (Sabiedrībā balstītās garīgās veselības un sociālās aprūpes pakalpojumu pieejamība un izmaksas salīdzinājumā ar institucionālo aprūpi Latvijā (2004.–2011. gadā))  <http://zelda.org.lv/wp-content/uploads/Zelda-eng-Lab5.pdf> | NGO Resource Centre for People with Mental Disability “ZELDA” | 2012 | 2004-2011 | Both:  - research of publicly available data of studies, reports, analysis and statistical data;  - information requests from the local governments, group flats, psychoneurological hospitals and social care institutions. | National and local government | Long-term social care and social rehabilitation services – for persons with severe mental health problems or intellectual disabilities,[[19]](#footnote-19) who were granted degree 1 or degree 2 disability due to the mental health problem or intellectual disability. |
| Report of the Ombudsman of the Republic of Latvia on the State social care centres for adult persons with mental disorders  (Latvijas Republikas tiesībsarga ziņojums par Valsts sociālās aprūpes centriem pilngadīgām personām ar garīga rakstura traucējumiem)  [www.tiesibsargs.lv/files/content/zinojumi/Zinojums%20par%20VSAC%20-%20kopsavilkums\_gala.pdf](http://www.tiesibsargs.lv/files/content/zinojumi/Zinojums%20par%20VSAC%20-%20kopsavilkums_gala.pdf) | The Ombudsman’s Office of the Republic of Latvia | 2013 | 2010-2012 | Visits to long-term social care and social rehabilitation institutions | National | Mental health problems |
| Initial report of the Republic of Latvia about the implementation of the 13 December 2006 UN Co Convention on the Rights of Persons with Disabilities in the Republic of Latvia from 31 March 2010 till 31 December 2013.  (Latvijas Republikas sākotnējais ziņojums par Apvienoto Nāciju Organizācijas 2006.gada 13.decembra Konvencijas par personu ar invaliditāti tiesībām ieviešanu Latvijas Republikā laikposmā no 2010.gada 31.marta līdz 2013.gada 31.decembrim)  [www.lm.gov.lv/upload/adopcija\_rus/lmzino\_271213\_konv.pdf](http://www.lm.gov.lv/upload/adopcija_rus/lmzino_271213_konv.pdf) | The Ministry of Welfare | 2013 | 2010-2013 | Information provided by the relevant ministries, local government and NGOs | National | As covered by the UN Convention |
| Mental health care in Latvia 2009  [www.vmnvd.gov.lv/uploads/files/4d79e927e71cf.pdf](http://www.vmnvd.gov.lv/uploads/files/4d79e927e71cf.pdf) | The Centre of Health Economics | 2010 | 2003-2009 | Information provided by health care institutions and registers | National | statistical information on mental health care in Latvia (mental and behavioural disorders) |
| Mental health care in Latvia 2007  <http://vec.gov.lv/uploads/files/4d3942b4d3279.pdf> | Public Health Agency | 2008 | 2001-2007 | Information provided by health care institutions and registers | National | statistical information on mental health care in Latvia (mental and behavioural disorders) |
| Guidelines "Improvement of residents’ mental health 2009-2014"  (Pamatnostādnes "Iedzīvotāju garīgās veselības uzlabošana 2009.-2014.gadā")  <http://polsis.mk.gov.lv/LoadAtt/file27442.doc> | The Ministry of Health | 2008 | 2003-2007 | Information provided by health care institutions and registers | National | Information on mental health care system in Latvia |
| Guidelines on the development of social services 2014 - 2020.  (Pamatnostādnes sociālo pakalpojumu attīstībai 2014.- 2020.gadam)  [www.lm.gov.lv/upload/aktualitates2/lmpam\_290713\_sp.pdf](http://www.lm.gov.lv/upload/aktualitates2/lmpam_290713_sp.pdf)  <http://polsis.mk.gov.lv/LoadAtt/file21965.doc> | The Ministry of Welfare | 2013 | 2006-2012 | Information provided by health care institutions and registers | National | Information on social service system in Latvia (including information on services to persons with mental health problems) |
| Intermediate report on the characteristics of social work in Latvia in 2010/2011 and its analysis  (Starpziņojums par sociālā darba raksturojumu Latvijā 2010./2011.gadā un tā analīzi)  [www.mk.gov.lv/file/files/ESfondi/2012/07122012\_3\_2\_starpzinojums\_soc\_darba\_raksturojums.pdf](http://www.mk.gov.lv/file/files/ESfondi/2012/07122012_3_2_starpzinojums_soc_darba_raksturojums.pdf) | The Ministry of Welfare | 2012 | 2010-2011 | Information provided by healthcare institutions | National and local | Information on social work system in Latvia, including various groups of clients receiving social services (also persons with disability and mental problems) |
| Information report on the implementation of the policy guidelines of the action plan on reduction of disability and its consequences 2005-2015  (Informatīvais ziņojums par rīcības plāna invaliditātes un tās izraisīto seku mazināšanas politikas pamatnostādņu īstenošanai 2005.-2015.gadam izpildi)  <http://polsis.mk.gov.lv/view.do?id=2004> | The Ministry of Welfare | 2014 | 2006 - 2013 | Information provided by relevant state institutions | National | Information on measures regarding disability (including: persons with mental disability in institutions, day-care centres, and group homes, services of assistant) |
|  |  |  |  |  |  |  |
| Public annual report of 2009  (2009. gada publiskais pārskats)    [www.lm.gov.lv/upload/gada\_parskats/gada\_parskats\_09\_2.pdf](http://www.lm.gov.lv/upload/gada_parskats/gada_parskats_09_2.pdf) | The Ministry of Welfare | 2010 | 2009 | Information provided by relevant institutions | National | Persons with mental health problems:  - in group homes  - in social care and social rehabilitation institutions. |
| Public annual report of 2009  (2009. gada publiskais pārskats)    [www.lm.gov.lv/upload/gada\_parskats/gada\_parskats\_09\_2.pdf](http://www.lm.gov.lv/upload/gada_parskats/gada_parskats_09_2.pdf) | The Ministry of Welfare | 2010 | 2009 | Information provided by relevant institutions | National | Persons with mental health problems:  - in group homes  - in social care and social rehabilitation institutions. |
| Public annual report of 2010  (2010. gada publiskais pārskats)    [www.lm.gov.lv/upload/gada\_parskats/parskats\_2010.pdf](http://www.lm.gov.lv/upload/gada_parskats/parskats_2010.pdf) | The Ministry of Welfare | 2011 | 2010 | Information provided by relevant institutions | National | Persons with mental health problems:  - receiving services at the day care centres  - in group homes. |
| Public annual report of 2011  (2011. gada publiskais pārskats)    [www.lm.gov.lv/upload/gada\_parskats/gada\_parskats\_lm\_2012.pdf](http://www.lm.gov.lv/upload/gada_parskats/gada_parskats_lm_2012.pdf) | The Ministry of Welfare | 2012 | 2011 | Information provided by relevant institutions | National | Persons with mental health problems:  - receiving services at the day care centres  - in group homes  - in long-term social care and social rehabilitation institutions. |
| Public annual report of 2012  (2012. gada publiskais pārskats)    [www.lm.gov.lv/upload/gada\_parskats/lm\_publ\_parsk\_2012.pdf](http://www.lm.gov.lv/upload/gada_parskats/lm_publ_parsk_2012.pdf) | The Ministry of Welfare | 2013 | 2012 | Information provided by relevant institutions | National | Persons with mental health problems:  - receiving services at the day care centres  - in group homes  - in long-term social care and social rehabilitation institutions. |
| Final information report on the implementation of the Programme "The development of social care and social rehabilitation services for the persons with mental health problems 2009-2013"  Gala informatīvais ziņojums par Programmas „Sociālās aprūpes un sociālās rehabilitācijas pakalpojumu attīstība personām ar garīga rakstura traucējumiem 2009.–2013.gadam” izpildi)  <http://polsis.mk.gov.lv/LoadAtt/file15994.doc> | The Ministry of Welfare | 2014 | 2009-2013 | Information provided by relevant institutions | National | The number of:  - all persons with mental health problems;  - persons receiving long-term state-funded social care and social rehabilitation services;  - persons receiving care at home;  - receiving day-care centre services;  - persons receiving group home services;  - new places in institutions for persons with mental health problems;  - persons receiving the services of half-way-homes;  - new group homes residents;  - persons receiving the service of short-term stay;  - consultations to families with children with mental health problems;  - adults and children leaving institutions (various reasons). |
| International |  |  |  |  |  |  |
| Mapping Exclusion: Institutional and community-based services in the mental health field in Europe  <http://issuu.com/silvanamhe/docs/mapping_exclusion> | Open Society Foundation – Mental Health Initiative | November 2012 | November 2011 and September 2012 | NGO (national statistics) | National | Typical size and the total number of services of psychiatric hospitals for adults and children |
| Latvia. Mental Health Atlas 2011 - Department of Mental Health and Substance Abuse  [www.who.int/mental\_health/evidence/atlas/profiles/lva\_mh\_profile.pdf?ua=1](http://www.who.int/mental_health/evidence/atlas/profiles/lva_mh_profile.pdf?ua=1)  <http://whqlibdoc.who.int/publications/2011/9799241564359_eng.pdf> | World Health Organization | 2011 | 2011 | Information provided by relevant institutions | National | - Persons treated in mental health day treatment facilities;  - Admissions to psychiatric beds in general hospitals;  - Admissions to mental hospitals. |

# Overview of community-based services for persons with disabilities (2015)

**Table 3: community-based services for persons with disabilities**

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Type of community-based service**  *Please provide the name of the type of service in the national language and a translation into English*  *Please indicate if the types of services presented below are given a different name in your country* | **Yes/ No**  *Please indicate if this type of service is available in your country* | **Profile of the users**   * *age (children, adults or older persons)* * *type of disability (physical disability, intellectual disability, psycho-social disability, deaf or hard of hearing, blind)* | **Explanatory information**  *For each type of service, please provide a short description of:*   * *the type and level (i.e. 24 hour, daytime, weekends, etc.) of support the service provides;* * *location of the service (i.e. city, town, rural areas);* * *who is eligible for the service* * *who is typically the provider and funder of services (i.e. national government, local government, municipality, NGO, private company, etc.)?* | **Extent to which support is self-directed**  *For each type of service, please provide information about the extent to which users control the support provided. Can individuals using the service:*   * *recruit and manage staff providing support;* * *determine the activities for which support is needed;* * *determine how the budget for services and supports is used;* * *choose types of equipment and adaptations to meet their needs?* | **If data are available, please specify number of services operating in the country and the number of users**  *Please provide a full reference for this data, including information about the period covered by the data.*  *Please indicate, if data is available, if there has been decrease / increase in the last five years* |
| **Direct payments / personal budgets/individual budget**  (cash payment enabling service users to employ personal assistants or freely choose using various service providers)  *Pabalsts invalīdam, kuram nepieciešama īpaša kopšana*  Benefit for a disabled person in need of special care  Legal basis:  Latvia, State Social Benefit Law (*Valsts sociālo pabalstu likums*), 31.10.2002, available in Latvian at: <http://likumi.lv/doc.php?id=68483>.  Latvia, Cabinet of Ministers Regulations No.1608 Regulations on granting and payment of benefit for a disabled person in need of care, amount of the benefit, as well as amount of the benefit review procedure (*Ministru kabineta noteikumi Nr.1608 Noteikumi par pabalsta piešķiršanas un izmaksas kārtību invalīdam, kuram nepieciešama kopšana, pabalsta apmēru, kā arī pabalsta apmēra pārskatīšanas kārtību*) 22.12.2009, available in Latvian at: <http://likumi.lv/doc.php?id=202853> | Yes | - Persons over the age of 18 who have been assigned disability;  - No specific type of disability;  - The State Medical Commission for the Assessment of Health Condition and Working Ability shall provide an assessment (conclusion, opinion, *atzinums*) about the need for special care | - EUR 213.43 per month;  - Countrywide, may be provided at the beneficiary’s place of residence or transferred to the beneficiary’s account at a credit institution or Postal Accounting System;  - Eligible: persons over the age of 18 and who have been assigned disability and issued conclusion on the necessity for special care by the State Medical Commission for the Assessment of Health Condition and Working Ability. | The users control the expenditure. | During 2013, on average 11,800 thousands persons per month received the Benefit For A Disabled Person In Need Of Care[[20]](#footnote-20) |
| **Personal assistance** (typically purchased through earmarked cash allocations, the purpose of which is to pay for any assistance needed)  *Asistenta pakalpojums cilvēkiem ar invaliditāti*  Assistant Services for Persons with Disability  Legal basis:  Latvia, Disability Law (*Invaliditātes likums*) 20.05.2010, Article 12, available in Latvian at: <http://likumi.lv/doc.php?id=211494>.  Latvia, Cabinet of Ministers Regulations No.942 Procedures for the granting and funding of assistant services in municipality (*Ministru kabineta noteikumi Nr.942 Kārtība, kādā piešķir un finansē asistenta pakalpojumu pašvaldībā*) 20.05.2010, available in Latvian at: <http://likumi.lv/doc.php?id=253781>. | Yes | With the conclusion by the State Medical Commission for the Assessment of Health Condition and Working Ability:  - children aged 5 to 18 with disability;  - adults with group I or II disability; | - up to 40 hours per week;  - support for activities outside home;  - available at municipalities, funded by the state;  - eligible: with the conclusion by the State Medical Commission for the Assessment of Health Condition and Working Ability - children aged 5 to 18 with disability and adults with group I or II disability; | - the services of assistant can be provided by a natural person with employment or personal experience contact with the person with disability;  Extent to which users control the support provided is determined by Paragraph 6 of the Cabinet of Ministers Regulations No.942 “Procedures for the granting and funding of assistant services in municipality”[[21]](#footnote-21):  - *recruit and manage staff providing support*: application to the service of assistant shall indicate … (6.5) name and surname of the desired provider of the services of assistant (if known);  - *determine the activities for which support is needed*: the users determine the activities for which support is needed;  - *determine how the budget for services and supports is used*: application to the service of assistant shall indicate … 6.3. desired amount of services of assistant, indicating total number of hours per week and specific day or days of the week when the service will be necessary (if known in advance);  - *choose types of equipment and adaptations to meet their needs*: this service does not provide the equipment or adaptations as such. | During 2013, Assistant services provided to 458 children with disability, 1592 persons with group I disability and 1019 persons with group II disability.[[22]](#footnote-22) |
| **Residential** (usually small scale residential services in the community – such as group homes, protected homes, family type arrangements, etc.)  *Grupu māja (dzīvoklis)*  Group house (apartment)  Legal basis:  Latvia, Social Services and Social Assistance Law (*Sociālo pakalpojumu un sociālās palīdzības likums*) 31.10.2002, available in Latvian at: <http://likumi.lv/ta/id/68488>.  Latvia, Cabinet of Ministers Regulations No.288 Procedure for Receiving Social Services and Social Assistance (*Ministru kabineta noteikumi Nr.288 Sociālo pakalpojumu un sociālās palīdzības saņemšanas kārtība*) 21.04.2008, available in Latvian at: <http://likumi.lv/doc.php?id=174327>.  Latvia, Cabinet of Ministers Regulations No.829 Regulations on the co-financing of the establishment and upkeep expenses day centres, group homes (apartments) and half-way houses (*Ministru kabineta noteikumi Nr.829 Noteikumi par dienas centru, grupu māju (dzīvokļu) un pusceļa māju izveidošanas un uzturēšanas izdevumu līdzfinansēšanu*) 04.12.2007, available in Latvian at: <http://likumi.lv/doc.php?id=167547> | Yes | - persons with mental disabilities | - separate homes (apartments);  - eligible: persons with mental disabilities returning from long-term social care and social rehabilitation institutions;  - personnel of the group houses provide support to the persons with disabilities if necessary;  - the persons with disabilities do not pay the full price of such housing;  - the service is provided by the municipality or an institution which received the municipality’s funding;  - the state provides co-funding: 50% of the establishment expenses and 50% per client; | The group house (apartment) provides housing and support to social issues resolution of those persons with mental disabilities, who have objective difficulties in independent living, yet who do not need placement in long term social care and social rehabilitation institutions. | In 2013, there were 11 group houses with 177 places in total.[[23]](#footnote-23) |
| **In-home (home help, home care service)**  (home help consists of assistance with household tasks, such as shopping, cleaning, cooking, etc. Home-care services include assistance with daily routine tasks such as getting up, dressing, bathing and washing or taking medicines)  *Aprūpe mājās*  Care at home  Legal basis:  Latvia, Social Services and Social Assistance Law (*Sociālo pakalpojumu un sociālās palīdzības likums*) 31.10.2002, available in Latvian at: <http://likumi.lv/ta/id/68488>.  Latvia, Cabinet of Ministers Regulations No.288 Procedure for Receiving Social Services and Social Assistance (*Ministru kabineta noteikumi Nr.288 Sociālo pakalpojumu un sociālās palīdzības saņemšanas kārtība*) 21.04.2008, available in Latvian at: <http://likumi.lv/doc.php?id=174327>.  Latvia, Cabinet of Ministers Regulations No.291 Requirements for the providers of social services (*Ministru kabineta noteikumi Nr.291 Prasības sociālo pakalpojumu sniedzējiem*) 03.06.2003, available in Latvian at: <http://likumi.lv/doc.php?id=75887>. | Yes | Persons whose household members are not able to provide care and who are not able to care for themselves such as due to:  - advanced age;  - mental or physical disabilities;  - illness or temporary disability;  - children with disabilities. | Minimum package of services is funded by municipality, including:[[24]](#footnote-24)  Personal care:  - personal hygiene provision;  - prosthetic care and medication intake;  - calling medical staff;  - visit at the hospital;  - services of accompanying person (up to 2 times per month; up to 2 times per week for persons with sight disabilities);  - intermediary in contacts with other social services if necessary;  Daily household tasks:  - shopping, purchasing and delivery of medicines and other primary necessities;  - home cleaning (washing the floor, taking out garbage bag, making bed etc.);  - making the home rent and utilities payment;  - washing windows (twice a year);  - delivery of heating material to home, firing the oven etc. | In order to receive the service, the person or its legitimate representative shall submit written application for the services to the municipality, attaching the relevant copies of documents (re. disability, or retirement or illness) and the municipality shall take the decision on the basis of the needs and resources of the applicant and the resources of the municipality. | During 2012, the home care service was provided to  - 84 children (including children with disabilities);  - 84 adults (including temporary disabilities);  - 1,526 adults with heavy or moderate physical disabilities;  - 178 adults with mental disabilities;  - 7,867 retired persons (including persons with disabilities over 62).[[25]](#footnote-25) |
| **Day care centres**  (service provided during set periods of the day; includes support, meals and some aspects of personal care, as well as social and cultural activities)  *Dienas aprūpes centrs, dienas centrs*  Day care centre, day centre  Legal basis:  Latvia, Social Services and Social Assistance Law (*Sociālo pakalpojumu un sociālās palīdzības likums*) 31.10.2002, available in Latvian at: <http://likumi.lv/ta/id/68488>.  Latvia, Cabinet of Ministers Regulations No.288 Procedure for Receiving Social Services and Social Assistance (*Ministru kabineta noteikumi Nr.288 Sociālo pakalpojumu un sociālās palīdzības saņemšanas kārtība*) 21.04.2008, available in Latvian at: <http://likumi.lv/doc.php?id=174327>.  Latvia, Cabinet of Ministers No.829 Regulations on the co-financing of the establishment and upkeep expenses day centres, group homes (apartments) and half-way houses (*Ministru kabineta noteikumi Nr.829 Noteikumi par dienas centru, grupu māju (dzīvokļu) un pusceļa māju izveidošanas un uzturēšanas izdevumu līdzfinansēšanu*) 04.12.2007, available in Latvian at: <http://likumi.lv/doc.php?id=167547> | Yes | Users include retired persons, adults with mental disabilities, adults with physical disabilities, others, including children from vulnerable families. | - an institution which during the day provides social care and social rehabilitation services, development of social skills, education and opportunities for spending free time;  - nationwide;  - for persons with mental disabilities, disabled persons, children from needy families and families with circumstances unfavourable to the development of the child, as well as persons who have reached the retirement age.  - providers include municipal bodies and private companies and NGOs contracted by municipalities for the provision of services. | Users choose the available services. | During 2012, the day care centre service was provided to  - 5,656 children (including children with disabilities);  - 270 adults with heavy or moderate physical disabilities;  - 938 adults with mental disabilities;  - 4,944 retired persons (including persons with disabilities over 62).[[26]](#footnote-26) |
| **Family support / Respite care**  (provides supports to carers in their caring role and allows them to have a break, may be formal or informal, and may be provided in the home or out of the home)  *Pakalpojums „atelpas brīdis”*  Service "respite time"  No specific legislative basis; Pilot project | Yes | - persons who are unable to care for themselves and are cared for by their families;  - adults with physical or mental disabilities;  - elderly persons incapable to care for themselves due to functional impairments;  - children with disabilities. | - One such project was implemented in Riga in March 2011 - February 2013.[[27]](#footnote-27)  - The service was provided to persons cared for by the family, in order to provide a respite time for the family;  - The service included social care with placement of up to 1 month and involvement of various professionals.  - The project was implemented by Limited Liability Company (LTD) "Mentamed", in cooperation with social service offices of the Riga City Council, Carnikava and Ropazi district councils. | Available services were envisioned by the project and offered free of charge to the project target audience. | 300 persons received the service during March 2011 - February 2013.[[28]](#footnote-28) |
| **Foster care** (where children are placed in the domestic environment of a family that is not their own)  *Audžuģimene*  Foster family  Legal basis:  Latvia, Protection of the Rights of the Child Law (*Bērnu tiesību aizsardzības likums*) 19.06.1998, available in Latvian at: http://likumi.lv/doc.php?id=49096  Latvia, Cabinet of Ministers Regulations No.1036 Regulations for Foster Families (*Ministru kabineta noteikumi Nr.1036 Audžuģimenes noteikumi*) 19.12.2006, available in Latvian at: <http://likumi.lv/doc.php?id=150734> | Yes | - children. | Foster family is a family or a person who provides care for a child who is temporarily or permanently deprived of his or her family environment, until the child can return to the family or, if the return is not possible, is adopted, or a guardianship is established or the child is placed in a child care institution. | The orphans court (municipal office) takes the decision regarding the removal of child from the family and placement in the foster family. | In 2013, there were 1,262 children in foster families (1,155 in 2012); there is no separate statistics as to how many of these children have disability.[[29]](#footnote-29) |
| **Informal support**  (help provided by another person close to the user - family members, relatives and friends - without any official forms of support)  No specific legal basis | Yes (depends on social contacts of particular person) | - all types (depends on social contacts of particular person) | - depends on social contacts of particular person | - self-directed (depends on social contacts of particular person) | - unknown |
| **Peer support/counselling** (provided by non-professionals with the counsellor and the client having equal status, and sharing experience and assistance in gaining independence and self-confidence)  No specific legal basis | Yes | - provided by relevant associations and its members;  - used by the persons with disabilities and their relatives. | - associations and informal groups of people sharing information about and experience of dealing with various aspects of relevant condition of themselves or their relatives. | - self-directed. | - exact number is unknown;  - examples include support group for parents with children with disabilities.[[30]](#footnote-30) |
| **Circles of support**  (informal group of people close to the user to whom she/he can turn for support)  No specific legal basis | Yes (depends on social contacts of particular person) | - all types (depends on social contacts of particular person) | - depends on social contacts of particular person | - self-directed (depends on social contacts of particular person) | - unknown |
| **Crisis intervention and emergency services**  (various activities aimed at supporting an individual or a family to overcome a  difficult situation, for example,: individual and family counselling, crisis resolution teams (usually rapid support for people living in the community who are experiencing  a mental health crisis) and emergency foster care where children at risk of neglect or abuse)  Legal basis:  Latvia, Social Services and Social Assistance Law (*Sociālo pakalpojumu un sociālās palīdzības likums*), 31.10.2002, available in Latvian at: <http://likumi.lv/doc.php?id=68488>. | Yes | - persons in crisis situations | - Crisis centre is a place where residents who have found themselves in crisis situations can receive a short-term psychological and other kind of help. Certain crisis centres can house their clients as well.  - The services are provided by municipal bodies and mostly by non-state actors contracted by municipalities (local government).[[31]](#footnote-31) | - the clients are offered a set number of available services | There were 43 crisis centres in Latvia, which provided services to 1,273 persons, including 963 persons living in cities.[[32]](#footnote-32) |
| **Befriending**  (service provided by trained volunteers to help overcome isolation and enable full involvement in the community and social life)  No specific legal basis | Yes (not systematic) | - users of services of organisations which also offer services of volunteers | Services may vary depending on volunteers, such as support at the Day centre for persons with disabilities[[33]](#footnote-33), or providing training in visual arts or music[[34]](#footnote-34). | Clients are offered services which are available depending on volunteers. | Unknown. |

1. The total number of places (in 2013) in State social care centres (providing services for orphans and children left without parental care up to two years of age, children with mental and physical development disorders up to four years of age, with severe mental impairments from four to eighteen years of age, adult persons with severe mental impairments (1 and group 2 disability), and adult visually impaired persons (1 and group 2 disability)). 12,4% of places in State social care centres are allocated to children, 83% to adult persons with severe mental impairments (1 and group 2 disability), 4,6% to adult visually impaired persons (1 and group 2 disability) and in 10 contracting organisations (providing state funded long-term social care and social rehabilitation services to persons with severe mental impairments.)

   Information Report "On the recommendation of introduction of additional necessary funding in the state social care centres" (*Informatīvais ziņojums „Par papildus nepieciešamo finansējumu rekomendāciju ieviešanai valsts sociālās aprūpes centros”*), 01.07.2013., available in Latvian at: [www.mk.gov.lv/lv/mk/tap/?pid=40286816](file:///C:/Users/Sigita/AppData/Local/Microsoft/Windows/Temporary%20Internet%20Files/Content.Outlook/B3ET3D6D/www.mk.gov.lv/lv/mk/tap?pid=40286816) . [↑](#footnote-ref-1)
2. These may be Non-governmental institutions/municipal bodies are contracted through a public Procurement procedure for a period of up t0 3 -4 years. [↑](#footnote-ref-2)
3. Number of service recipients (clients) in municipal and other organisations’ adult social care centres in 2012. Information from The Ministry of Welfare, "Guidelines on the development of social services 2014 – 2020" („Pamatnostādnes sociālo pakalpojumu attīstībai 2014.-2020.gadam”), available in Latvian at: <http://www.lm.gov.lv/upload/aktualitates2/lmpam_290713_sp.pdf>. [↑](#footnote-ref-3)
4. Hospital “Ģintermuiža”, Strenči Psychoneurological Hospital and Riga Centre of Psychiatry and Addiction Disorders. [↑](#footnote-ref-4)
5. Daugavpils Psychoneurological Hospital. [↑](#footnote-ref-5)
6. As of 2013. Information Report "On the recommendation of introduction of additional necessary funding in the state social care centres" (*Informatīvais ziņojums „Par papildus nepieciešamo finansējumu rekomendāciju ieviešanai valsts sociālās aprūpes centros”*), 01.07.2013., available in Latvian at: [www.mk.gov.lv/lv/mk/tap/?pid=40286816](file:///C:/Users/Sigita/AppData/Local/Microsoft/Windows/Temporary%20Internet%20Files/Content.Outlook/B3ET3D6D/www.mk.gov.lv/lv/mk/tap?pid=40286816) . [↑](#footnote-ref-6)
7. As of 2012. The Ministry of Welfare, "Guidelines on the development of social services 2014 – 2020" (*Pamatnostādnes sociālo pakalpojumu attīstībai 2014.- 2020.gadam*), available in Latvian at: [www.lm.gov.lv/upload/aktualitates2/lmpam\_290713\_sp.pdf](http://www.lm.gov.lv/upload/aktualitates2/lmpam_290713_sp.pdf) . [↑](#footnote-ref-7)
8. As of 2012. The Ministry of Welfare, "Guidelines on the development of social services 2014 – 2020" (*Pamatnostādnes sociālo pakalpojumu attīstībai 2014.- 2020.gadam*), available in Latvian at: [www.lm.gov.lv/upload/aktualitates2/lmpam\_290713\_sp.pdf](http://www.lm.gov.lv/upload/aktualitates2/lmpam_290713_sp.pdf) . [↑](#footnote-ref-8)
9. Latvia, Cabinet Regulation No 291 Requirements for Social Service Providers (*Ministru kabineta noteikumi Nr. 291Prasības sociālo pakalpojumu sniedzējiem),* adopted 3 June 2003. Available at: <http://likumi.lv/doc.php?id=75887> . [↑](#footnote-ref-9)
10. According to the Law on Social Services and Social Assistance,day care centre is an institution which during the day provides social care and social rehabilitation services, development of social skills, education and opportunities for spending free time for persons with mental impairments, disabled persons, children from needy families and families with circumstances unfavourable to the development of the child, as well as persons who have reached the age that entitles one to receive the State old-age pension (hereinafter — persons of pensionable age). Available at: <http://likumi.lv/doc.php?id=68488>. [↑](#footnote-ref-10)
11. For example, there are two day care centres in Riga for persons with dementia with 20 places in each, 7 day care centres for persons with mental disabilities with 13 to 26 places and 2 day care centres for persons with mental disabilities with 47 to 62 places. Available at: <http://www.ld.riga.lv/institucijas-no-kuram-rigas-pasvaldiba-perk-pakalpojumu.html> . [↑](#footnote-ref-11)
12. In 2013, municipalities provided (including social services provided by own municipality and purchased social services) day care centre service to 19,834 persons, including 782 persons with mental disorders, 246 persons with physical disorders, and 359 children with disability. Information from the National statistics report summary “Report on Social Services and Social Assistance in Municipalities of Regional/Republican Cities” („*Pārskati par sociālajiem pakalpojumiem un sociālo palīdzību novada/republikas pilsētas pašvaldībā 2013.gadā”*), available in Latvian at: <http://www.lm.gov.lv/text/2715>. [↑](#footnote-ref-12)
13. In 2013, municipalities provided (including social services provided by own municipality and purchased social services) day care centre service to 19,834 persons, including 782 persons with mental disorders, 246 persons with physical disorders, and 359 children with disability. Information from the National statistics report summary “Report on Social Services and Social Assistance in Municipalities of Regional/Republican Cities” („*Pārskati par sociālajiem pakalpojumiem un sociālo palīdzību novada/republikas pilsētas pašvaldībā 2013.gadā”*), available in Latvian at: <http://www.lm.gov.lv/text/2715>. [↑](#footnote-ref-13)
14. According to the Law on Social Services and Social Assistance, service apartment is an apartment that is let out and adjusted for a person with severe functional disorders in order to increase the possibilities for the person to live independently and to take care of himself or herself. Available at: <http://likumi.lv/doc.php?id=68488> [↑](#footnote-ref-14)
15. In 2013, municipalities provided (including social services provided by own municipality and purchased social services) Service apartment to 6 persons with severe functional disorders. Information from the National statistics report summary “Report on Social Services and Social Assistance in Municipalities of Regional/Republican Cities” („*Pārskati par sociālajiem pakalpojumiem un sociālo palīdzību novada/republikas pilsētas pašvaldībā 2013.gadā*”), available in Latvian at: <http://www.lm.gov.lv/text/2715>. [↑](#footnote-ref-15)
16. According to the Basic Policy Statements for Reduction of Disability and its Consequences 2005-2015, disabled persons with severe forms of functional disorders are visually impaired persons, hearing impaired persons, persons in wheelchairs or who are unable to move, or with severe forms of mental disorders. Available at: <http://polsis.mk.gov.lv/view.do?id=1826> . [↑](#footnote-ref-16)
17. According to the Law on Social Services and Social Assistance, home care is services at home for the satisfaction of the basic needs of persons who are not able to take care of themselves due to objective circumstances. Available at: <http://likumi.lv/doc.php?id=68488>. [↑](#footnote-ref-17)
18. In 2013 municipalities provided (including social services provided by own municipality and purchased social services) Home care service to 11,325 persons, including 1,748 adult persons with disability and 8,495 retired persons. Information from the National statistics report summary “Report on Social Services and Social Assistance in Municipalities of Regional/Republican Cities” („*Pārskati par sociālajiem pakalpojumiem un sociālo palīdzību novada/republikas pilsētas pašvaldībā 2013.gadā”*), available in Latvian at: <http://www.lm.gov.lv/text/2715>. [↑](#footnote-ref-18)
19. According to the study: “Person with mental disability – the term applies to two social groups: persons with intellectual disabilities and persons with mental illnesses. The Social Services and Social Assistance Law of Latvia defines the term “mental disability” as “psychiatric illness or intellectual disability restricting the person’s ability to work and care for themselves and their integration into the community”. [↑](#footnote-ref-19)
20. Latvia, Ministry of Welfare, 2013 Public Report (*2013.gada Publiskais pārskats*), 2014, available in Latvian at: [www.lm.gov.lv/upload/gada\_parskats/lm\_publiskais\_parskats\_2013.pdf](http://www.lm.gov.lv/upload/gada_parskats/lm_publiskais_parskats_2013.pdf). [↑](#footnote-ref-20)
21. Latvia, Cabinet of Ministers Regulations No.942 Procedures for the granting and funding of assistant services in municipality (*Ministru kabineta noteikumi Nr.942 Kārtība, kādā piešķir un finansē asistenta pakalpojumu pašvaldībā*) 20.05.2010, available in Latvian at: <http://likumi.lv/doc.php?id=253781>. [↑](#footnote-ref-21)
22. Latvia, Ministry of Welfare, 2013 Public Report (*2013.gada Publiskais pārskats*), 2014, available in Latvian at: [www.lm.gov.lv/upload/gada\_parskats/lm\_publiskais\_parskats\_2013.pdf](http://www.lm.gov.lv/upload/gada_parskats/lm_publiskais_parskats_2013.pdf). [↑](#footnote-ref-22)
23. Latvia, The Ministry of Welfare, "Guidelines on the development of social services 2014-2020" (*Sociālo pakalpojumu attīstības pamatnostādnes 2014.–2020.gadam*), 4 December 2013. [↑](#footnote-ref-23)
24. Latvia, Riga City Council, Care at home (*Aprūpe mājās*), [www.ld.riga.lv/aprupe-majas.html](http://www.ld.riga.lv/aprupe-majas.html). [↑](#footnote-ref-24)
25. Latvia, The Ministry of Welfare, "Guidelines on the development of social services 2014-2020" (*Sociālo pakalpojumu attīstības pamatnostādnes 2014.–2020.gadam*), 4 December 2013. [↑](#footnote-ref-25)
26. Latvia, The Ministry of Welfare, "Guidelines on the development of social services 2014-2020" (*Sociālo pakalpojumu attīstības pamatnostādnes 2014.–2020.gadam*), 4 December 2013. [↑](#footnote-ref-26)
27. Latvia, The Ministry of Welfare, "Guidelines on the development of social services 2014-2020" (*Sociālo pakalpojumu attīstības pamatnostādnes 2014.–2020.gadam*), 4 December 2013, p.32. Latvia, Riga City Council Department of Welfare “LTD "Mentamed" has completed the project funded by the European Social Fund "Social rehabilitation institutions and alternative social care services for persons who have objective difficulties taking care of themselves due to age or functional disabilities"” (*Noslēdzies SIA „Mentamed” īstenotais Eiropas Sociālā fonda projekts „Sociālās rehabilitācijas un institūcijām alternatīvu sociālās aprūpes pakalpojumu attīstība personām, kurām ir objektīvas grūtības sevi aprūpēt vecuma vai funkcionālo traucējumu dēļ”*), [www.ld.riga.lv/relize/items/nosledzies-sia-mentamed-istenotais-eiropas-sociala-fonda-projekts-socialas-rehabilitacijas-un-institucijam-alternativu-socialas-.html](http://www.ld.riga.lv/relize/items/nosledzies-sia-mentamed-istenotais-eiropas-sociala-fonda-projekts-socialas-rehabilitacijas-un-institucijam-alternativu-socialas-.html) . [↑](#footnote-ref-27)
28. Latvia, The Ministry of Welfare, "Guidelines on the development of social services 2014-2020" (*Sociālo pakalpojumu attīstības pamatnostādnes 2014.–2020.gadam*), 4 December 2013, p.32. Latvia, Riga City Council Department of Welfare “LTD "Mentamed" has completed the project funded by the European Social Fund "Social rehabilitation institutions and alternative social care services for persons who have objective difficulties taking care of themselves due to age or functional disabilities"” (*Noslēdzies SIA „Mentamed” īstenotais Eiropas Sociālā fonda projekts „Sociālās rehabilitācijas un institūcijām alternatīvu sociālās aprūpes pakalpojumu attīstība personām, kurām ir objektīvas grūtības sevi aprūpēt vecuma vai funkcionālo traucējumu dēļ”*), [www.ld.riga.lv/relize/items/nosledzies-sia-mentamed-istenotais-eiropas-sociala-fonda-projekts-socialas-rehabilitacijas-un-institucijam-alternativu-socialas-.html](http://www.ld.riga.lv/relize/items/nosledzies-sia-mentamed-istenotais-eiropas-sociala-fonda-projekts-socialas-rehabilitacijas-un-institucijam-alternativu-socialas-.html) . [↑](#footnote-ref-28)
29. Latvia, The State Inspectorate For Protection Of Children's Rights, Orphans courts 2013 work statistics analysis (*Bāriņtiesu pārskatu par darbu 2013. gadā statistikas analīze*), [www.bti.gov.lv/in\_site/tools/download.php?file=files/text/ANALIZE\_2013.pdf](http://www.bti.gov.lv/in_site/tools/download.php?file=files/text/ANALIZE_2013.pdf). [↑](#footnote-ref-29)
30. “Apeirons” association of persons with disabilities and their friends, Opportunity to apply for support group for parents with children with disabilities (*Iespēja pieteikties atbalsta grupā vecākiem, kuriem ir bērns ar invaliditāti*), 20 May 2015, [www.apeirons.lv/new/?page=1&sub=25&id\_cont=2574](http://www.apeirons.lv/new/?page=1&sub=25&id_cont=2574). [↑](#footnote-ref-30)
31. Latvia, Riga City Council, Department of Welfare, Crisis centres (*Krīzes centri*), [www.ld.riga.lv/krizes-centri.html](http://www.ld.riga.lv/krizes-centri.html). [↑](#footnote-ref-31)
32. Latvia, The Ministry of Welfare, "Guidelines on the development of social services 2014-2020" (*Sociālo pakalpojumu attīstības pamatnostādnes 2014.–2020.gadam*), 4 December 2013, p.49. [↑](#footnote-ref-32)
33. Latvia, Kuldiga City Council, Day centre for persons with disabilities (*Dienas centrs cilvēkiem ar invaliditāti*) [www.old.kuldiga.lv/?cat=405](http://www.old.kuldiga.lv/?cat=405). [↑](#footnote-ref-33)
34. Johanniter International, Voluntary work (*Brīvprātīgais darbs*) [www.svjp.lv/lv/offers](http://www.svjp.lv/lv/offers) . [↑](#footnote-ref-34)