

## Research findings

Country code	Year	Reference details title	Reference details URL	Main thematic focus	Institution	Key findings - Short summary	Methodology (Qualitative/Quantitative and exact type used, questionnaires etc)	Sample details and representativeness	Area/location of interest - NUTS3 level
Italy	2020	<a href="#">UNAR (2020). Report Contact Center discriminazioni verso la popolazione musulmana. Periodo di riferimento: luglio 2019-luglio 2020. UNAR</a>		Discrimination	UNAR, Ufficio Nazionale Antidiscriminazioni Razziali a difesa delle differenze	Out of the 116 mapped episodes, 77.6% were pointed out through the Media&Web Observatory and 14.7% through the press monitoring carried out by UNAR. 103 (88.7%) discrimination episodes occurred in the public space; 4 (3.4%) while accessing to public services; 3 (2.6%) in the domain of health; 2 (1.7%) at the workplace. 85.3% of the episodes directly reported to the UNAR contact centre occurred online (especially on Twitter).	The report is based on the analysis of the episodes of discriminations mapped and reported to the UNAR contact centres. The contact centre uses different sources: the Media&Web observatory; e-mail; ordinary mail; monitoring of press; helpline; local UNAR observatories; UNAR website. In order to focus merely on Islamophobia episodes, the report's authors searched through the contact centre's information using keywords - such as Muslim, Islam, Arab, Mosque, jihad, niqab, hijab, Islamic terrorism, ramadan, burqa, madrasa, Allah, Maometto, Halal, Moroccan, Senegal, Pakistan, Morocco, Algerian, Algeria, Afghanistan - and hastags - such as #HATESPEECH.	During the report period (Jult 2019-July 2020) 116 episodes of Islamophobia were mapped by the UNAR contact centre.	Not applicable - national level

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<http://fra.europa.eu/en/databases/anti-muslim-hatred/>

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