

Research findings

Country code	Year	Reference details title	Reference details URL	Main thematic focus	Institution	Key findings - Short summary	Methodology (Qualitative/Quantitative and exact type used, questionnaires etc)	Sample details and representativeness	Area/location of interest - NUTS3 level
Malta	2023	Calleja C., Giordmania J., Camilleri C., & Sonne K. (2023), Understanding hate speech and derogatory language against migrants and ethnic minorities in Malta: A Qualitative Analysis of Social Media Comments and Lived Experiences, published within the fram	https://humanrights.gov.mt/wp-content/uploads/2024/04/Understanding-hate-speech...	Hate speech: Public incitement to hatred or violence	University of Malta	The research revealed extensive use of derogatory language and hate speech on social media against migrants and ethnic minorities. It noted that this was often in response to news covering criminal activities having an association with migrants. The language used was often negative, unfair and dehumanising. Furthermore, the research also noted negative attitude towards Muslims and Arabs, with regular confusion of the two. The research also notes how, although negative sentiment is couched in terms of fears of over-crowding and job insecurity, it was rarely directed to other groups of non-nationals such as Italian residents. Finally, the research looked at the emotional responses generated by online hate speech, observing a range of reactions that include anger, sadness, humiliation, behaviour changes, and aggression.	Quantitative analysis of data extracted from Facebook posts within a predefined timeframe. The posts were categorised and analysed in terms of the emotions expressed in the adopted language. The research team distributed pamphlets encouraging persons experiencing or witness hate speech to telephone the researchers, to then reply to a series of questions. No persons used this method. An online research tool was also adopted.	The online research tool attracted responses from 107 persons from 31 nationalities. No calls were received via the telephone. In relation to the Facebook posts, these were sourced on the basis of the predefined timeline and of their relevance to the theme. The research report presents an Annex with a list of selected posts, the number of comments appearing beneath these comments and the number of comments selected for research analysis. 34 posts were selected within the timeframe of 13 March 2023 to 8 September 2023.	Not applicable - national level

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