Survey on women’s life and well-being

The European Union Agency for Fundamental Rights (FRA) and the European Institute for Gender Equality (EIGE) process the personal data of a natural person in compliance with Regulation 2018/1725 on the protection of natural persons with regard to the processing of personal data by the Union institutions, bodies, offices and agencies and on the free movement of such data, and repealing Regulation (EC) No 45/2001 and Decision No 1247/2002/EC.

This data protection notice explains FRA and EIGE’s policies and practices regarding its collection and use of your personal data and sets forth your privacy rights. We recognize that information privacy is an ongoing responsibility, and we will update this notice where necessary.

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1. **Why do we process personal data?**

   FRA and EIGE are conducting the survey on women’s life and well-being to inform the policies of the EU and its Member States, so that their activities are based on representative and reliable evidence concerning the experiences and opinions of women in the EU. While answers to the survey will be collected and analysed anonymously, information such as names and addresses are needed in order to invite people to participate in the survey. The data collection will take place as face-to-face interviews in Cyprus, Czechia, Germany, Hungary, Ireland and Romania. The survey will be conducted online in Luxembourg and Sweden.

   The survey is included in the work programmes of both FRA and EIGE, as adopted by the respective management boards of each agency.

2. **What kind of personal data do FRA and EIGE process?**

   We will collect only the following personal data necessary for the processing operation described above.

   (a) **General personal data:**
   - Personal details: name, surname, gender, address, nationality
   - Contact details: postal address, email address, telephone number
   - Education & Training details: highest completed level of education.
   - Employment details: employment status, occupation
   - Family, lifestyle and social circumstances: questions on household size and composition, as well as one’s current partner and any previous partners.
   - Others:
     For the countries were the survey is carried out online:
     - Technically necessary cookies
     - IP addresses
     - Metadata and Paradata

   (b) **Special categories of personal data:**
   - The survey contains voluntary questions on details such as racial or ethnic origin, religious beliefs, and health, sexual orientation and gender identity. These data will not be processed together with general personal data that are necessary to organise the interviews. While participation in the whole survey is voluntary, it is also possible to specifically skip this particular question.
3. How do we collect and process your personal data?
   3a. Information you provide us: This includes the answers you provide to the questions in the survey.
   3b. Information we collect about you:
      [IN LUXEMBOURG AND SWEDEN WHERE THE SURVEY TAKES PLACE ONLINE:] When you use the survey website, we automatically collect information about your device, use of cookies, including your IP address, information about your visit (including how you got to our websites) and how you use our services. We may combine this information anonymously with other information you have provided to us or which we have received from other sources.
      [IN CYPRUS, CZECHIA, GERMANY, HUNGARY, IRELAND AND ROMANIA WHERE THE SURVEY TAKES PLACE FACE-TO-FACE:] When conducting the survey, we will automatically collect information about the way the interview was carried out, including the time that it took to complete parts of the survey.
      [IN COUNTRIES WHERE ENUMERATION WAS CARRIED OUT TO CREATE A LIST OF ADDRESSES AS A BASIS OF SAMPLE SELECTION:] To contact respondents and invite them to participate in the survey, we have compiled a list of residential addresses.
   3c. Information we receive from other sources:
      [IN COUNTRIES WITH A SAMPLE OF INDIVIDUALS:] The survey interviews are carried out based on a sample of respondents selected from [NAME OF THE SOURCE], including name, gender and address.
      [IN COUNTRIES WITH A SAMPLE OF HOUSEHOLDS:] The survey interviews are carried out based on a sample of addresses selected from [NAME OF THE SOURCE].

4. Who is responsible for processing your personal data?

FRA and EIGE are the legal entities responsible for the processing of your personal data and determine the objective of this processing activity. The Head of FRA’s Justice, Digital and Migration Unit is responsible for this processing operation.

To implement the survey, FRA and EIGE have selected the contractor Ipsos NV following a public procurement procedure. Ipsos NV acts as processor of the collected data.
[IN LUXEMBOURG AND SWEDEN WHERE THE SURVEY TAKES PLACE ONLINE:] The online survey is available at www.fra-eige.eu, and the questionnaire uses the Ipsos NV’s Dimensions platform.

5. Which is the legal basis for this processing operation?

The processing of personal data is necessary for the management and functioning of the Agency. Namely, implementing the survey is part of FRA’s tasks under its amended founding regulation (Regulation (EC) 168/2007, amended by Council Regulation (EU) 2022/555), as implemented by FRA’s work.
programme contained in the Single Programming Document 2023-2025. Therefore, the processing is lawful under Article 5.1(a) of the Regulation (EU) No 2018/1725.

Moreover, the processing of special categories of personal data is lawful under Article 10.2.j: the processing is necessary for scientific research purposes or statistical purposes based on Union law.

In addition, since the participation in the survey is not mandatory, the processing of the personal data is also in accordance with Article 5.1(d) of Regulation (EU) No 2018/1725.

6. Who can see your data?

The personal data that is necessary for conducting the survey interviews will be accessed by a limited number of people – specifically, the interviewers and other staff of Ipsos NV and [NAME OF THE LOCAL SUBCONTRACTOR] who are involved in the management of the survey data collection activities. Your personal data will be stored separately from your answers to the survey, which will be treated anonymously.

7. Do we share your data with other organisations?

Personal data is processed only by Ipsos NV as the contractor of FRA and EIGE. In case that we need to share your data with third parties, you will be notified to whom your personal data has been shared with.

8. Do we intend to transfer your personal data to Third Countries/International Organizations

No. Your personal data will not be shared with third countries or international organisations

Only some members of the contractor’s team who are involved in the management of the survey data collection activities are based in the UK and have access to personal data in order to manage the data collection activities. This processing is lawful under the EU-UK adequacy decision. Anonymous survey data will be made available for research purposes with interested researchers, including those operating in third countries and international organisations.

9. When will we start the processing operation?

We will start the processing operations related to the survey in June 2023.

10. How long do we keep your data?

Personal data used to carry out the survey will be destroyed after the end of the data collection activities and quality control measures, at the latest by the end of the contract. Anonymous survey data will be kept indefinitely for research purposes.
11. How can you control your data?

Under Regulation 2018/1725, you have rights we need to make you aware of. The rights available to you depend on our reason for processing your information. You are not required to pay any charges for exercising your rights except in cases where the requests are manifestly unfounded or excessive, in particular because of their repetitive character.

We will reply to your request without undue delay and in any event within one month of receipt of the request. That period may be extended by two further months where necessary, taking into account the complexity and number of the requests.

You can exercise your rights described below by sending an email request to FRA at statisticssurveys@fra.europa.eu or to EIGE at EIGE-VAWsurvey@eige.europa.eu.

11.1. The value of your consent

Your responses to the survey are very valuable for us. Since your participation is not mandatory, we need proof that you consented to the processing of your personal data. Consent will be collected [IN FACE-TO-FACE DATA COLLECTION COUNTRIES: by the interviewers at the start of the interview] [IN ONLINE DATA COLLECTION COUNTRIES: at the start of the online survey questionnaire]. You have the right to withdraw your consent at any time, and we will delete your data or restrict its processing. All processing operations up until the withdrawal of consent will still be lawful.

11.2. Your data protection rights

The following rights concern your personal data that is collected and processed as a part of conducting the survey. After your personal data has been deleted, leaving only anonymous research data, your responses can no longer be identified, meaning that it will not be possible to – for example – access or delete your responses.

a. Can you access your data?

You have the right to receive information on whether we process your personal data or not, the purposes of the processing, the categories of personal data concerned, any recipients to whom the personal data have been disclosed and their storage period. Furthermore, you can have access to such data, as well as obtain copies of your data undergoing processing.

b. Can you modify your data?

You have the right to ask us to rectify your data you think is inaccurate or incomplete at any time.
c. Can you restrict us from processing your data?
You have the right to restrict the processing of your personal data. If you do, we can no longer process them, but we can still store them. In some exceptional cases, we will still be able to use them (e.g. with your consent or for legal claims). You have this right in a few different situations: when you contest the accuracy of your personal data, when FRA and EIGE no longer need the data for completing their tasks, when the processing activity is unlawful, and finally, when you have exercised your right to object.

d. Can you delete your data?
You have the right to ask us to delete your data when the personal data are no longer necessary for the purposes for which they were collected, when you have withdrawn your consent or when the processing activity is unlawful. In certain occasions we will have to erase your data in order to comply with a legal obligation to which we are subject.

We will notify to each recipient to whom your personal data have been disclosed of any rectification or erasure of personal data or restriction of processing carried out in accordance with the above rights unless this proves impossible or involves disproportionate effort from our side.

e. Are you entitled to data portability?
Data portability is a right guaranteed under Regulation 1725/2018 and consists in the right to have your personal data transmitted to you or directly to another controller of your choice. In this case, this does not apply for two reasons: I) in order for this right to be guaranteed, the processing should be based on automated means, however we do not base our processing on any automated means; II) this processing operation is carried out in the public interest, which is an exception to the right to data portability in the Regulation.

f. Do you have the right to object?
When the legal base of the processing is “necessary for the performance of a task carried out in the public interest or in the exercise of official authority vested in the Union institution or body” which is the case in most of our processing operations, you have the right to object to the processing. In case you object, we have to stop the processing of your personal data, unless we demonstrate a compelling reason that can override your objection.

g. Do we do automated decision making, including profiling?
Your personal data will not be used for an automated decision-making including profiling.

12. What security measures are taken to safeguard your personal data?
FRA, EIGE and the survey contractor IPSOS NV have several security controls in place to protect your personal data from unauthorised access, use or disclosure. We keep your data stored on our internal servers with limited access to a specified users only.
13. What can you do in the event of a problem?

   a) The first step is to notify FRA or EIGE by sending an email to FRA at statisticssurveys@fra.europa.eu or to EIGE at EIGE-VAWsurvey@eige.europa.eu and ask us to take action.

   b) The second step, if you obtain no reply from us or if you are not satisfied with it, contact our Data Protection Officer (DPO) at dpo@fra.europa.eu (FRA) or dpo@eige.europa.eu (EIGE).

   c) At any time you can lodge a complaint with the EDPS at http://www.edps.europa.eu, who will examine your request and adopt the necessary measures.

14. How do we update our data protection notice?

We keep our data protection notice under regular review to make sure it is up to date and accurate.

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