Mapping Paper

Summary overview of types and characteristics of institutions and community-based services for persons with disabilities available across the EU

**Country: Luxembourg**

**2014 and 2015**

**FRANET contractor: Etudes & Formation S.A. and Brainiact**

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| DISCLAIMER: This document was commissioned under contract as background material for a comparative analysis by the European Union Agency for Fundamental Rights (FRA) for the project ‘[The right to independent living of persons with disabilities](http://fra.europa.eu/en/project/2014/rights-persons-disabilities-right-independent-living)’. The information and views contained in the document do not necessarily reflect the views or the official position of the FRA. The document is made publicly available for transparency and information purposes only and does not constitute legal advice or legal opinion. |

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| FRA asked its research network FRANET to collect information on types of institutional and community based services for persons with disabilities available in each EU Member State. The data collection focused on the main features of the service types (the type of the structure, the provider and funder of support) and the population provided for (age group, type of impairment, level of support provided). In addition, the data collection on institutional services included information on typical size, length of admissions, and length of time that institutions/services of that type have been operating. The data collection on community-based services included information on availability of the type of CBS in the country, eligibility and user control over the support provided).  More information is available in FRA’s [Summary overview of types and characteristics of institutional and community-based services for persons with disabilities available across the EU](http://fra.europa.eu/en/project/2014/rights-persons-disabilities-right-independent-living). |

# Overview of institutional services for persons with disabilities (2014)

**Table 1: Typology of institution**

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **TYPE OF SERVICE** | **SIZE** | **AGE GROUP** | **TYPE OF IMPAIRMENT** | **LEVEL OF SUPPORT PROVIDED** | | | | **TYPICAL PROVIDER** | **TYPICAL FUNDER** | | **LENGTH OF ADMISSION** | | | **AGE OF INSTITUION/SERVICE** | |
| small group homes with assistance for people with mental health problems (*hébergement*)  residential  *A.P.E.M.H.* Association of parents with children with mental health problems *(Association des Parents d'Enfants Mentalement Handicapés)*  *Hébergement et Services a.s.b.l* | 6-10 places | Children adult, older people | Mental health problem | 24 hour support provided | | | | Voluntary/ not-for-profit | Mixed: mainly national government but also donations | | Mixed, over 2 years [[1]](#footnote-2) | | | 10-50 years | |
| small group homes with assistance for older people (residential) (*hébergement*  *APEMH* | 6-10 places | Older people | Older people with mental health problem | 24 hour support provided | | | | Voluntary/ not-for-profit | Mixed: mainly national government but also donations | | mixed, over two years | | | 1-5 years | |
| Small group housing services with assistance for young people with mental health problems /foster home (hèbergement)  Residential  *Association for creating homes for the youth (Association pour la création de foyers pour jeunes asbl) [[2]](#footnote-3)* | 6-10 places | Child, adult | Mental health problem, | 24 hour support provided | | | | Voluntary/ not-for-profit | | Mixed: mainly national government but also donations | Mixed, over 2 years | | | Over 50 years | |
| Small group housing services with assistance for people with intellectual disability /foster home (*hébergement*), residential  *APEHM*  *Uewerkuerer Wg*  *bétebuerger haus* | 6-10 places | adult | people with intellectual disability | 24 hour support provided | | | | Voluntary/ not-for-profit | | Mixed: mainly national government but also donations | mixed | | | 10-50 years | |
| Small group housing with assistance for people with intellectual disabilities (in their term ”accompanying housing” - (*begleitetes Wohnen*) | 6-10 places | Children, adult, older people | Mental health problem, intellectual disability | 24 hour support Variable support provided, depending on residents’ needs | | | | Voluntary/ not-for-profit | | Mixed, mainly government and private donations | Over 2 years | | | 10-50 years | |
| Foster, small group homes with assistance for people with mental health problems  (*Foyer de hébergement) Yolande* Op de woelken | 6-10 places | adult | Mental health problem, | 24 hour support, | | | | Voluntary/ not-for-profit | | Mixed Government and private | Over 2 years | | | 5-10 years | |
| Sheltered homes for people with intellectual disability (autistic)  residential (*hébergement*)  *Autisme Luxembourg asbl[[3]](#footnote-4)* | 6-10 places | Child, adult | Intellectual disability (autism) | 24-hour support provided,  daytime support, variable support provided, depending on the residents’ needs | | | | Voluntary/ not-for-profit | | Mixed: mainly national government but also donations | mixed | | | 10-50 years | |
| Sheltered housing for people with mental health problems (*hébergement en résidence)* residential  *Résidence « A PULTZ » à Prettingen-Lintgen [[4]](#footnote-5)[[5]](#footnote-6)* | 11-30 places | adult | Mental health problem | 24 hour support, | | | | Voluntary/ not-for-profit | | Mixed Government and private | over 2 years | | | Over 50 years | |
| Sheltered housing accommodation for people with physical disabilities -who work, residential (*hébergement de travailleurs handicapés*) | 11-30 places | adult | Physical disability | Variable support provided, depending on the residents’ needs ( in the evening, during the weekend, during vacations | | | | Voluntary/ not-for-profit | | Mixed, ministry, national health Fund, donations, investments | Over 2 years | | | 10-50 years | |
| Sheltered housing for people with physical disabilities  residential  (*la Résidenc*e ) Nico Kremer»[[6]](#footnote-7)[[7]](#footnote-8) | 30-100 places | adult | Physical disability | 24 hour support, | | | | Voluntary/ not-for-profit | | Mixed, Government and private | over 2 years | | | Over 50 years | |
| Sheltered housing for people with sensory disability (hébergement)  *residential*  *Lëtzebuerger Blannevereenegung*[[8]](#footnote-9) | 30-100 places | Adult, older people | Sensory disability | 24 hour support, | | | | Voluntary/ not-for-profit | | Mixed Government and private | Over 2 years | | | More 50 years | |
| Small group home, home-type structure with assistance for people with mental disabilities  residential (*service d'hébergement dans une maison unifamiliale)*  *"Haus am Bierg"*[[9]](#footnote-10)*[[10]](#footnote-11)* | 1-5 places | children | intellectual disability | 24 hour support, | | | | Voluntary/ not-for-profit | | Mixed Government and private | over 2 years | | | Over 50 years | |
| Small group home for people with mental health problem (maison unifamiliale)  residential Haus am Bierg | 1-5 places | Children, adults | Mental health problem | 24 hour support, | | | | Voluntary/ not-for-profit | | Mixed Government and private | over 2 years | | | Over 50 years | |
| lodging services for people with mental health problems  (not residential) APEHM | 11-30 places | adult | Mental health problem, | Variable support, depending on the needs | | | | Voluntary/ not-for-profit | | Mixed: mainly national government but also donations | mixed, over 2 years | | | 10-50 years | |
| Housing facility, residential home type (*Foyer  au "Pavillon)*  *Emile Künsch"*[[11]](#footnote-12)*[[12]](#footnote-13)* | 11-30 places | Adult | Mental health problem | 24 hour support, | | | | Voluntary/ not-for-profit | | Mixed Government and private | over 2 years | | | Over 50 years | |
| Professional centre for courses  leisure activities centre  accompanied housing  residential  (*begleitetes Wohnen*)  *Coopérations asbl* | 6-10 places | Children, adult, older people | Mental health problem, intellectual disability | 24 hour support Variable support provided, depending on residents’ needs | | | | Voluntary/ not-for-profit | | Mixed, mainly government and private donations | Over 2 years | | | 10-50 years | |
| Short stay housing (non residential ) for people with intellectual disability (autistic)  (*Séjours de courte durée*) | 1-5 places | Children, adult, older people | Intellectual disability (autism) | 24-hour support[[13]](#footnote-14) | | | | Voluntary/ not-for-profit | | Mixed, goverenement and services are paid for by users themselves ( 73 euros per day) | Over 2 years, | | | 10-50 years | |
| Autonomous sheltered housing with alarm system for people with physical disabilities (residential) | 6-10 places | adult | Physical disability | variable support provided, depending on the residents’ needs ( in the evening, during the weekend, during vacations, | | | | Voluntary/ not-for-profit | | Mixed, ministry, national health Fund, donations, investments | Over 2 years | | | 10-50 years | |
| Sheltered housing/Housing facilities with assistance of a mixed type (*service de hébergement*),  residential  *Yolande asbl[[14]](#footnote-15)* | Over 100 places | Children, adult, older people | mixed | 24 hour support provided  variable support provided depending on the residents’ needs | | | | Voluntary/ not-for-profit | | Mixed Government and private | Mixed lengths of admission | | | More than 50 years | |
| Housing, residential foster home  *(*residential*) (structure d’habitation extraordinaire*)  *Fondation Sclérose en Plaques asbl* | 11-30 places | adult | Physical (multiple sclerosis) | 24 hour support, | | | | Voluntary/ not-for-profit | | Mixed government and private donations | Over 2 years | | | 10-50 years | |
| Sheltered housing/ foster home for people with intellectual disabilites (*hébergement*),  solidarity home (*foyer de la solidarité* ) residential  Wuelesser haus 2 *APEMH* | 11-30 places | Child, adult | people with intellectual disability | 24 hour support provided | | | | Voluntary/ not-for-profit | | Mixed: (mainly national government but also donations) | Mixed, over 2 years | | | 10-50 years | |
| Housing, residential foster home (foyer d'hébergement) (residential)  Foyer Brill | 11-30 places | Children, adult | Physical disability | 24-hour support ,  Variable support provided, depending on the residents’ needs (Daytime support provided weekend support provided[[15]](#footnote-16) | | | Voluntary/ not-for-profit | | | | | Mixed, ministry, national health Fund, donations, investments | Over 2 years | | 10-50 years |
| Sheltered housing, residential foster home, (*foyer d'hébergement*) (residential)  Foyer La Cerisaie | 11-30 places | Children, adult | Physical disability | 24-hour support , | | Voluntary/ not-for-profit | | | | | Mixed, (ministry, national health Fund, donations, investments) | | Over 2 years | | 10-50 years |
| Foster home (foyer *d'hébergement*)  residential  *Le /er Pietert* | 11-30 places | Children, adult | Physical disability | 24-hour support , | | Voluntary/ not-for-profit | | | | | Mixed, (ministry, national health Fund, donations, investments) | | Over 2 years | | 10-50 years |
| Sheltered housing/ residential / residential foster home (*hébergement*)  *Le Domaine Schoumansbongert* | Over 100 places | Older people | Physical disability | 24-hour support | Voluntary/ not-for-profit | | | | | | Mixed, (ministry, national health Fund, donations, investments) | | Over 2 years | | 10-50 years |
| Sheltered housing /foster home ( *foyer de vie*)  Non residential  *Centre-Hospitalier-Neuro-Psychiatrique De Park* | 11-30 places | adult | Mental health problem | only daytime, variable support provided, depending on the residents’ needs | National | | | | | | National government | | Over 2 years | | 10-50 years |
| transition centres after school for children with sensory disability  *(Maison Relais) Bieschbech* | 30-100 places | Children | Sensory disability | Daytime support provided, no night staffing, | Voluntary/ not-for-profit | | | | | | Mixed Government and private | | Over 2 years | | 5-10 years |
| Early childhood support services (daytime support) of a mixed type  *Suivi pédagogique et thérapeutique du jeune enfant et de sa famille (SIPO)[[16]](#footnote-17)* | over 100 place | children | Mixed, physical disability, menat health problem Physical disability and mental health problem | Daytime support provided, no night staffing, | Voluntary/ not-for-profit | | | | | | Mixed Government and private | | Over 2 years | | 10-50 years |
| School type structure/ for children with physical disabilities (*structure de type scolaire*) non residential  Schooling centre  L'ASBL *Schrëtt fir Schrëtt[[17]](#footnote-18)* | 11-30 places | children | Physical disability | Daytime support provided, no night time staffing | Voluntary/for-not-profit | | | | | | All private | | Over 2 years | | 10-50 years |
| Day care (*services* d’activité*s de jour* ) non residential for people with intellectual disabilities (multiple sclerosis)  *Fondation Sclérose en Plaques asbl* | 6-10 places | Adult | Physical disability (multiple sclerosis) | Daytime support provided | Voluntary/ not-for-profit | | | | | | Mixed government and private donations | | Over 2 years | | 10-50 years |
| Day Centre for people with intellectual disability (autistic)  non residential (*Centre de jour*)  *Fondation Autisme* | 11-30 place | Children, adult, older people | Intellectual disability (autism) | Daytime support provided, no night staffing | Voluntary/ not-for-profit | | | | | | Mixed, goverenement and private | | Over 2 years, | | 10-50 years |
| Day Centre (*Service d’accueil de jour*) for children of a mixed type  Activity center (*service* d’activité*s de jour*) of a missed type  Non residential  *Tricentenaire* asbl[[18]](#footnote-19) | 6-10 places | Children, | Mixed (Mental health problem, intellectual disability, physical disability) | Daytime support provided, no night staffing | Voluntary/ not-for-profit | | | | | | Mixed Government and private | | Over 2 years | | Over 50 years |
| Day center, workshops (ateliers protégés)  Daily activity services,( *service* d’activité*s de jour* ) Day centre (*Service d’accueil de jour*) non residential for people with mental health problems  *Ligue HMC asbl [[19]](#footnote-20)* | 11-30 places | Children, adult | Mental health problem | Daytime support provided, no night staffing | Voluntary/ not-for-profit | | | | | | Mixed Government and private | | over 2 years | | Over 50 years |
| Day activity and meeting Service (Service d’activités de jour et de rencontre)  Sheltered workshops (*atéliers protégés*) Non residential  *Foyer Eisleker Heem asbl* [[20]](#footnote-21) | 11-30 places | adult | intellectual disability | Daytime support provided, no night staffing | Voluntary/ not-for-profit | | | | | | Mixed, (Government and donation ) | | Mixed, over 2 years | | 5-10 years |
| Camping sites for people with intellectual disability (autistic) (*Colonies de vacances*)  (all non-residential)  *Fondation Autisme* | 11-30 places[[21]](#footnote-22) | Children, adult, older people | intellectual disability (autism) | Daytime support provided, no night staffing | Voluntary/ not-for-profit | | | | | | Mixed, goverenement and private | | Over 2 years, | | 10-50 years |

**Table 2: data source**

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| **TITLE/ REFERENCE** | **ORGANISATION COLLECTING DATA** | **YEAR OF DATA COLLECTION** | **PERIOD COVERED BY THE DATA** | **METHODOLODY FOR DATA COLLECTION** | **GEOGRAPHICAL SCOPE OF DATA COLLECTION** | **SERVICE SCOPE OF DATA COLLECTION** |
| **Please include: title of the survey, data set, study, report, administrative document etc, including full reference with URL if available** | **Name of organisation/ institution that collected the data.**  **Type of organisation e.g. government ministry, local authority, national statistical office academia, NGO** | **Year when data was collected** | **Time period covered by the data/ report** | **Desk research, questionnaire, visits to institutions, design, sampling, administrative data** | **Local authority area, region, federal state, national** | **Services for people with mental health problems, services for people with intellectual disabilities, services for older people, services for children, large residential homes etc** |
| Luxembourg, Ministry of Family and Inegration (2014), Activity report 2013 (*Rapport d’activité 2013)*, available at: [www.gouvernement.lu/3564848/Rapport-d\_activite.pdf](http://www.gouvernement.lu/3564848/Rapport-d_activite.pdf), all hyperlinks were accessed on 11 August 2014. | Ministry of Family and Integration | 2013 | 2013 | Reports from the institutions | national | Activity report |
| Luxembourg, Parents' Association of children with mental health problems (Association des Parents d'Enfants Mentalement Handicapés) (2014), Activity report 2013 (Rapport d’activité 2013), available at: www.apemh.lu/ima ges/Rapport\_2012-2013.pdf all hyperlinks were accessed on 21 August 2014. | Parents' Association of children with mental health problems (Association des Parents d'Enfants Mentalement Handicapés) | 2013 | 1 January - 31 December 2013 | Own information the association presents an activity report throughout the year. It reports on its activities, provides numbers on people living at i.e. their residences., describes how these people are (men, women, children, adults, older people, etc.) | national | Activity report |
| Luxembourg, Neuro-Psychiatric Hospital , (Centre Hospitalier Neuro-Psychiatrique ), 2014, Information brochure De Park, available at: <http://www.chnp.lu/fr/content/download/480/2039/version/1/file/DePark_broch_14.pdf> all hyperlinks were accessed on 23 August 2014. | , Neuro-Psychiatric Hospital , (Centre Hospitalier Neuro-Psychiatrique ) | 2013 | 1 January - 31 December 2013 | Own information the association presents an activity report throughout the year. It reports on its activities, provides numbers on people living at i.e. their residences., describes how these people are (men, women, children, adults, older people, etc.) | national | report |
| Luxembourg, Tricentenaire (2013), Activity report 2012 (*Rapport d’activité 2012)*, available at: [www.tricentenaire.lu//index.php?option=com\_content&task=view&id=69&Itemid=98](http://www.tricentenaire.lu//index.php?option=com_content&task=view&id=69&Itemid=98) all hyperlinks were accessed on 22 August 2014. | Tricentenaire centre | 2013 | 1 January - 31 December 2013 | Own information the association presents an activity report throughout the year. It reports on its activities, provides numbers on people living at i.e. their residences., describes how these people are (men, women, children, adults, older people, etc.) | national | Activity report |
| Luxembourg, Ministry of Family and Integration, Statement of recognised disability services (*Relevé des services agréés pour personnes handicapées*), available at: [www.mfi.public.lu/monde\_associatif/organ ismes\_agrees/ReleveHandicap.pdf](http://www.mfi.public.lu/monde_associatif/organismes_agrees/ReleveHandicap.pdf) . all hyperlinks were accessed on 22 August 2014. | Ministry of Family and Integration | n.a. | n.a. | Own information ( the ministry has requested contact data on services. The report only provided with the address and telephones of the organisations | national | Address infromation on insitutions |

# Overview of community-based services for persons with disabilities (2015)

**Table 3: community-based services for persons with disabilities**

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Type of community-based service**  *Please provide the name of the type of service in the national language and a translation into English*  *Please indicate if the types of services presented below are given a different name in your country* | **Yes/ No**  *Please indicate if this type of service is available in your country* | **Profile of the users**   * *age (children, adults or older persons)* * *type of disability (physical disability, intellectual disability, psycho-social disability, deaf or hard of hearing, blind)* | **Explanatory information**  *For each type of service, please provide a short description of:*   * *the type and level (i.e. 24 hour, daytime, weekends, etc.) of support the service provides;* * *location of the service (i.e. city, town, rural areas);* * *who is eligible for the service* * *who is typically the provider and funder of services (i.e. national government, local government, municipality, NGO, private company, etc.)?* | **Extent to which support is self-directed**  *For each type of service, please provide information about the extent to which users control the support provided. Can individuals using the service:*   * *recruit and manage staff providing support;* * *determine the activities for which support is needed;* * *determine how the budget for services and supports is used;* * *choose types of equipment and adaptations to meet their needs?* | **If data are available, please specify number of services operating in the country and the number of users**  *Please provide a full reference for this data, including information about the period covered by the data.*  *Please indicate, if data is available, if there has been decrease / increase in the last five years* |
| **Direct payments / personal budgets/individual budget**  (cash payment enabling service users to employ personal assistants or freely choose using various service providers) | Yes | * Typically used by adults and older persons suffering from blindness, deafness and split spine (spina bifida) * Disabled people who had been using personal budgets before the Act of 23 December 2005 on Long term care insurance (*Loi du 23 décembre 2005 visant l'assurance dépendence*)[[22]](#footnote-23) came into force. The introduction of the Long term care insurance (*l'assurance dépendence)* lead to abolition of previous forms of personal budgets. However, disabled people were asked if they want to continue to obtain personal budgets or they wish to benefit from the general Long term care insurance services. | * Personal budgets (*prestations forfaitaires*) for the target group is available across the country * Service is available to all persons with indicated disabilities, based on assessment of needs and the level of dependency. Individual care plan is elaborated. * Personal budgets may cover expenses for services up to 10 hours a week (but usually 6 hours a week). They cover shopping, administrative tasks, etc. * Personal budget covering 6 hours a week equals 600 Euros/month. Personal budget covering 10 hours a week equals 1100 Euros/month. * Allocation of the personal budget is not automatic. Moreover, efforts to cut budget costs to the detriment of people eligible for personal budgets are apparent. * The expenditures are taken in charge by the Long term care insurance. | The disabled person may recruit and manage staff providing support. Service provider would be paid from his/her personal budget.  During the assessment procedure (realized by CEO), the disabled person is asked to express and explain his/her needs. He/she may to some extent determine the activities for which support is granted. However, the medical point of view is also taken into consideration in the elaboration of individual care plan. | In 2012, altogether 2982 thousand EUR were spent on the Personal budgets for disabled people suffering from blindness, deafness and split spine (spina bifida) [[23]](#footnote-24). |
| **Personal assistance** (typically purchased through earmarked cash allocations, the purpose of which is to pay for any assistance needed) | Only informal assistance | * Typically used by all age groups of persons with disabilities * All types of impairments | * Informal assistant (*aidant informel*) is available across the country * Service is available to all persons with disabilities, based on assessment of needs and the level of dependency. * The expenditures are taken in charge by the Long term care insurance. | Informal assistants are selected by the disabled person himself/herself. An agreed sum is sent by the Long term care insurance in advance so as the disabled person would be able to pay informal personal assistants for the agreed home-help services[[24]](#footnote-25).  However, the financial compensation is rated half-price for the informal assistants in order to avoid possible abuse (by family members) and to encourage the provision of a professional care[[25]](#footnote-26). | No more specific data available. |
| **Residential** (usually small scale residential services in the community – such as group homes, protected homes, family type arrangements, etc.) | Yes[[26]](#footnote-27) | * Typically used by all age groups of persons with disabilities * All types of impairments | * Semi-autonomous accommodation (*logement semi-autonome*) for different types of disability. * Service is available across the country * Service is available to all persons with disabilities, based on assessment of needs and the level of dependency. Semi-autonomous accommodations vary in structure and provided support according to the different types of disability. For example, Residence Foundation Kräizbierg (*Fondation Kräizbierg Foyers*) primarily takes care of physically disabled people, whereas Association of parents with mentally disabled children (*Association des Parents d'Enfants Mentalement Handicapés - A.P.E.M.H.*) and League HMC of the mentally disabled. Within the framework of the Reform of a psychiatric sector and mental health policy several measures have already been put in place: day hospitals (*hopitaux de jour*), day centers (*centres de jour*), supported housing (*logements encadrés*). [[27]](#footnote-28) * Some expenses are taken in charge by the Ministry of Family and Integration within the framework of the Compensation agreement on socio-educational support of disabled persons and some expenses are taken in charge par the Ministry of Health within the framework of the Reform of a psychiatric sector and mental health policy. | Semi-autonomous accommodation may in some cases offer financial and personal independence for disabled people (see below Promising practice).  League HMC encourages the participation of mentally disabled persons in Luxembourgish social life. | In 2014, 11 contracted institutions by the Ministry of Family and Integration provided 41 residential services.  Capacity: 757places |
| **In-home (home help, home care service)**  (home help consists of assistance with household tasks, such as shopping, cleaning, cooking, etc. Home-care services include assistance with daily routine tasks such as getting up, dressing, bathing and washing or taking medicines) | Yes[[28]](#footnote-29) | * Typically used by adults and older persons with disabilities * All types of impairments | * Service is available across the country. * Service is available to all persons with disabilities, based on assessment of needs and the level of dependency.Home help services under the Long term care insurance take in charge cleaning and doing laundry for disabled people are supported for 2,5h or 4h a week. * Home care services under the Long term care insurance take in charge all costs spent on necessary personal care tasks like personnel hygiene, eating, getting around of any dependent person. Home care services include as well personal support and advice assistance in home for up to 14 hours a week for an individual and for up to 56 h/ week for a group (8h per day, 7 days a week). * The expenditures are usually taken in charge by the Long term care insurance. * Main operators in Luxembourg are “Steftung Hëllef Doheem” (Foundation Help at home) and HELP. Smaller commercial operators have been accredited by CNS and started to offer their services since a couple of last years. | During the assessment procedure (realized by CEO), the disabled person is asked to express and explain his/her needs. | No more specific data available. |
| **Day care centres**  (service provided during set periods of the day; includes support, meals and some aspects of personal care, as well as social and cultural activities) | Yes[[29]](#footnote-30) | * Typically used by all age groups of persons with disabilities and their families * All types of impairments | * Service is available across the country.Day care centres (*foyers de jour*) take care of disabled people during set periods of the day who cannot (due to the level of impairment and/or age) continuously follow vocational training or exercise employment. The aim of the day care centres is the professional and multidisciplinary guidance of the disabled person. * Day care centres can provide professional advice to families of disabled relatives. * Day care centres are provided by acredited service providers.   The expenditures are taken in charge by the Ministry of Family and Integration within the framework of the Compensation agreement on socio-educational support of disabled persons. | To some extent the disabled person may express their wishes what type of services they would appreciate in Day care centres. However, their wishes are limited by the competence of the staff[[30]](#footnote-31). | In 2014, 11 contracted institutions by the Ministry of Family and Integration provided 16 Day care centres.  Capacity: 444 places[[31]](#footnote-32). |
| **Family support / Respite care**  (provides supports to carers in their caring role and allows them to have a break, may be formal or informal, and may be provided in the home or out of the home) | Yes | * Typically used by parents * All types of impairments | * Parents of disabled children can benefit from the lengthened ”leave for family reasons” (*Congé pour raisons familiales*): 4 days/year for parents of children below 15 years of age[[32]](#footnote-33) on condition that the children are entitled to “supplementary disabled child allowance” (*allocation supplémentaire pour enfant handicap)*[[33]](#footnote-34). For the rest of the population, parents of children below 15 years of age can benefit only from 2 days/year. * In exceptional cases of severely ill children, confirmed by “Medical Inspectorate of Social Security” (*Contrôle médical de la sécurité sociale*), the leave for family reasons may be extended to 52 weeks within the period of 104 weeks[[34]](#footnote-35). * Lengthened leaves for family reasons”are available across the country. * The expenses are taken in charge by the Health Fund (*Caisse national de santé - CNS*). * Respite care offered by accredited organisations across the country[[35]](#footnote-36). | Parents may decide how they will use their lengthened ”leave for family reasons”. | In 2014, 11 organisations signed a convention with the Ministry of Family and Integration for the provision of services in the field of respite care[[36]](#footnote-37). They propose 41 accommodation services including 45 temporary beds[[37]](#footnote-38). |
| **Foster care** (where children are placed in the domestic environment of a family that is not their own) | Yes | * Typically used by families with children suffering from social, educational, psychological problems as well as children with mental, sensorial and emotional particularities[[38]](#footnote-39) | * Service is available across the country * An attorney general or a judge may decide about the placement of the child in „foster care families“ (*famille d'accueil*) or in special centres[[39]](#footnote-40). National authority for children (*Office national de l’enfance – ONE*) cannot decide about the placement of children in foster care families/special centres but can offer help and assistance to parents regarding a voluntary and temporary placement[[40]](#footnote-41). One foster family cannot take care of more than 4 fostered children at the same time excluding their own children[[41]](#footnote-42). * The parents can also benefit from „outpatient care units“ (*services ambulatoires*). * The placement in foster families or centers may be temporary of definitive or offered for daytime and/or night-time[[42]](#footnote-43). |  | Altogether 58 children and teenagers are recently placed in special centers in Luxembourg and 134 in abroad[[43]](#footnote-44).  482 children and teenagers are recently placed in foster care families out of which 175 represent the close relatives to the respective child[[44]](#footnote-45). |
| **Informal support**  (help provided by another person close to the user - family members, relatives and friends - without any official forms of support) | Yes– please see Personal assistance |  |  |  |  |
| **Peer support/counselling** (provided by non-professionals with the counsellor and the client having equal status, and sharing experience and assistance in gaining independence and self-confidence) | Yes | * Typically used by any persons with disabilities * All types of impairments | * Service is available across the country * The expenses are taken in charge by the Ministry of Family and Integration | Services are provides by NGOs.    For example, League HMC (*Ligue HMC*)[[45]](#footnote-46) organizes a discussion forum “Life Academy” (*Académie de la vie*)[[46]](#footnote-47) where mentally or cerebrally disabled people could, twice a month, express their opinion and receive advice through workshops. Workshops take forms of life-long learning training sessions with peers. The principal objective of the Life Academy is to increase the autonomy, self-determination and self presentation of mentally or cerebrally disabled people. | In 2012, 54 mentally or cerebrally disabled people participated in 16 workshops within the framework of the Life Academy.[[47]](#footnote-48) |
| **Circles of support**  (informal group of people close to the user to whom she/he can turn for support) | Yes | * Typically used by any persons with disabilities and their families * All types of impairments | * Circle of support (*Circle de soutien*) is available across the country. * It may have different forms such as diffusion of information via mailing-lists in order to keep subscribers informed of the types services provided to particular groups of disabled people – in some cases, NGOs assisting disabled people elaborate their own information newsletters). Another example of the Circle of support is the organization of meetings between peers (Info-handicap allows people with different types of disabilities to meet other persons suffering from the same disability as well as professionals to discuss day-to-day life difficulties and will receive support). Representatives of NGOs may as well provide support and advice to families of disabled relatives. * Circles of support are typically organized by NGOs and foundations as well as particular persons. * In some cases the expenses are taken in charge by the Ministry of Family and Integration within the framework of the Action plan on CRPD. | Disabled people may to some extent express their wishes in terms of topics treated during discussions with peers and distributed information via mailing lists. | Info-handicap unites 55 organizations assisting disabled people. |
| **Crisis intervention and emergency services**  (various activities aimed at supporting an individual or a family to overcome a  difficult situation, for example,: individual and family counselling, crisis resolution teams (usually rapid support for people living in the community who are experiencing  a mental health crisis) and emergency foster care where children at risk of neglect or abuse) | Yes | * Typically used by families with disabled children | National authority for children (*Office national de l’enfance – ONE*) can assist to families in their search for crisis intervention and emergency services. ONE does not offer it itself but guide the interested families towards appropriate childcare and family providers[[48]](#footnote-49).  The service is available across the country. | Families can choose the service provider. | No more specific data available. |
| **Befriending**  (service provided by trained volunteers to help overcome isolation and enable full involvement in the community and social life) | Yes | * Different types of impairments | * Service is available across the country. * Service is usually provided by NGOs (sometimes at their own expense). * There are NGOs recruiting volunteers among non-disabled people to accompany persons with disabilities (for example mentally retarded persons) in their leisure activities.For example, there is a contracted NGO called Tricentenaire that proposes in the framework of its activity « 3 2 1 Vakanz » assisted (by professionals and volunteers) journeys and excursions for mentally and physically disabled people[[49]](#footnote-50). | D  Disabled participants may to some extent decide which type of leisure activity they would appreciate. | In 2014, NGO Tricentenaire organized assisted (by professionals and volunteers) 18 and 7 excursions[[50]](#footnote-51).. |

1. Most organisations do not have time restrictions for their institutions (therefore we put the response “over 2 years”. Also, the length of the stay depends on personal demands: therefore we put the response " mixed" i.e. depending on the personal needs. These were the explanations we received from some of the organisations and, following the principle of coherency, followed the same principle for others. [↑](#footnote-ref-2)
2. Luxembourg, Information was obtained upon request via a telephone conversation on 28 July 2014. [↑](#footnote-ref-3)
3. Luxembourg, Information was obtained upon request via a telephone conversation on 28 July 2014. [↑](#footnote-ref-4)
4. Luxembourg, Information was obtained upon request via e mail on 04 August 2014 and via a telephone conversation on 28 July 2014. [↑](#footnote-ref-5)
5. Luxembourg, Tricentenaire (2013), Activity report 2012 (*Rapport d’activité 2012)*, available at: [www.tricentenaire.lu//index.php?option=com\_content&task=view&id=69&Itemid=98](http://www.tricentenaire.lu//index.php?option=com_content&task=view&id=69&Itemid=98). All hyperlinks were accessed on 22 August 2014. [↑](#footnote-ref-6)
6. Luxembourg, Information was obtained upon request via e mail on 04 August 2014 and via a telephone conversation on 28 July 2014. [↑](#footnote-ref-7)
7. Luxembourg, Tricentenaire (2013), Activity report 2012 (*Rapport d’activité 2012)*, available at: [www.tricentenaire.lu//index.php?option=com\_content&task=view&id=69&Itemid=98](http://www.tricentenaire.lu//index.php?option=com_content&task=view&id=69&Itemid=98). [↑](#footnote-ref-8)
8. Luxembourg, Information was obtained upon request via a telephone conversation on 28 July 2014. [↑](#footnote-ref-9)
9. Luxembourg, Information was obtained upon request via e mail on 04 August 2014 and via a telephone conversation on 28 July 2014. [↑](#footnote-ref-10)
10. Luxembourg, Tricentenaire (2013), Activity report 2012 (*Rapport d’activité 2012)*, available at: [www.tricentenaire.lu//index.php?option=com\_content&task=view&id=69&Itemid=98](http://www.tricentenaire.lu//index.php?option=com_content&task=view&id=69&Itemid=98). [↑](#footnote-ref-11)
11. Luxembourg, Information was obtained upon request via e mail on 04 August 2014 and via a telephone conversation on 28 July 2014. [↑](#footnote-ref-12)
12. Luxembourg, Tricentenaire (2013), Activity report 2012 (*Rapport d’activité 2012)*, available at: [www.tricentenaire.lu//index.php?option=com\_content&task=view&id=69&Itemid=98](http://www.tricentenaire.lu//index.php?option=com_content&task=view&id=69&Itemid=98). [↑](#footnote-ref-13)
13. Luxembourg, Autism Foundation (*Fondation Autisme) official page* , available at: [www.fal.lu/services/fal/sejours-courte-duree](http://www.fal.lu/services/fal/sejours-courte-duree) . All hyperlinks were accessed on 02 September 2014. [↑](#footnote-ref-14)
14. Luxembourg, information was obtained upon request via e mail on 07 August 2014. [↑](#footnote-ref-15)
15. Luxembourg, official webpage of Kraizberg, available at: <http://www.kraizbierg.lu> All hyperlinks were accessed on 24 August 2014. [↑](#footnote-ref-16)
16. Information was obtained upon request via a telephone conversation on 28 July 2014. [↑](#footnote-ref-17)
17. information was obtained upon request via e mail on 07 August 2014. [↑](#footnote-ref-18)
18. Luxembourg, Information was obtained upon request via e-mail on 04 August 2014 and via a telephone conversation on 28 July 2014. [↑](#footnote-ref-19)
19. Luxembourg, Information was obtained upon request via a telephone conversation on 28 July 2014. [↑](#footnote-ref-20)
20. Luxembourg, Information was obtained upon request via a telephone conversation on 28 July 2014. [↑](#footnote-ref-21)
21. Luxembourg, Autism Foundation (*Fondation Autisme) official page*, available at: [www.fal.lu/services/fal/centre-de-jour/](http://www.fal.lu/services/fal/centre-de-jour/). All hyperlinks were accessed on 24 August 2014. [↑](#footnote-ref-22)
22. Luxembourg, Act of 23 December 2005 on Long term care insurance (*loi du 23 décembre 2005 visant l'assurance dépendence*), Article 10, available at: <http://www.chd.lu/wps/PA_RoleEtenduEuro/FTSByteServingServletImpl/?path=/export/exped/sexpdata/Mag/074/402/047031.pdf>. [↑](#footnote-ref-23)
23. Luxembourg, General report on the social security 2013 (*Rapport général sur la sécurité sociale 2013*), p. 185, available at: <http://www.mss.public.lu/publications/rapport_general/rg2013/rg_2013.pdf>. [↑](#footnote-ref-24)
24. Luxembourg, Transposition of CRPD*,* First periodical report, 21 March 2014, p. 30, available at: [www.mfi.public.lu/publications/ConventionONU/ConventionONU.PDF](http://www.mfi.public.lu/publications/ConventionONU/ConventionONU.PDF). [↑](#footnote-ref-25)
25. Luxembourg, interview with a member of the Luxembourgish NGO representing disabled people called Only with us (Nemme mat eis), 14 July 2015. [↑](#footnote-ref-26)
26. The conditions of the provision of residential services for persons with disabilities are treated in the amended Grand Ducal Regulation of 23 April 2004 on governmental accreditation for disability service providers, coordinated text of 4 March 2009, 10 April 2009, available at: [www.legilux.public.lu/leg/a/archives/2009/0073/a073.pdf](http://www.legilux.public.lu/leg/a/archives/2009/0073/a073.pdf) . [↑](#footnote-ref-27)
27. Luxembourg, Reform of a psychiatric sector and mental health policy (*Réforme de la psychiatrie et politique de santé mentale*), final report, 2013, available at: [www.sante.public.lu/publications/systeme-sante/politique-nationale-sante/reforme-psychiatrie-politique-sante-mentale-resume-2013/reforme-psychiatrie-politique-sante-mentale-resume-2013.pdf](http://www.sante.public.lu/publications/systeme-sante/politique-nationale-sante/reforme-psychiatrie-politique-sante-mentale-resume-2013/reforme-psychiatrie-politique-sante-mentale-resume-2013.pdf) . [↑](#footnote-ref-28)
28. The conditions of the provision of in-home services for persons with disabilities are treated in the amended Grand Ducal Regulation of 23 April 2004 on governmental accreditation for disability service providers, coordinated text of 4 March 2009, 10 April 2009, available at: [www.legilux.public.lu/leg/a/archives/2009/0073/a073.pdf](http://www.legilux.public.lu/leg/a/archives/2009/0073/a073.pdf) . [↑](#footnote-ref-29)
29. The conditions of the provision of day-care centres for persons with disabilities are treated in the amended Grand Ducal Regulation of 23 April 2004 on governmental accreditation for disability service providers, coordinated text of 4 March 2009, 10 April 2009, available at: <http://www.legilux.public.lu/leg/a/archives/2009/0073/a073.pdf> . [↑](#footnote-ref-30)
30. Luxembourg, interview with a member of the Luxembourgish NGO representing disabled people called Only with us (Nemme mat eis), 14 July 2015. [↑](#footnote-ref-31)
31. Luxembourg, interview with ministerial officers, Ministry of Family and Integration, Department for disabled persons, 27 July 2015. [↑](#footnote-ref-32)
32. Luxembourg, Family leaves (*Congé pour raisons familiales*), Government website, available at: <http://www.guichet.public.lu/entreprises/fr/ressources-humaines/conges/situation-perso/conge-raisons-familiales/>. [↑](#footnote-ref-33)
33. Luxembourg, Leave for family reasons (*Congé pour raisons familiales*), Labour Code, Book II, Title III., Chapter IV, Section 7, Article L. 234-52, , 2015, available at: <http://www.legilux.public.lu/leg/textescoordonnes/codes/code_travail/Code_du_Travail.pdf>. [↑](#footnote-ref-34)
34. Luxembourg, Leave for family reasons (*Congé pour raisons familiales*), Labour Code, Book II, Title III., Chapter IV, Section 7, Article L. 234-52, 2015, available at: <http://www.legilux.public.lu/leg/textescoordonnes/codes/code_travail/Code_du_Travail.pdf>. [↑](#footnote-ref-35)
35. Luxembourg, interview with ministerial officers, Ministry of Family and Integration, Department for disabled persons, 27 July 2015. [↑](#footnote-ref-36)
36. Luxembourg, interview with ministerial officers, Ministry of Family and Integration, Department for disabled persons, 27 July 2015. [↑](#footnote-ref-37)
37. Luxembourg, interview with ministerial officers, Ministry of Family and Integration, Department for disabled persons, 27 July 2015. [↑](#footnote-ref-38)
38. Luxembourg, Grand-ducal regulation on childcare and support of families of 11 August 2011(*Réglements grands-ducaux du 17 août 2011 relatifs à l'aide à l'enfance et à la famille*), Article 2, available at: <http://www.legilux.public.lu/leg/a/archives/2011/0187/a187.pdf#page=2>. [↑](#footnote-ref-39)
39. Luxembourg, Grand-ducal regulation on childcare and support of families of 11 August 2011(*Réglements grands-ducaux du 17 août 2011 relatifs à l'aide à l'enfance et à la famille*), Article 2, available at: <http://www.legilux.public.lu/leg/a/archives/2011/0187/a187.pdf#page=2>. [↑](#footnote-ref-40)
40. Luxembourg, interview with a member of the National authority for children (*Office national de l’enfance – ONE*), 30 July 2015. [↑](#footnote-ref-41)
41. Luxembourg, Grand-ducal regulation on childcare and support of families of 11 August 2011(*Réglements grands-ducaux du 17 août 2011 relatifs à l'aide à l'enfance et à la famille*), Article 2, available at: <http://www.legilux.public.lu/leg/a/archives/2011/0187/a187.pdf#page=2>. [↑](#footnote-ref-42)
42. Luxembourg, Grand-ducal regulation on childcare and support of families of 11 August 2011(*Réglements grands-ducaux du 17 août 2011 relatifs à l'aide à l'enfance et à la famille*), Article 2, available at: <http://www.legilux.public.lu/leg/a/archives/2011/0187/a187.pdf#page=2>. [↑](#footnote-ref-43)
43. Luxembourg, National authority for children (*Office national de l’enfance – ONE*), List of children and teenagers placed in institutions and foster care families, p. 1-2, available at: <http://www.men.public.lu/catalogue-publications/enfance-jeunesse/statistiques-analyses/enfance/1505-chiffres/2015-04.pdf>. [↑](#footnote-ref-44)
44. Luxembourg, National authority for children (*Office national de l’enfance – ONE*), List of children and teenagers placed in institutions and foster care families, p. 2, available at: <http://www.men.public.lu/catalogue-publications/enfance-jeunesse/statistiques-analyses/enfance/1505-chiffres/2015-04.pdf>. [↑](#footnote-ref-45)
45. Luxembourg, League HMC, available at: <http://www.handiplanet-echanges.info/organisations/ligue-hmc-en>. [↑](#footnote-ref-46)
46. Luxembourg, League HMC, Project Life Academy” (*Académie de la vie*), available at: <http://www.handiplanet-echanges.info/Members/bianca--gary_298/life-academy-fr>. [↑](#footnote-ref-47)
47. Luxembourg, Transposition of CRPD*,* First periodical report, 23 March 2014, p. 29, available at: <http://www.mfi.public.lu/publications/ConventionONU/ConventionONU.PDF>. [↑](#footnote-ref-48)
48. Luxembourg, interview with a member of the National authority for children (*Office national de l’enfance – ONE*), 30 July 2015. [↑](#footnote-ref-49)
49. Luxembourg, interview with ministerial officers, Ministry of Family and Integration, Department for disabled persons, 27 July 2015. [↑](#footnote-ref-50)
50. Luxembourg, interview with ministerial officers, Ministry of Family and Integration, Department for disabled persons, 27 July 2015. [↑](#footnote-ref-51)