Consultation on the experiences of civil society organisations working for the respect and promotion of human rights in the EU

Thank you for taking the time to participate in the 2019 consultation on real-life experiences of civil society organisations (CSOs). The consultation is open from 9 December 2019 – 16 January 2020.

All organisations registered in the Fundamental Rights Platform (FRP) database are invited to share their experiences in the following areas:

- General situation
- Enabling regulatory environment
- Enabling a safe space
- Access to finance and resources
- Access to the decision-making process and participation

The questions can be answered from a national/local perspective, or from the perspective of (umbrella) organisations working at the EU level. The consultation also asks a few background questions about your organisation.

Each organisation should complete the questionnaire only once. It should take you approximately 15-20 minutes to complete it. Your answers are fully anonymous and cannot be traced back to you.

For more information, please contact frp@fra.europa.eu (mailto:frp@fra.europa.eu).


The online questionnaire makes use of 'cookies'.¹

We would like to thank you in advance for your time and input.

¹: The online questionnaire makes use of so called first-party 'cookies'. These cookies will be saved on the computer of each survey participant once they have submitted the completed questionnaire. The cookies will ensure that the survey is completed only once by the same device and help to ensure that the website is displayed correctly. We do not capture any other information from your device. You can delete the cookies or disable them by using the ‘do not track’ option in your browser. If your browser settings block all cookies (including essential cookies), parts of the website may not work or we may be unable to optimise the way the questionnaire is displayed on your device.

There are 32 questions in this survey.
To start with, what is the geographical scope of your organisation's activities?

1. Check all that apply

Please choose all that apply:

- Local
- National
- EU
- International

How would you describe the general conditions\(^1\) for CSOs working towards the respect and promotion of human rights (including advocacy, research etc.) in your country? *

Only answer this question if the following conditions are met:
Answer was 'National' or 'Local' at question '1 [A1]' (To start with, what is the geographical scope of your organisation's activities? )

1. Choose one of the following answers

Please choose only one of the following:

- Very good
- Good
- Neither good nor bad
- Bad
- Very bad
- Do not know

1: With general conditions we mean e.g. the legal environment, access to funding, political climate, safe and enabling environment.
How has the general situation for CSOs working on human rights changed in the last 12 months in your country?

* 

Only answer this question if the following conditions are met:
Answer was 'National' or 'Local' at question '1 [A1]' (To start with, what is the geographical scope of your organisation's activities? )

Choose one of the following answers
Please choose only one of the following:

- Strongly improved
- Improved
- Remained the same
- Deteriorated
- Strongly deteriorated
- Do not know

How would you describe the general conditions for CSOs working towards the respect and promotion of human rights at EU level (including advocacy and human rights work with EU institutions)?

* 

Only answer this question if the following conditions are met:
Answer was 'International' or 'EU' at question '1 [A1]' (To start with, what is the geographical scope of your organisation's activities? )

Choose one of the following answers
Please choose only one of the following:

- Very good
- Good
- Neither good nor bad
- Bad
- Very bad
- Do not know

1: With general conditions we mean e.g. the legal environment, access to funding, political climate, safe and enabling environment.
And how has the general situation for CSOs working on human rights at EU level changed in the past 12 months?

* 

Only answer this question if the following conditions are met: Answer was 'International' or 'EU' at question '1 [A1]' (To start with, what is the geographical scope of your organisation's activities?)

1 Choose one of the following answers

Please choose only one of the following:

- Strongly improved
- Improved
- Remained the same
- Deteriorated
- Strongly deteriorated
- Do not know

And thinking about your own organisation, how has its situation changed in the past 12 months?

* 

1 Choose one of the following answers

Please choose only one of the following:

- Strongly improved
- Improved
- Remained the same
- Deteriorated
- Strongly deteriorated
- Do not know
In the **past 12 months**, has your organisation faced difficulties in any of the following areas?

Please choose the appropriate response for each item:

<table>
<thead>
<tr>
<th></th>
<th>Often</th>
<th>Sometimes</th>
<th>Rarely</th>
<th>Once</th>
<th>Never</th>
<th>Do not know</th>
</tr>
</thead>
<tbody>
<tr>
<td>Freedom of peaceful assembly¹</td>
<td>❌</td>
<td>❌</td>
<td>❌</td>
<td>❌</td>
<td>❌</td>
<td>❌</td>
</tr>
<tr>
<td>Freedom of association²</td>
<td>❌</td>
<td>❌</td>
<td>❌</td>
<td>❌</td>
<td>❌</td>
<td>❌</td>
</tr>
<tr>
<td>Freedom of expression³</td>
<td>❌</td>
<td>❌</td>
<td>❌</td>
<td>❌</td>
<td>❌</td>
<td>❌</td>
</tr>
</tbody>
</table>

1: e.g. difficulties in organising public gatherings for expressive purposes, such as lack of or inadequate police protection, bans on certain assemblies or excessive restrictions on their content, or regarding the time, place or manner of organising assemblies, such as bans on assemblies at certain times or locations.

2: e.g. challenges to the capacity to register and/or operate as a legal person in national law.

3: e.g. through political or criminal sanctions brought against the organisation, or through civil or administrative litigation.
In the **past 12 months**, has your organisation had difficulties in implementing its work because of legislation or regulations in any of the following areas?
Please choose the appropriate response for each item:

<table>
<thead>
<tr>
<th>Area</th>
<th>Often</th>
<th>Sometimes</th>
<th>Rarely</th>
<th>Once</th>
<th>Never</th>
<th>Do not know</th>
</tr>
</thead>
<tbody>
<tr>
<td>Transparency or lobby laws</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>Legal provisions on political campaigning</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>Counter-terrorism legislation or policy</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>Legislation on civil dialogue / consultations</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>Data protection laws</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
</tbody>
</table>

And in the **past 12 months**, has your organisation had difficulties in implementing its work in any of the following areas because of changes or measures that made your work more complex or complicated?
Please choose the appropriate response for each item:

<table>
<thead>
<tr>
<th>Area</th>
<th>Often</th>
<th>Sometimes</th>
<th>Rarely</th>
<th>Once</th>
<th>Never</th>
<th>Do not know</th>
</tr>
</thead>
<tbody>
<tr>
<td>Anti-money laundering measures</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>Changes in tax laws</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>Changes in laws governing charitable status</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
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<td>☐</td>
<td>☐</td>
</tr>
</tbody>
</table>
In the **last 12 months**, has your organisation or any of your employees / volunteers experienced any of the following? *

Please choose the appropriate response for each item:

<table>
<thead>
<tr>
<th></th>
<th>Often</th>
<th>Sometimes</th>
<th>Rarely</th>
<th>Once</th>
<th>Never</th>
<th>Do not know</th>
</tr>
</thead>
<tbody>
<tr>
<td>Personal online threats, harassment or attacks, including hate speech</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
</tr>
<tr>
<td>Coordinated online threats, harassment or attacks(^1)</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
</tr>
<tr>
<td>Verbal or written threats, harassment or attacks including hate speech(^2)</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
</tr>
<tr>
<td>A physical attack on your office building(^3)</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
</tr>
<tr>
<td>A physical attack on employee/volunteer</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
</tr>
<tr>
<td>Negative media reports/campaigns</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
</tr>
<tr>
<td>Digital security threats(^4)</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
</tr>
<tr>
<td>Administrative harassment or legal attacks(^5)</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
</tr>
</tbody>
</table>

1: e.g. bombarded with messages on Twitter, comments on Facebook, disinformation campaigns online.

2: e.g. postal mail, telephone, in the street, calls to relatives.

3: e.g. vandalism, graffiti, broken windows, etc.

4: e.g. attacks on digital infrastructure.

5: e.g. interrogations, detention, visits to work, threatening or bringing court cases against your organisation, etc.
In the last 12 months, has any of the employees / volunteers of your organisation suffered in their (psycho-social) wellbeing due to these experiences? 1 *

Only answer this question if the following conditions are met:
------- Scenario 1 -------
Answer was 'Often' or 'Sometimes' or 'Rarely' or 'Once' at question '10 [C1]' (In the last 12 months, has your organisation or any of your employees / volunteers experienced any of the following? (Personal online threats, harassment or attacks, including hate speech))
------- or Scenario 2 -------
Answer was 'Often' or 'Sometimes' or 'Rarely' or 'Once' at question '10 [C1]' (In the last 12 months, has your organisation or any of your employees / volunteers experienced any of the following? (Coordinated online threats, harassment or attacks))
------- or Scenario 3 -------
Answer was 'Often' or 'Sometimes' or 'Rarely' or 'Once' at question '10 [C1]' (In the last 12 months, has your organisation or any of your employees / volunteers experienced any of the following? (Verbal or written threats, harassment or attacks including hate speech))
------- or Scenario 4 -------
Answer was 'Often' or 'Sometimes' or 'Rarely' or 'Once' at question '10 [C1]' (In the last 12 months, has your organisation or any of your employees / volunteers experienced any of the following? (A physical attack on your office building))
------- or Scenario 5 -------
Answer was 'Often' or 'Sometimes' or 'Rarely' or 'Once' at question '10 [C1]' (In the last 12 months, has your organisation or any of your employees / volunteers experienced any of the following? (A physical attack on employee/volunteer))
------- or Scenario 6 -------
Answer was 'Often' or 'Sometimes' or 'Rarely' or 'Once' at question '10 [C1]' (In the last 12 months, has your organisation or any of your employees / volunteers experienced any of the following? (Negative media reports/campaigns))
------- or Scenario 7 -------
Answer was 'Often' or 'Sometimes' or 'Rarely' or 'Once' at question '10 [C1]' (In the last 12 months, has your organisation or any of your employees / volunteers experienced any of the following? (Digital security threats))
------- or Scenario 8 -------
Answer was 'Often' or 'Sometimes' or 'Rarely' or 'Once' at question '10 [C1]' (In the last 12 months, has your organisation or any of your employees / volunteers experienced any of the following? (Administrative harassment or legal attacks))

Choose one of the following answers
Please choose only one of the following:

- Often
- Sometimes
- Rarely
- Once
- Never
- Do not know
such as: burnout, depression, anxiety, trauma or secondary trauma.

Do you think or know that the reasons for these attacks were related to the activities of your organisation?

Only answer this question if the following conditions are met:

-------- Scenario 1 --------
Answer was 'Often' or 'Sometimes' or 'Rarely' or 'Once' at question '10 [C1]' (In the last 12 months, has your organisation or any of your employees / volunteers experienced any of the following? (Personal online threats, harassment or attacks, including hate speech))

-------- or Scenario 2 --------
Answer was 'Often' or 'Sometimes' or 'Rarely' or 'Once' at question '10 [C1]' (In the last 12 months, has your organisation or any of your employees / volunteers experienced any of the following? (Coordinated online threats, harassment or attacks))

-------- or Scenario 3 --------
Answer was 'Often' or 'Sometimes' or 'Rarely' or 'Once' at question '10 [C1]' (In the last 12 months, has your organisation or any of your employees / volunteers experienced any of the following? (Verbal or written threats, harassment or attacks including hate speech))

-------- or Scenario 4 --------
Answer was 'Often' or 'Sometimes' or 'Rarely' or 'Once' at question '10 [C1]' (In the last 12 months, has your organisation or any of your employees / volunteers experienced any of the following? (A physical attack on your office building))

-------- or Scenario 5 --------
Answer was 'Often' or 'Sometimes' or 'Rarely' or 'Once' at question '10 [C1]' (In the last 12 months, has your organisation or any of your employees / volunteers experienced any of the following? (A physical attack on employee/volunteer))

-------- or Scenario 6 --------
Answer was 'Often' or 'Sometimes' or 'Rarely' or 'Once' at question '10 [C1]' (In the last 12 months, has your organisation or any of your employees / volunteers experienced any of the following? (Negative media reports/campaigns))

-------- or Scenario 7 --------
Answer was 'Often' or 'Sometimes' or 'Rarely' or 'Once' at question '10 [C1]' (In the last 12 months, has your organisation or any of your employees / volunteers experienced any of the following? (Digital security threats))

-------- or Scenario 8 --------
Answer was 'Often' or 'Sometimes' or 'Rarely' or 'Once' at question '10 [C1]' (In the last 12 months, has your organisation or any of your employees / volunteers experienced any of the following? (Administrative harassment or legal attacks))

Choose one of the following answers
Please choose only one of the following:

- Yes
- No
- Do not know
Please indicate the area of your work that you think or know to have been the reason for the attack:

Only answer this question if the following conditions are met:
Answer was 'Yes' at question '12 [C3]' (Do you think or know that the reasons for these attacks were related to the activities of your organisation?)

Please write your answer here:
Do you think or know that the reasons for these threats or attacks were related to the personal characteristics of the attacked staff member? (gender, ethnicity, age, disability, religion or belief, political opinion, minority, sexual orientation or gender identity) *

Only answer this question if the following conditions are met:
-------- Scenario 1 --------
Answer was 'Often' or 'Sometimes' or 'Rarely' or 'Once' at question '10 [C1]' (In the last 12 months, has your organisation or any of your employees / volunteers experienced any of the following? (Personal online threats, harassment or attacks, including hate speech))
-------- or Scenario 2 --------
Answer was 'Often' or 'Sometimes' or 'Rarely' or 'Once' at question '10 [C1]' (In the last 12 months, has your organisation or any of your employees / volunteers experienced any of the following? (Coordinated online threats, harassment or attacks))
-------- or Scenario 3 --------
Answer was 'Often' or 'Sometimes' or 'Rarely' or 'Once' at question '10 [C1]' (In the last 12 months, has your organisation or any of your employees / volunteers experienced any of the following? (Verbal or written threats, harassment or attacks including hate speech))
-------- or Scenario 4 --------
Answer was 'Often' or 'Sometimes' or 'Rarely' or 'Once' at question '10 [C1]' (In the last 12 months, has your organisation or any of your employees / volunteers experienced any of the following? (A physical attack on your office building))
-------- or Scenario 5 --------
Answer was 'Often' or 'Sometimes' or 'Rarely' or 'Once' at question '10 [C1]' (In the last 12 months, has your organisation or any of your employees / volunteers experienced any of the following? (A physical attack on employee/volunteer))
-------- or Scenario 6 --------
Answer was 'Often' or 'Sometimes' or 'Rarely' or 'Once' at question '10 [C1]' (In the last 12 months, has your organisation or any of your employees / volunteers experienced any of the following? (Negative media reports/campaigns))
-------- or Scenario 7 --------
Answer was 'Often' or 'Sometimes' or 'Rarely' or 'Once' at question '10 [C1]' (In the last 12 months, has your organisation or any of your employees / volunteers experienced any of the following? (Digital security threats))
-------- or Scenario 8 --------
Answer was 'Often' or 'Sometimes' or 'Rarely' or 'Once' at question '10 [C1]' (In the last 12 months, has your organisation or any of your employees / volunteers experienced any of the following? (Administrative harassment or legal attacks))

Choose one of the following answers
Please choose only one of the following:

- Yes
- No
- Do not know
Please indicate the characteristics that you think or know to have been the reason for the attack: *

Only answer this question if the following conditions are met:
Answer was 'Yes' at question '14 [C5]' (Do you think or know that the reasons for these threats or attacks were related to the personal characteristics of the attacked staff member? (gender, ethnicity, age, disability, religion or belief, political opinion, minority, sexual orientation or gender identity))

Choose one of the following answers
Please choose only one of the following:

- Gender
- Ethnicity
- Age
- Disability
- Religion or belief
- Political opinion
- Minority
- Sexual orientation or gender identity
- Do not know

Other
Has your organisations reported any of these incidents to the police or another competent body? *

Only answer this question if the following conditions are met:

-------- Scenario 1 --------
Answer was 'Often' or 'Sometimes' or 'Rarely' or 'Once' at question '10 [C1]' (In the last 12 months, has your organisation or any of your employees / volunteers experienced any of the following? (Personal online threats, harassment or attacks, including hate speech))

-------- or Scenario 2 --------
Answer was 'Often' or 'Sometimes' or 'Rarely' or 'Once' at question '10 [C1]' (In the last 12 months, has your organisation or any of your employees / volunteers experienced any of the following? (Coordinated online threats, harassment or attacks))

-------- or Scenario 3 --------
Answer was 'Often' or 'Sometimes' or 'Rarely' or 'Once' at question '10 [C1]' (In the last 12 months, has your organisation or any of your employees / volunteers experienced any of the following? (Verbal or written threats, harassment or attacks including hate speech))

-------- or Scenario 4 --------
Answer was 'Often' or 'Sometimes' or 'Rarely' or 'Once' at question '10 [C1]' (In the last 12 months, has your organisation or any of your employees / volunteers experienced any of the following? (A physical attack on your office building))

-------- or Scenario 5 --------
Answer was 'Often' or 'Sometimes' or 'Rarely' or 'Once' at question '10 [C1]' (In the last 12 months, has your organisation or any of your employees / volunteers experienced any of the following? (A physical attack on employee/volunteer))

-------- or Scenario 6 --------
Answer was 'Often' or 'Sometimes' or 'Rarely' or 'Once' at question '10 [C1]' (In the last 12 months, has your organisation or any of your employees / volunteers experienced any of the following? (Negative media reports/campaigns))

-------- or Scenario 7 --------
Answer was 'Often' or 'Sometimes' or 'Rarely' or 'Once' at question '10 [C1]' (In the last 12 months, has your organisation or any of your employees / volunteers experienced any of the following? (Digital security threats))

-------- or Scenario 8 --------
Answer was 'Often' or 'Sometimes' or 'Rarely' or 'Once' at question '10 [C1]' (In the last 12 months, has your organisation or any of your employees / volunteers experienced any of the following? (Administrative harassment or legal attacks))

Choose one of the following answers
Please choose only one of the following:

- Yes
- No
- Do not know
Did the police or relevant bodies investigate the incident, and acted in protection of the victim (including public support statement)? *

Only answer this question if the following conditions are met:
Answer was 'Yes' at question '16 [C7]' (Has your organisations reported any of these incidents to the police or another competent body?)

_circle_ Choose one of the following answers
Please choose only one of the following:

- Yes
- No
- Do not know

Why did your organisation not report the incident to the police or another competent body?

Only answer this question if the following conditions are met:
Answer was 'No' at question '16 [C7]' (Has your organisations reported any of these incidents to the police or another competent body?)

_circle_ Check all that apply
Please choose all that apply:

- The incident was not serious enough
- Inconvenient / too much trouble to report
- Police won't do anything about it
- Don't trust the police
- Reported to other authorities or services
- Fear of reprisals
- Other reasons
- Do not know
In the **last 12 months**, did you ever suspect that your organisation was under surveillance by public authorities? *

1. Choose one of the following answers
2. Please choose **only one** of the following:
   - Often
   - Sometimes
   - Rarely
   - Once
   - Never
   - Do not know

In the **last 12 months**, have there been attempts to criminalise your organisation's work? *

1. Choose one of the following answers
2. Please choose **only one** of the following:
   - Often
   - Sometimes
   - Rarely
   - Once
   - Never
   - Do not know
In the last 12 months, did you experience any of the difficulties listed below regarding the availability of funding?

Please select from 1 to 3 answers. Please choose all that apply:

- [ ] No / not sufficient funding for our type of activities
- [ ] Public budget cuts / austerity measures
- [ ] Decrease in donations (e.g. from companies, foundations, private individuals)
- [ ] Lack of funding for smaller projects
- [ ] Lack of core / infrastructure funding
- [ ] Financing of the required co-funding amount
- [ ] Less funding for advocacy available than before
- [ ] No difficulties regarding the availability of funding

- [ ] Other: ____________________________
In the last 12 months, did you experience any of the listed difficulties regarding the accessibility of funding?

Please select from 1 to 3 answers.
Please choose all that apply:

- No / not sufficient/inaccessible information on available funding
- Limited capacity to find or apply for funding (e.g. staff, skills, ...)
- Exaggerated / complicated eligibility criteria\(^1\) of calls for project proposals
- Difficult application or reporting procedures
- Unpredictable funding\(^2\)
- Lack of fairness in funding allocation
- New or changing national rules for accessing foreign funding
- Discrimination because of the topics we are working on
- Banking issues\(^3\)
- No difficulties regarding the access to funding

Other: 

1: Such as the need to prove certain income or turnover to access funding; requirement to conclude consortia, including cross-border.

2: It is unclear if and when funding calls will be opened; renewal of contracts was postponed without deadlines; already secured funding being questioned or revoked.

3: When opening bank accounts, transferring funding or the suspension or temporary of bank accounts.

In the past 12 months, how often has your organisation participated in any public consultations for law and policy making - either through online consultations, meetings or other means?

Please choose only one of the following:

- Often
- Sometimes
- Rarely
- Once
- Never
- Do not know
At which level have you participated in consultations?

Only answer this question if the following conditions are met:
Answer was 'Often' or 'Sometimes' or 'Rarely' or 'Once' at question '23 [E1]' (In the past 12 months, how often has your organisation participated in any public consultations for law and policy making - either through online consultations, meetings or other means? )

☑ Check all that apply
Please choose all that apply:

☐ Local level
☐ National level
☐ EU level
☐ International level (UN, Council of Europe, ...)

Could you describe why you did not participate in any public consultation for law and policy making in the last 12 months?

Only answer this question if the following conditions are met:
Answer was 'Never' at question '23 [E1]' (In the past 12 months, how often has your organisation participated in any public consultations for law and policy making - either through online consultations, meetings or other means? )

Please write your answer here:
What were the main difficulties you encountered in the access to consultations/participation?

1. Please select from 1 to 3 answers.
   Please choose all that apply:
   - Lack of timely and detailed information about upcoming participation processes / consultations (e.g. dates, places, processes, ...)
   - Need to register with transparency or lobby register to take part in consultations
   - Discrimination in the access because of topics that our organisation is working on
   - No clear criteria or no transparency who can participate
   - No equal chances for all CSOs to participate
   - No accessibility provisions for e.g. persons with disabilities
   - Lack of capacity in our organisation related to time, skills, knowledge of our staff
   - Contributing to consultation processes is not part of our work
   - No difficulties encountered
   - Other: 

What were the main difficulties you encountered during the consultation/participation process?

Only answer this question if the following conditions are met:
Answer was ‘Often’ or ‘Sometimes’ or ‘Rarely’ or ‘Once’ at question ‘23 [E1]’ (In the past 12 months, how often has your organisation participated in any public consultations for law and policy making - either through online consultations, meetings or other means? )

1. Please select from 1 to 3 answers.
   Please choose all that apply:
   - Too short deadlines to provide meaningful input
   - Lack of transparency (e.g. no details on the different steps and the status of the process)
   - Lack of accountability and feedback (e.g. no information on the use of input, the impact and the reasons for it...)
   - Scope of consultation unclear or too narrow
   - General barriers to participation (e.g. technical language, no inclusion in the process, lack of information)
   - Lack of trust between the CSOs and public authorities
   - Online consultations are not accessible (e.g. for persons with disabilities, because of internet or technical problems,..)
   - Consultation meetings not accessible (costs, time intensive, only a few organisations are invited,...)
   - No difficulties encountered
Where does your organisation mainly work (or is based in)? *

1. Choose one of the following answers
   Please choose only one of the following:

   - Austria
   - Belgium
   - Bulgaria
   - Croatia
   - Cyprus
   - Czechia
   - Denmark
   - Estonia
   - Finland
   - France
   - Germany
   - Greece
   - Hungary
   - Ireland
   - Italy
   - Latvia
   - Lithuania
   - Luxembourg
   - Malta
   - Netherlands
   - North Macedonia
   - Poland
   - Portugal
   - Romania
   - Serbia
   - Slovakia
   - Slovenia
   - Spain
   - Sweden
   - United Kingdom
   - EU level / umbrella organisations
Which of the following terms describes best your organisation (categories as per FRA Founding Regulation, Art. 10)? *

Choose one of the following answers.
Please choose only one of the following:

- Non-governmental organisation
- Trade union
- Employer's organisation
- Social and professional organisation
- Faith-based, religious, philosophical or non-confessional organisation
- University or other qualified experts of European / international body / organisation
- Other

In which of the activities listed below is your organisation mainly engaged in?

Please select from 1 to 3 answers.
Please choose all that apply:

- Advocacy with policy makers
- Campaigns / awareness raising / human rights education, for the general public
- Community engagement, civic or community development and organising
- Legal cases / litigation on behalf of plaintiffs
- Representation of victims, victim support, counselling (legal, psycho-social)
- Research, data collection
- Service provision: projects in social integration / social services / health projects / refugee support etc.
- Other:

Other:
Please select the **main theme(s)/field(s)** your organisation is operating in.

1. Please select from 1 to 3 answers.
2. Please choose **all** that apply:

- Access to justice, including victims of crime
- Age discrimination / youth / older people
- Democracy, civic space, civil society development
- Disability
- Legal advice / litigation with respect to discrimination
- Economic and social rights, poverty eradication
- Education
- Gender
- Information society, privacy, data protection
- Judicial and police cooperation
- LGBTI
- Immigration, asylum and return, integration
- Racism, xenophobia and related intolerance
- Religion / freedom of religion
- Rights of the child
- Roma integration
- Sexual and reproductive rights
- Women and women empowerment
- General Human / Fundamental Rights
- Environment

- Other: [ ]

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Is there anything else you would like to share with us regarding your organisation’s experiences on civic space? Could you please give one or several concrete examples of a difficulty your organisation faced?

Please write your answer here:

FRA would like to thank you for the time and effort it took to complete this questionnaire. The results will feed into the discussion and policy work on enabling the space for civil society and their work.

The outcomes will be summarised and published on FRA’s website and distributed to FRA stakeholders, policy makers and the media. FRA will use the outcomes to further underpin its advice to policy makers in EU institutions and Member States on how to improve conditions for civil society work.

For any further questions regarding FRA’s work on civil society space, please consult the dedicated page on FRA’s website (http://fra.europa.eu/en/cooperation/civil-society/civil-society-space), or send an email to frp@fra.europa.eu (mailto:frp@fra.europa.eu).

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Submit your survey.
Thank you for completing this survey.