

Vienna, the 21. Dez. 2012
Ref.2012-outgoing- 1250

Subject: F-SE-12-T10 – Web Applications Hosting services

Contract notice: 2012/S 229-376265 of 28/11/2012

Reference: Second set of additional information regarding the specifications of the tender

Dear Sir / Madam,

We received one question of general interest from a tenderer. Please find herewith the answer to this question.

Yours faithfully,



Morten Kjærum

Director



Morten Kjærum, Director

QUESTIONS AND ANSWERS (II)

Subject: F-SE-12-T10 – Web Applications Hosting services
Contract notice: 2012/S 229-376265 of 28/11/2012

Question 1:

For the financial proposal you request prices for "Monthly hosting services fee per production server application (including hardware and labour costs)" and for "Monthly hosting services fee per staging server application (including hardware and labour costs)". Can we assume that you expect the bidder to specify a monthly fee for the overall production environment incl. hardware and labor costs (and same for the stage environment) that is able to host the described web applications in chapter 4.1 of the technical specifications?

Answer 1:

Bidders should specify a monthly fee for the production environment including hardware and labour costs, which should be broken down **per application**. The list of current applications for the production environment is given in Section 4.1 of the Technical Specifications.

Similarly the monthly fee, also broken down per application, should be provided for the staging environment. The breakdown should be provided for the applications listed in Section 4.1. However, bidders should note that, as specified in Section 5.5.2 of the Technical specifications, "The FRA will specify which of the applications on the Production environment should also be on the Staging."



Morten Kjaerum, Director

European Union Agency for Fundamental Rights

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